

Table of Contents

On-Site Customer in an XP Project: Empirical Results from a Case Study	1
<i>Juha Koskela and Pekka Abrahamsson</i>	
Extreme Programming: Reassessing the Requirements Management Process for an Offsite Customer	12
<i>Mikko Korkala and Pekka Abrahamsson</i>	
Global Software Development Project Management – Distance Overcoming	23
<i>Darja Šmite</i>	
Towards Comprehensive Experience-Based Decision Support	34
<i>Andreas Jedlitschka and Dietmar Pfahl</i>	
Discovering the Relation Between Project Factors and Project Success in Post-mortem Evaluations	46
<i>Joost Schalken, Sjaak Brinkkemper, and Hans van Vliet</i>	
Serious Insights Through Fun Software-Projects	57
<i>Daniel Lübke, Thomas Flohr, and Kurt Schneider</i>	
Software Process Improvement in Small and Medium Sized Software Enterprises in Eastern Finland: A State-of-the-Practice Study	69
<i>Ilmari Saastamoinen and Markku Tukiainen</i>	
An Experimental Replica to Validate a Set of Metrics for Software Process Models	79
<i>Félix García, Francisco Ruiz, and Mario Piattini</i>	
Using Measurement Data in a TSP SM Project	91
<i>Noopur Davis, Julia Mullaney, and David Carrington</i>	
Software Thinking Improvement Learning Performance Improving Lessons	102
<i>Keld Pedersen</i>	
The Adoption of an Electronic Process Guide in a Company with Voluntary Use ..	114
<i>Nils Brede Moe and Tore Dybå</i>	
Knowledge Mapping: A Technique for Identifying Knowledge Flows in Software Organisations	126
<i>Bo Hansen Hansen and Karlheinz Kautz</i>	
Determining the Improvement Potential of a Software Development Organization Through Fault Analysis: A Method and a Case Study	138
<i>Lars-Ola Damm, Lars Lundberg, and Claes Wohlin</i>	

Root Cause Analysis and Gap Analysis – A Tale of Two Methods	150
<i>Tor Stålhane</i>	
Empirical Evaluation of Two Requirements Prioritization Methods in Product Development Projects	161
<i>Laura Lehtola and Marjo Kauppinen</i>	
Project Effort Estimation: Or, When Size Makes a Difference	171
<i>Oddur Benediktsson and Darren Dalcher</i>	
A Comparison of Size Estimation Techniques Applied Early in the Life Cycle	184
<i>Onur Demirörs and Çiğdem Gencel</i>	
Model and Process for Timely Progress Reporting in Use Case Driven Software Development	195
<i>Sungwook Moon and Joa Sang Lim</i>	
Author Index	207



<http://www.springer.com/978-3-540-23725-9>

Software Process Improvement

11th European Conference, EuroSPI 2004, Trondheim,

Norway, November 10-12, 2004. Proceedings

Dingsøyr, T. (Ed.)

2004, X, 210 p., Softcover

ISBN: 978-3-540-23725-9