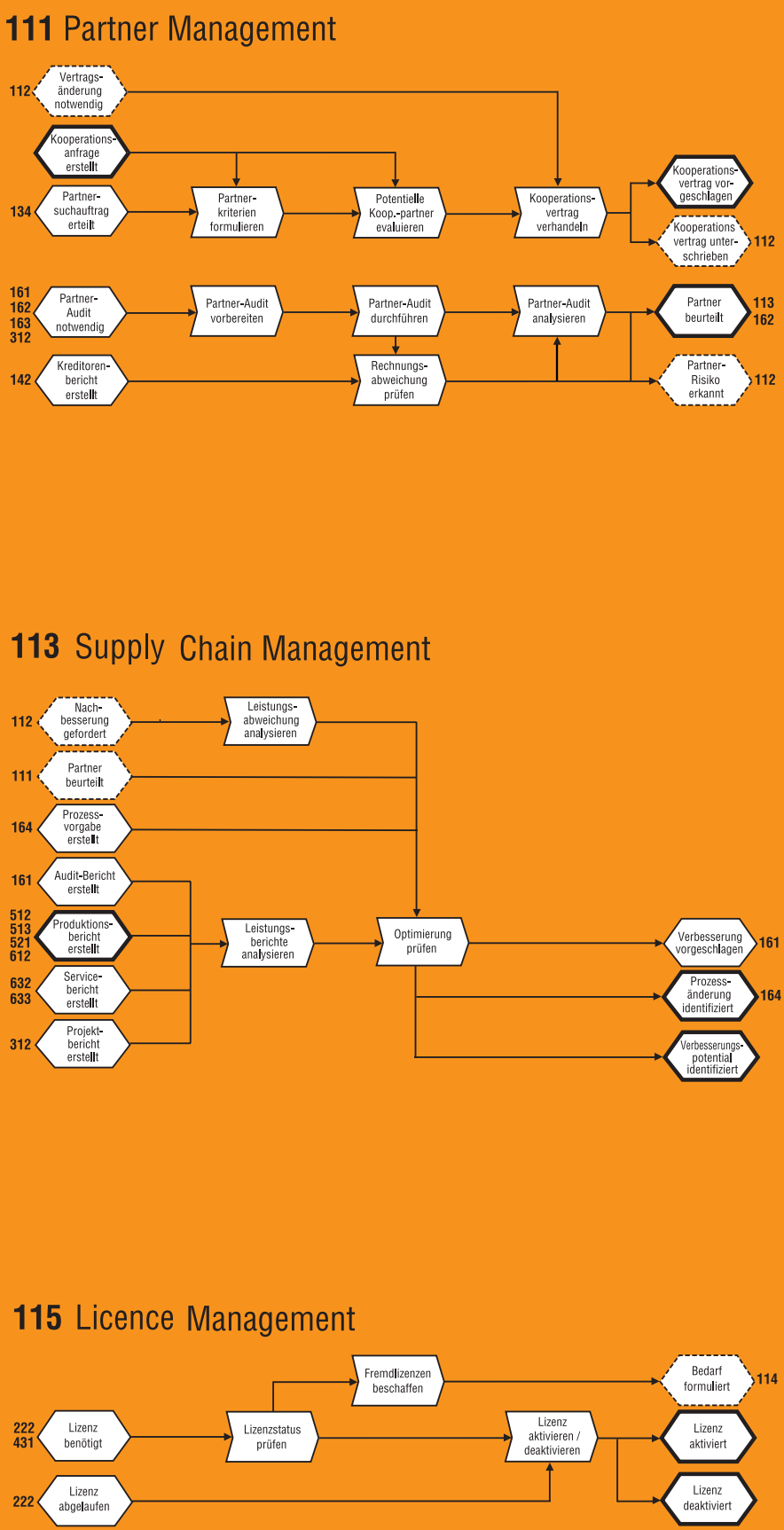
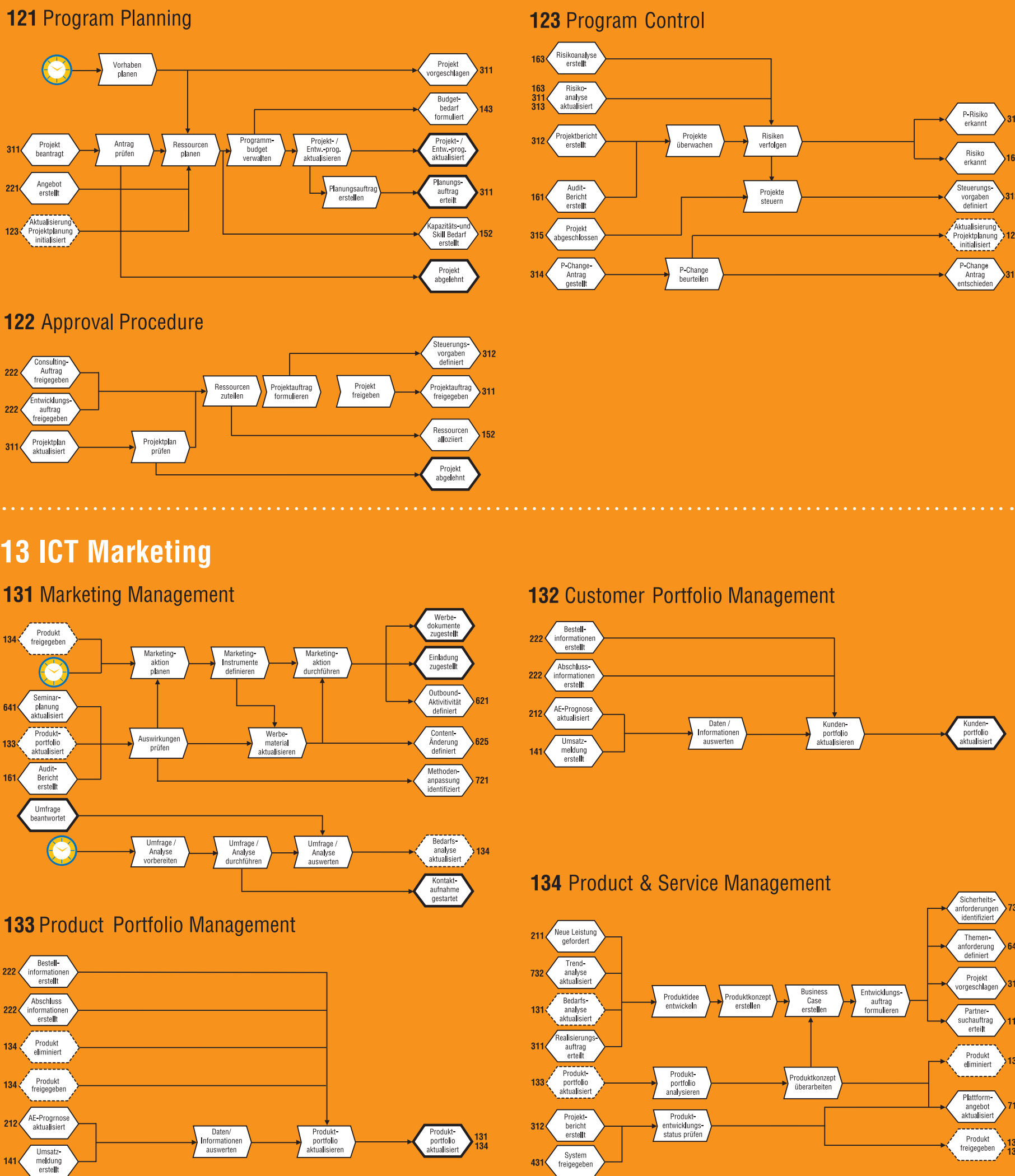


1 Management

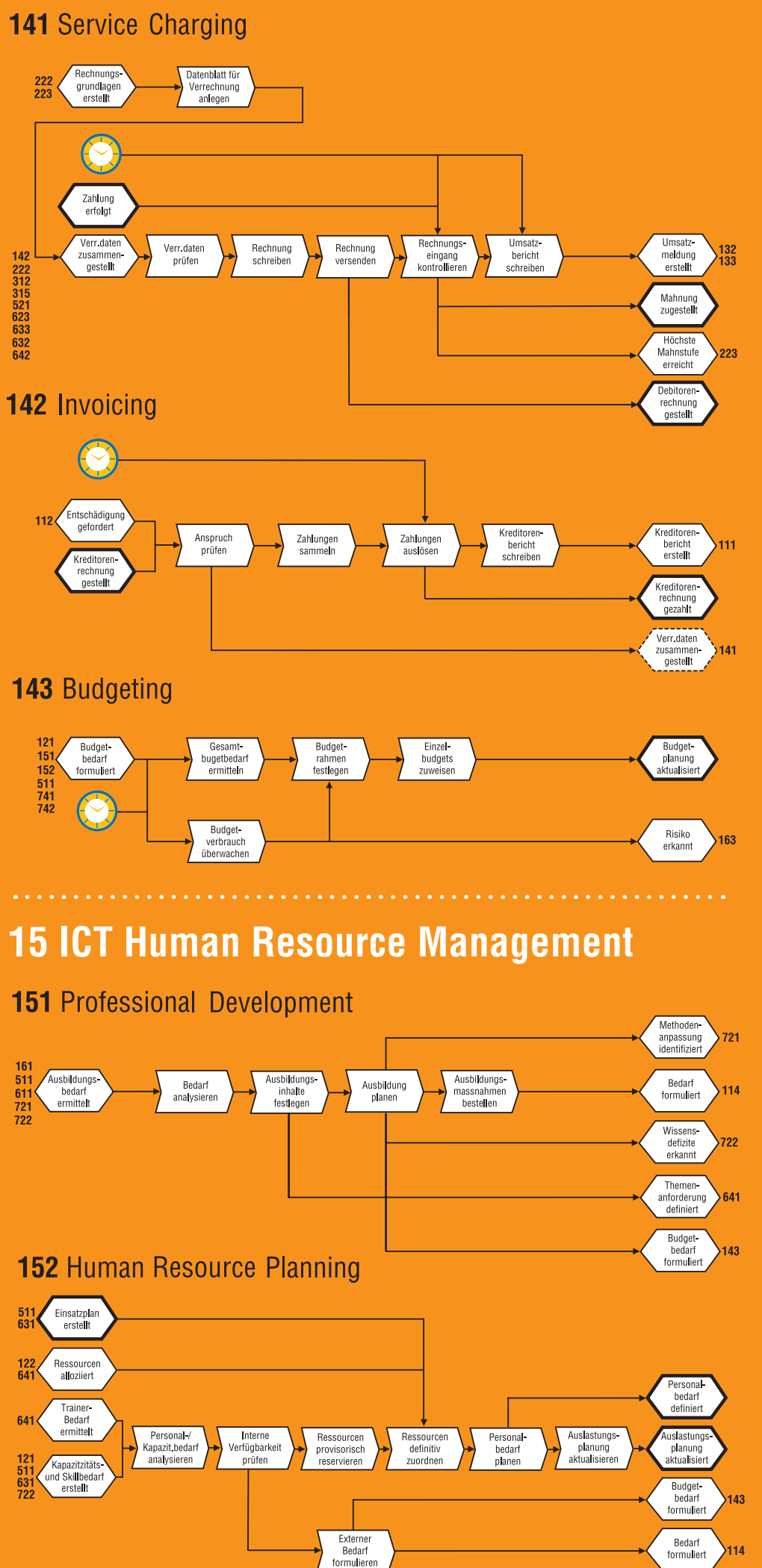
11 ICT Supplier Management



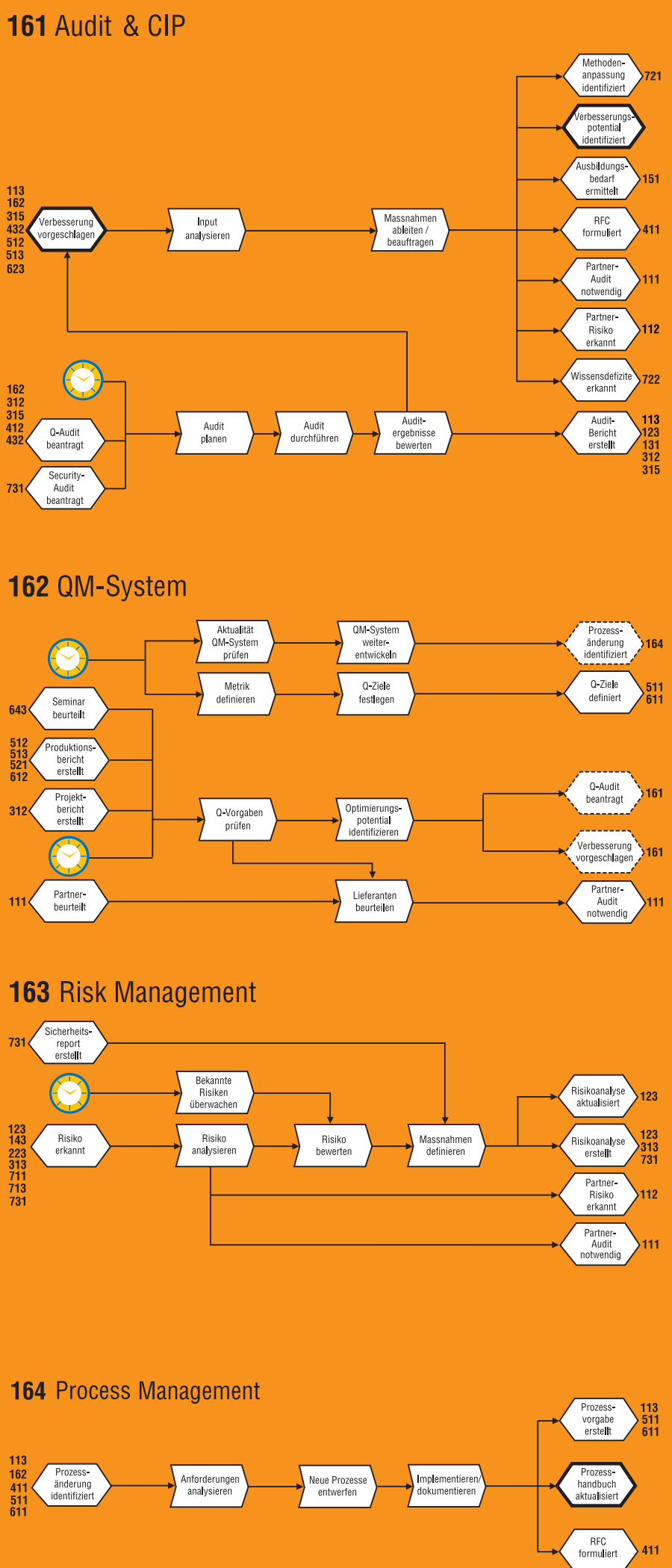
12 ICT Program Management



14 ICT Finance & Controlling

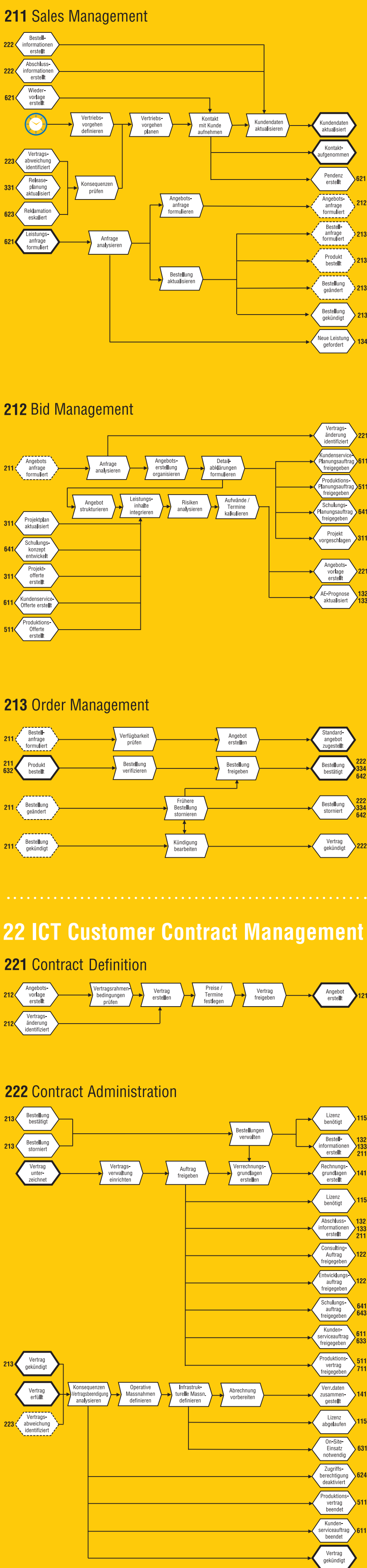


16 ICT Quality & Risk Management



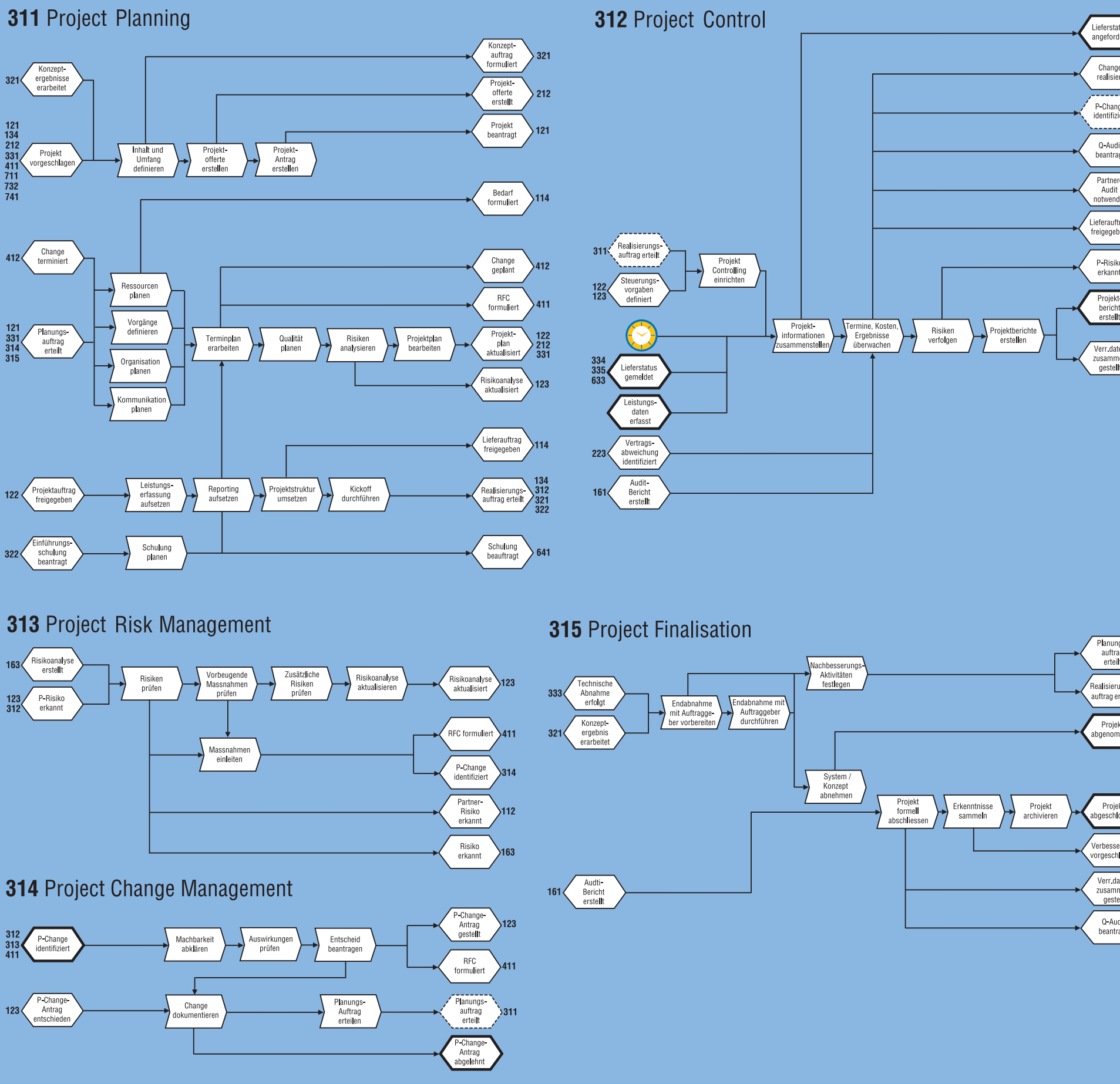
2 Sales

21 ICT Sales Planning & Execution Management

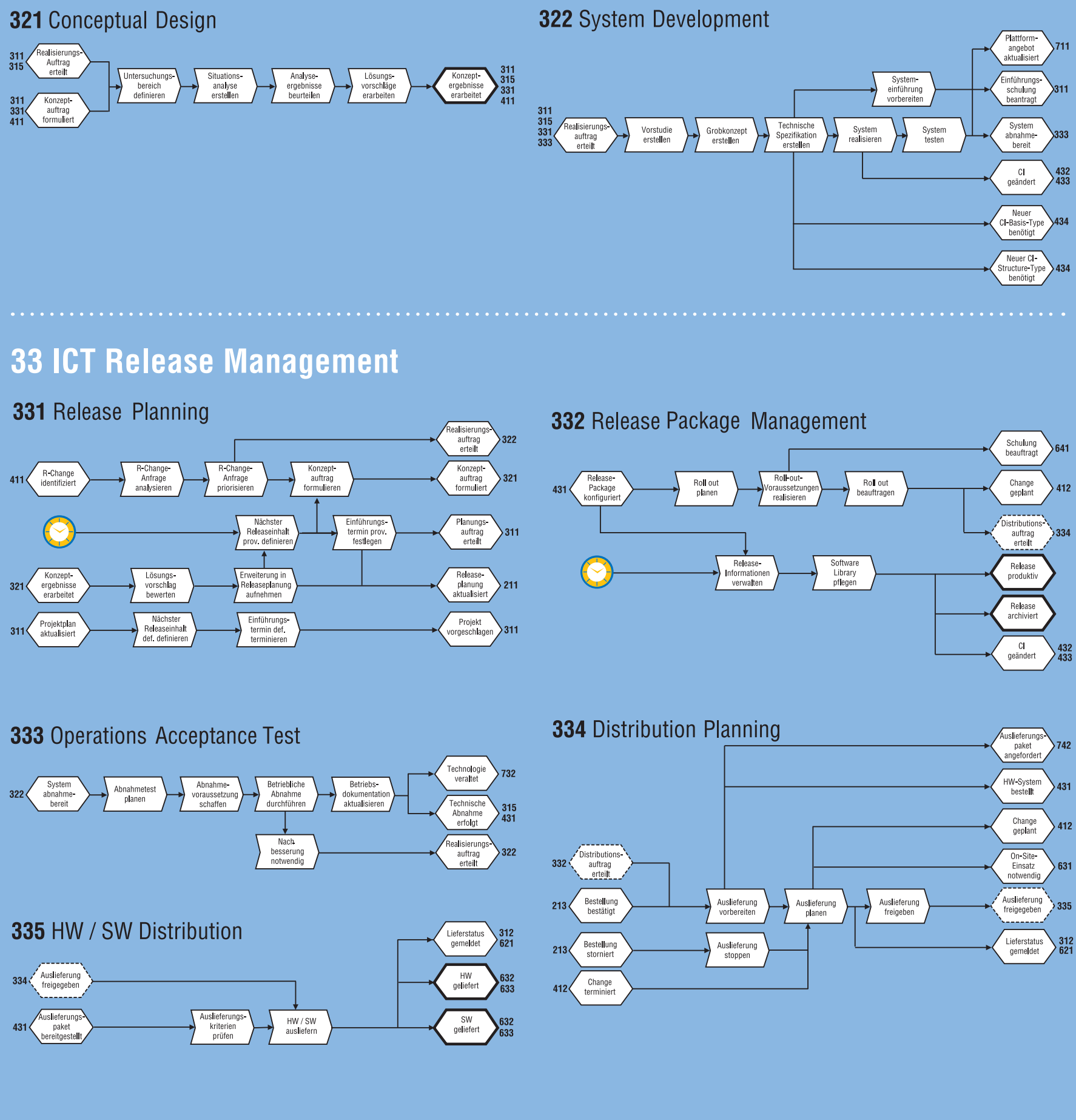


3 Project & Development

31 ICT Project Management

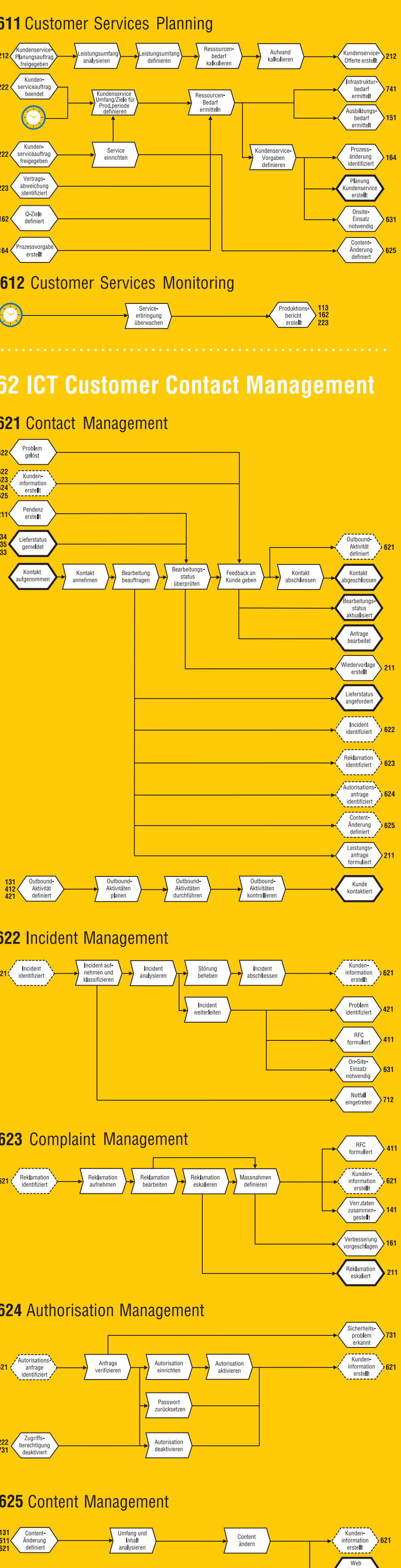


32 ICT Consulting & System Development Management



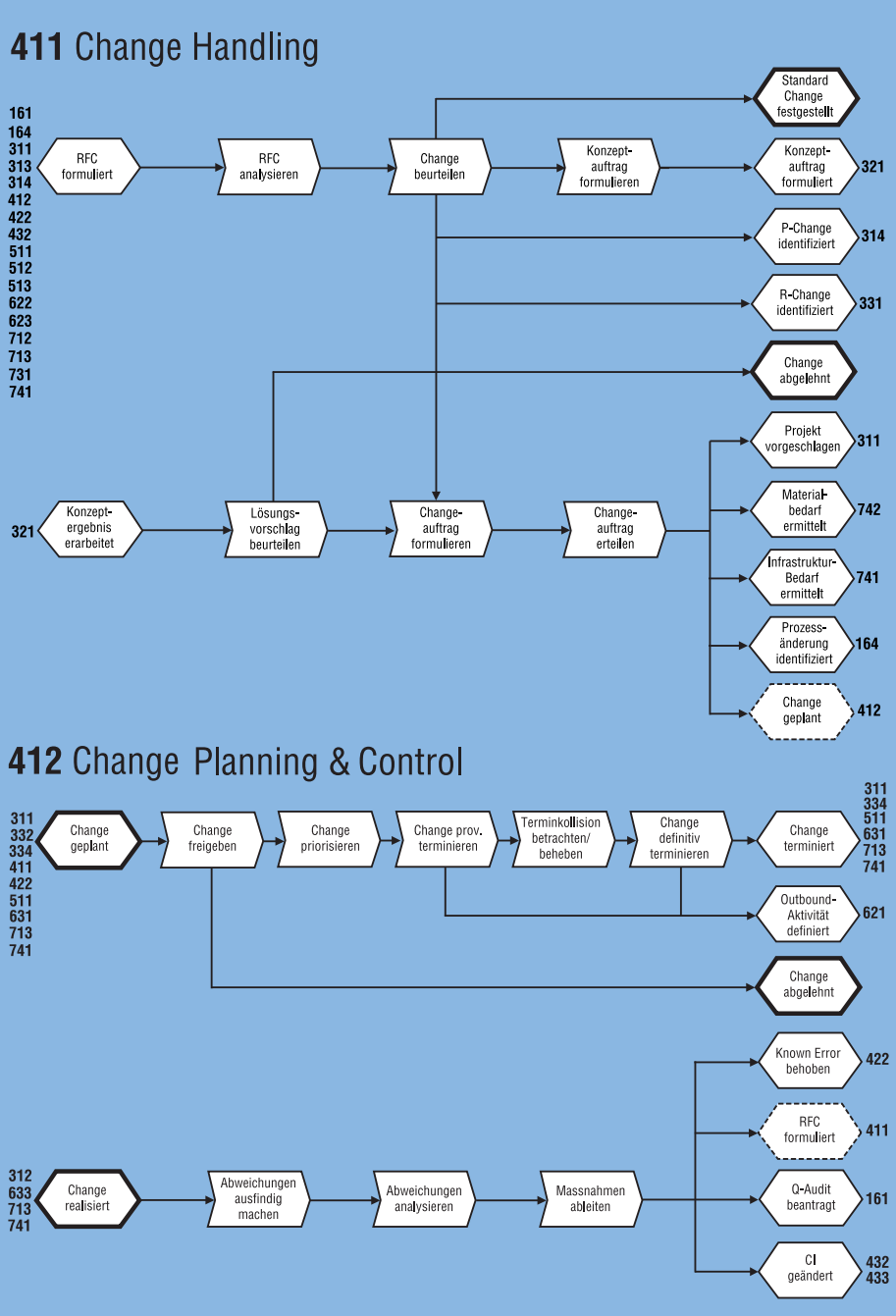
6 Customer Services

61 ICT Customer Services Planning & Monitoring

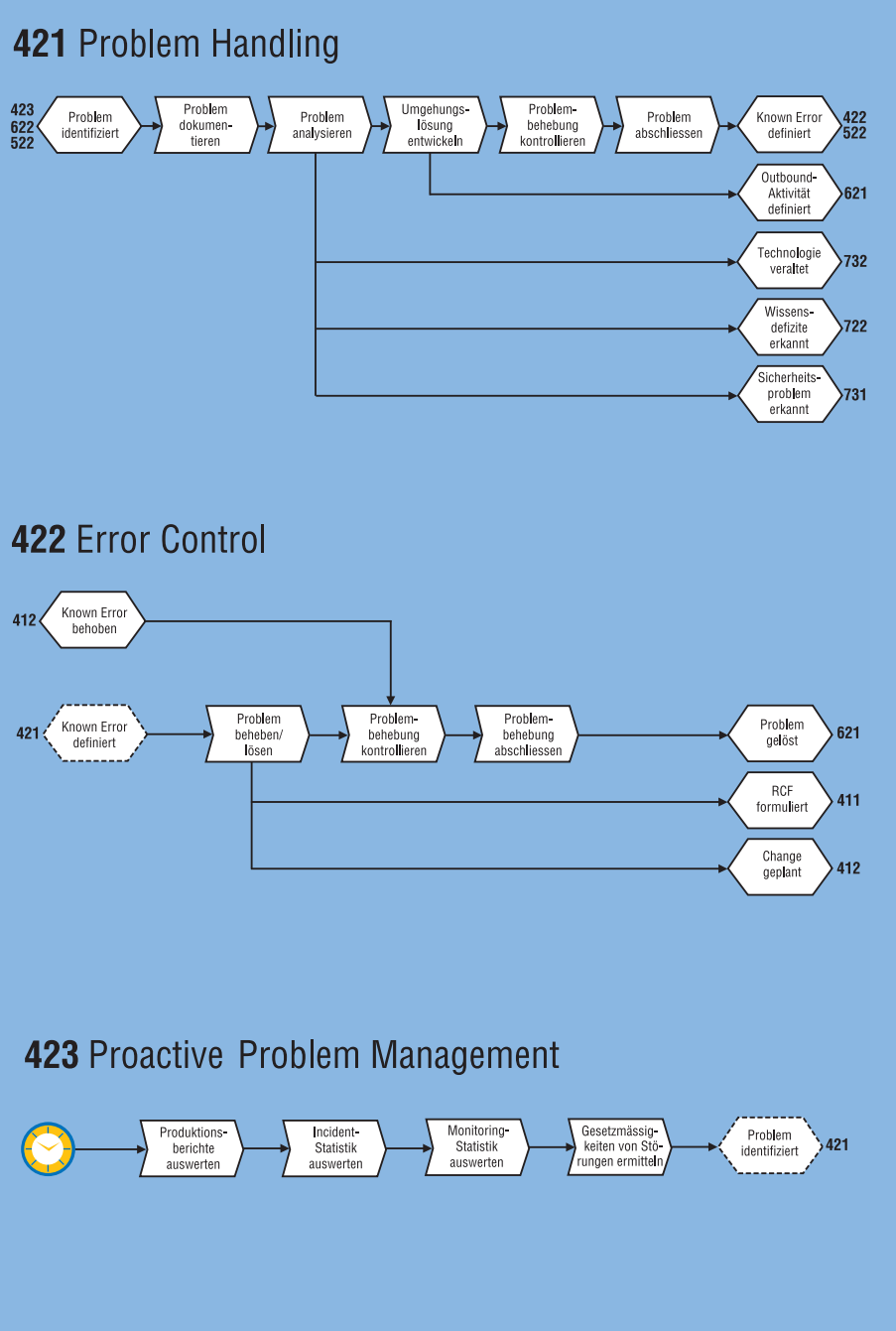


4 Support

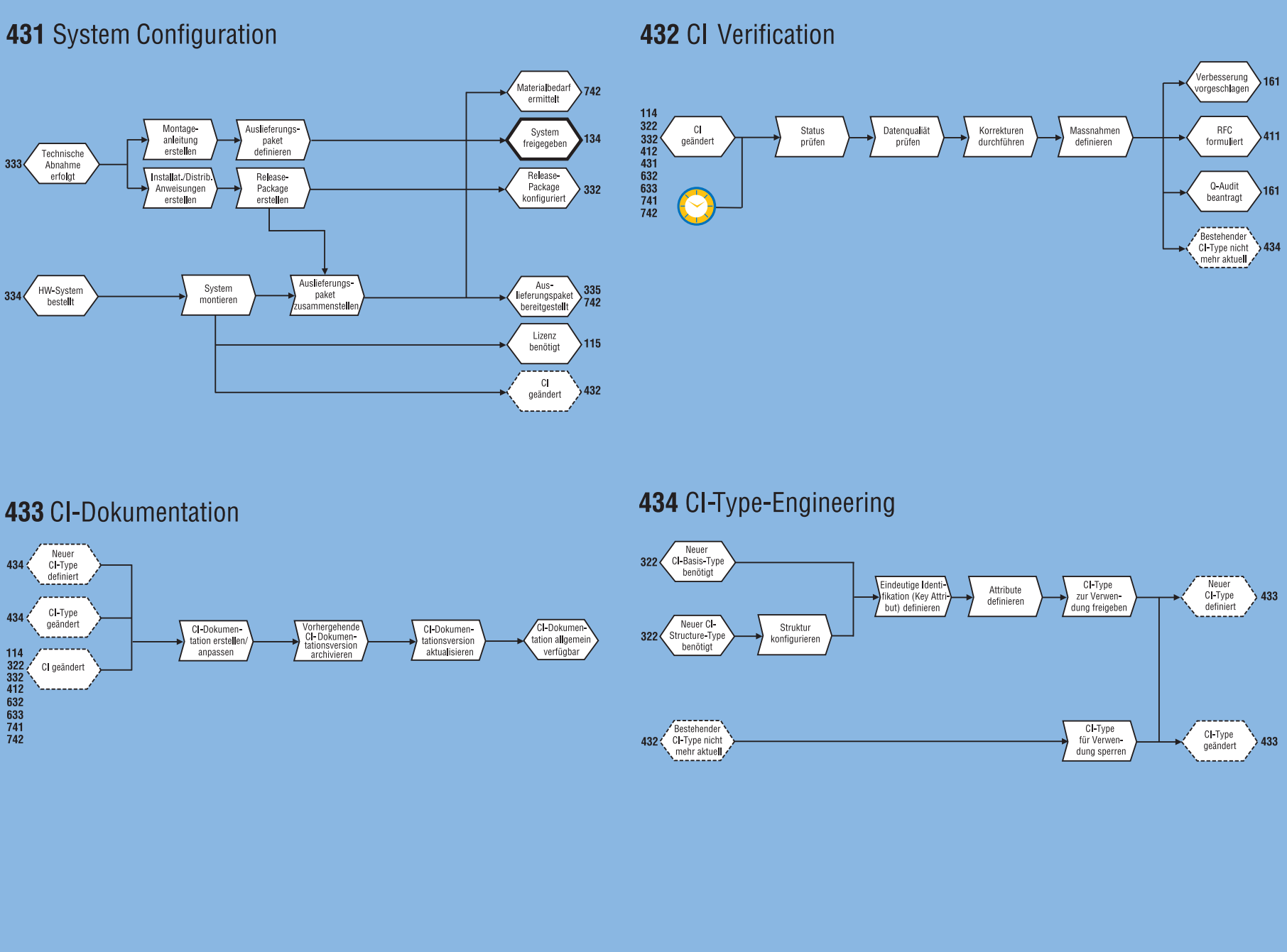
41 ICT Change Management



42 ICT Problem Management

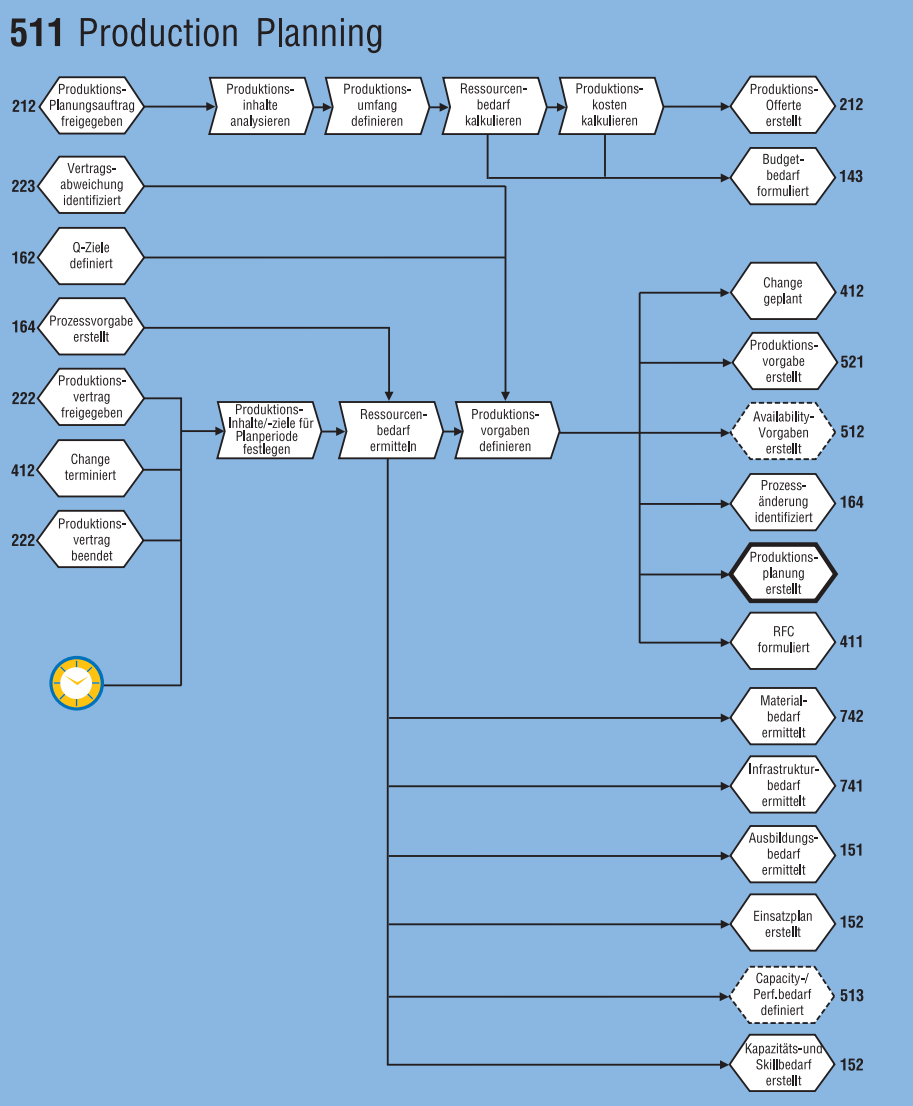


43 ICT Configuration Management

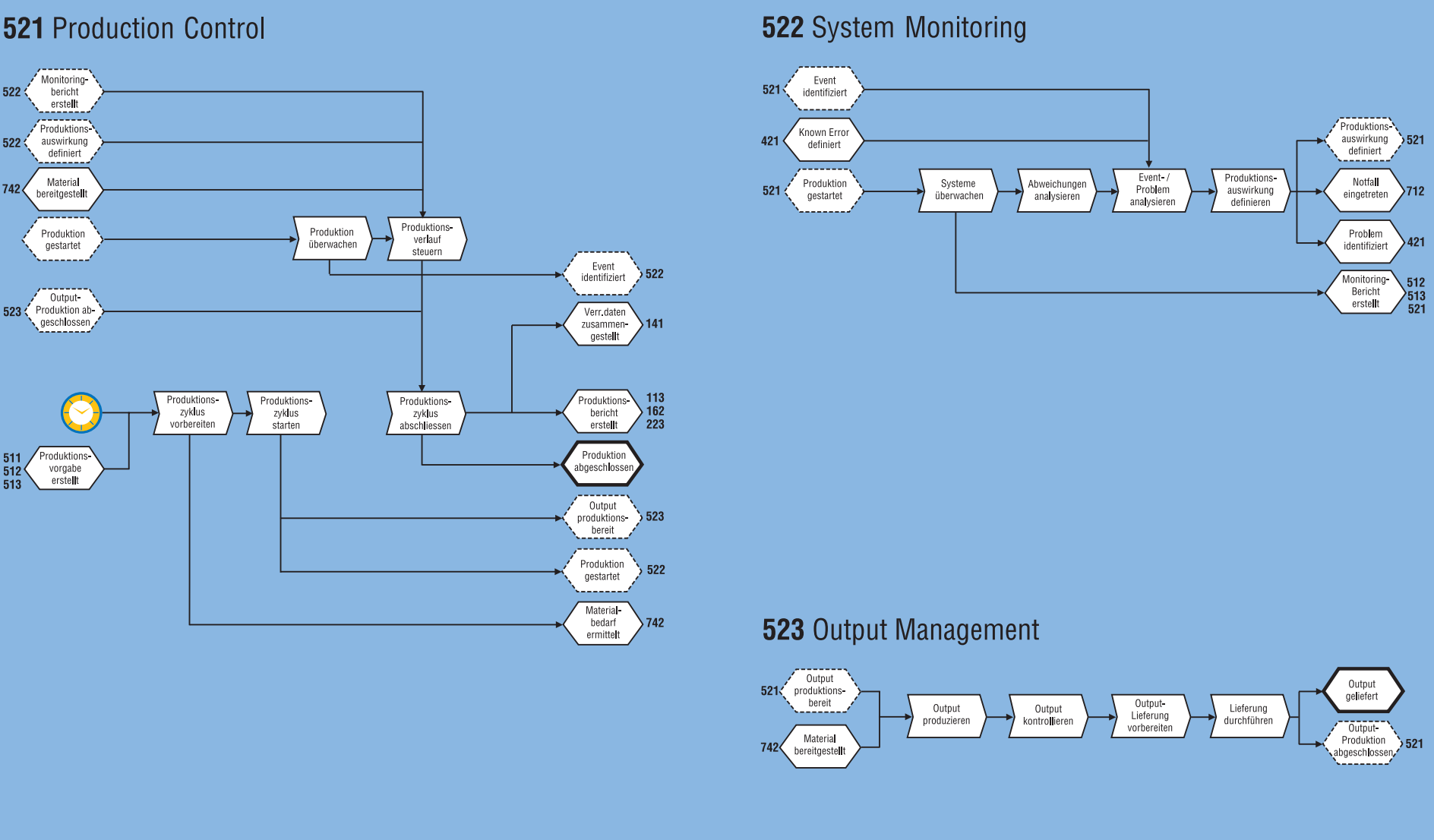


5 Operations

51 ICT Operations Planning

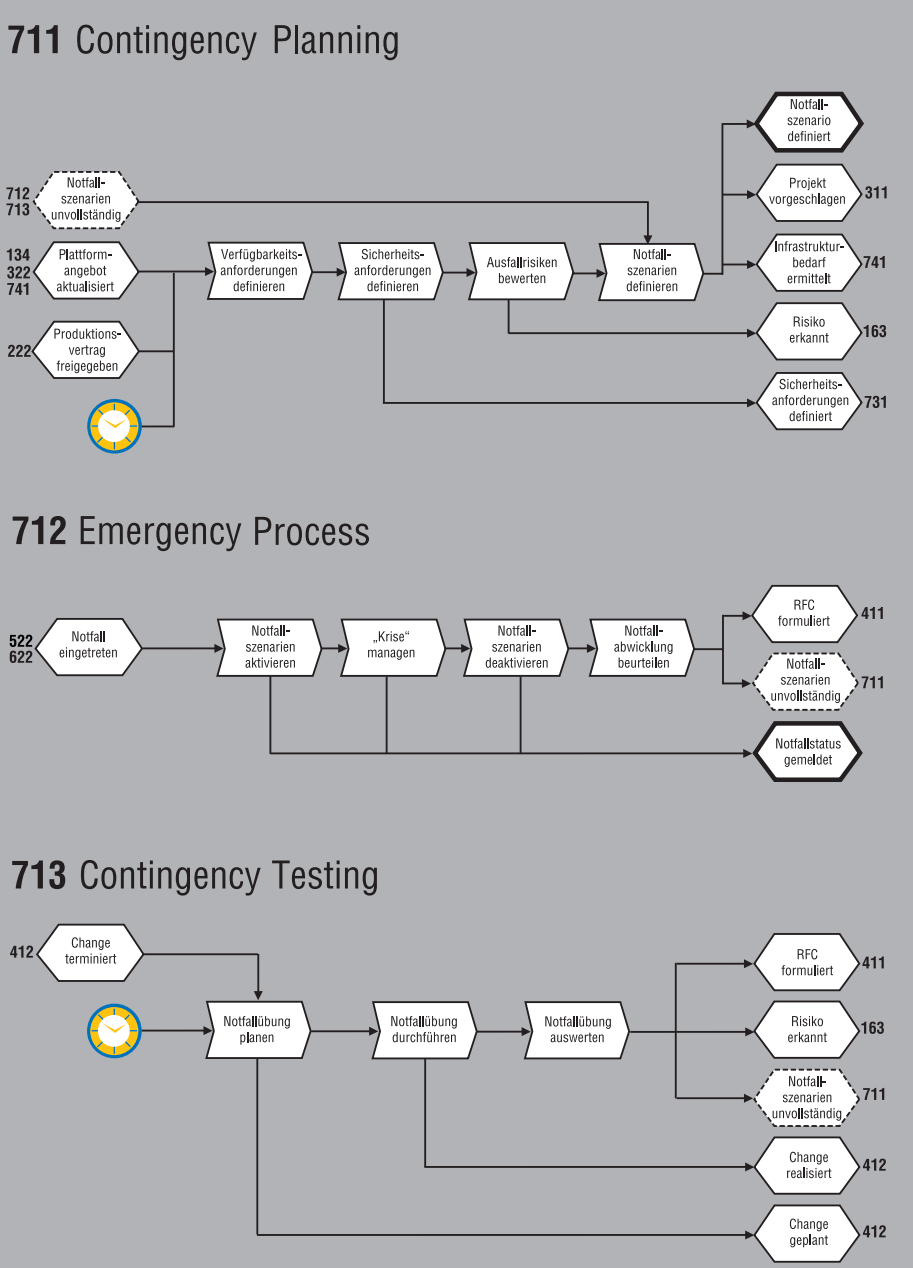


52 ICT Operations Control Management

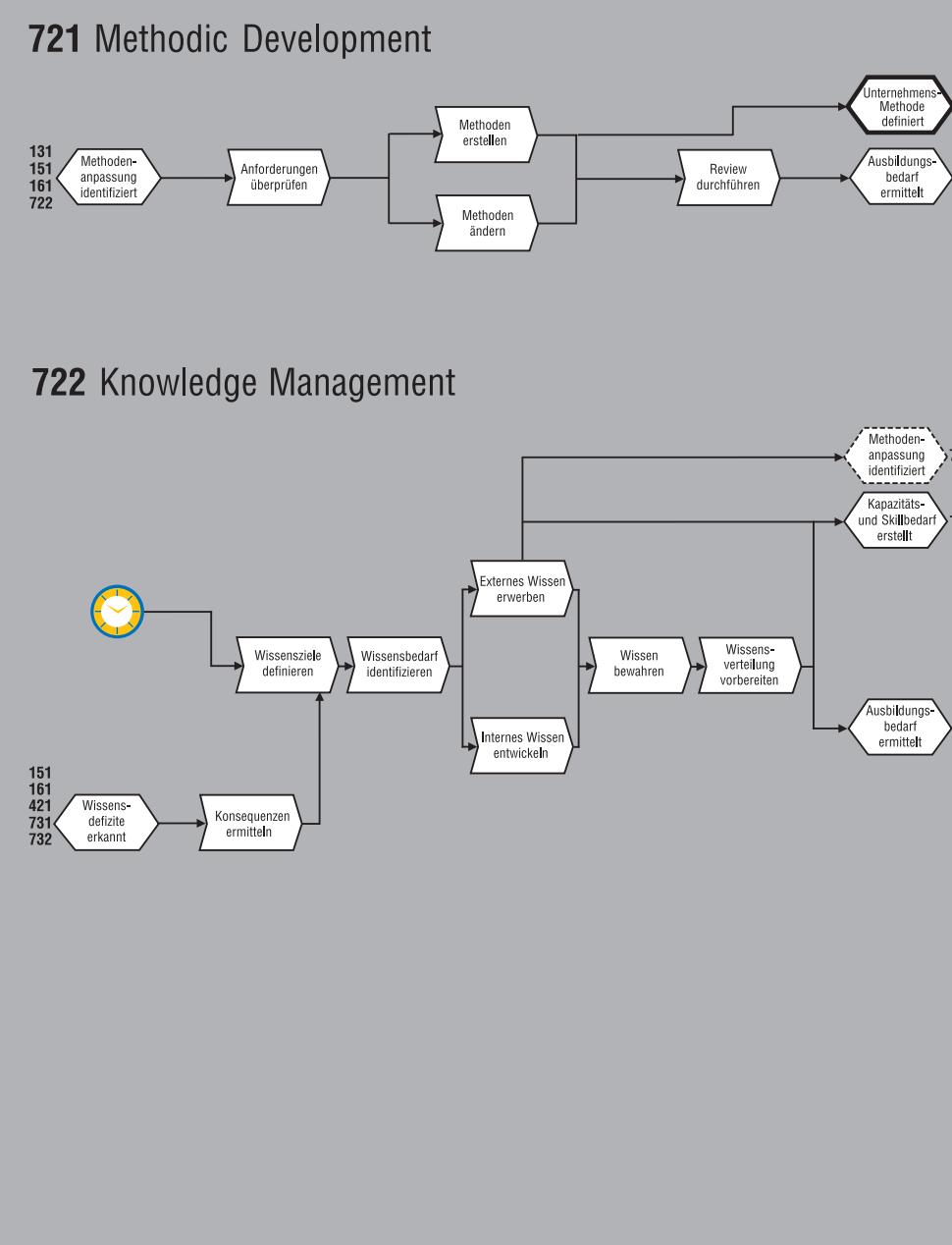


7 Logistics & Infrastructure

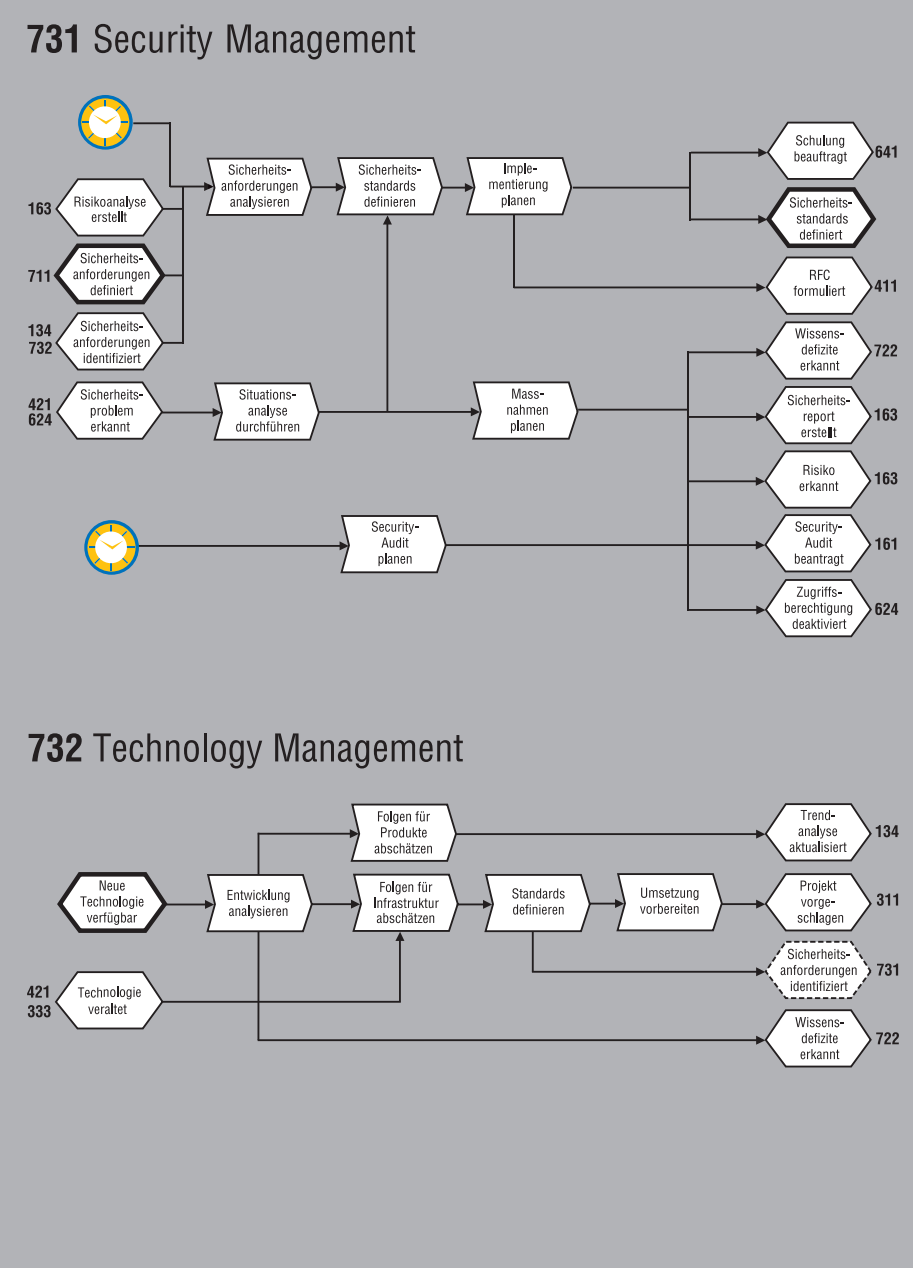
71 ICT Continuity Management



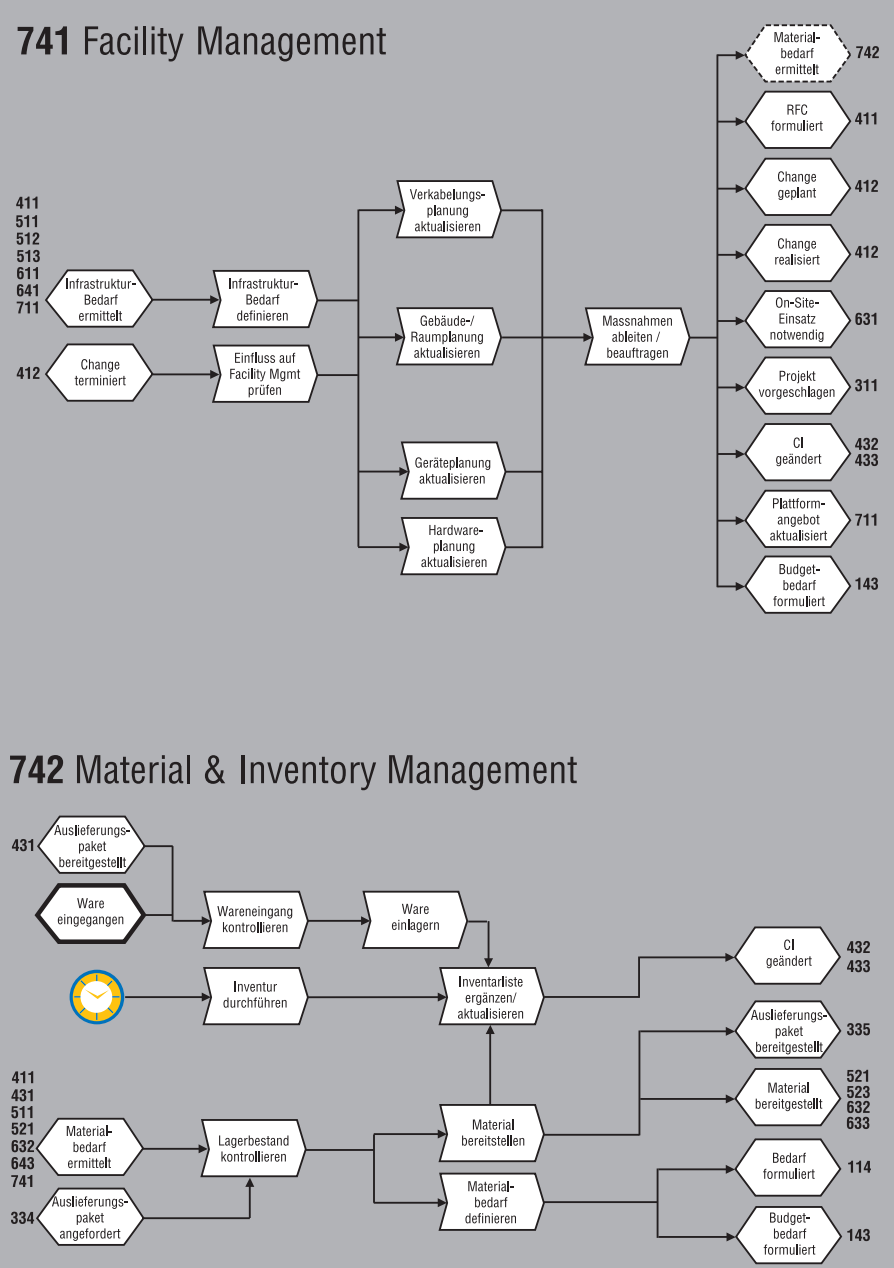
72 ICT Methodic Development & Knowledge Management



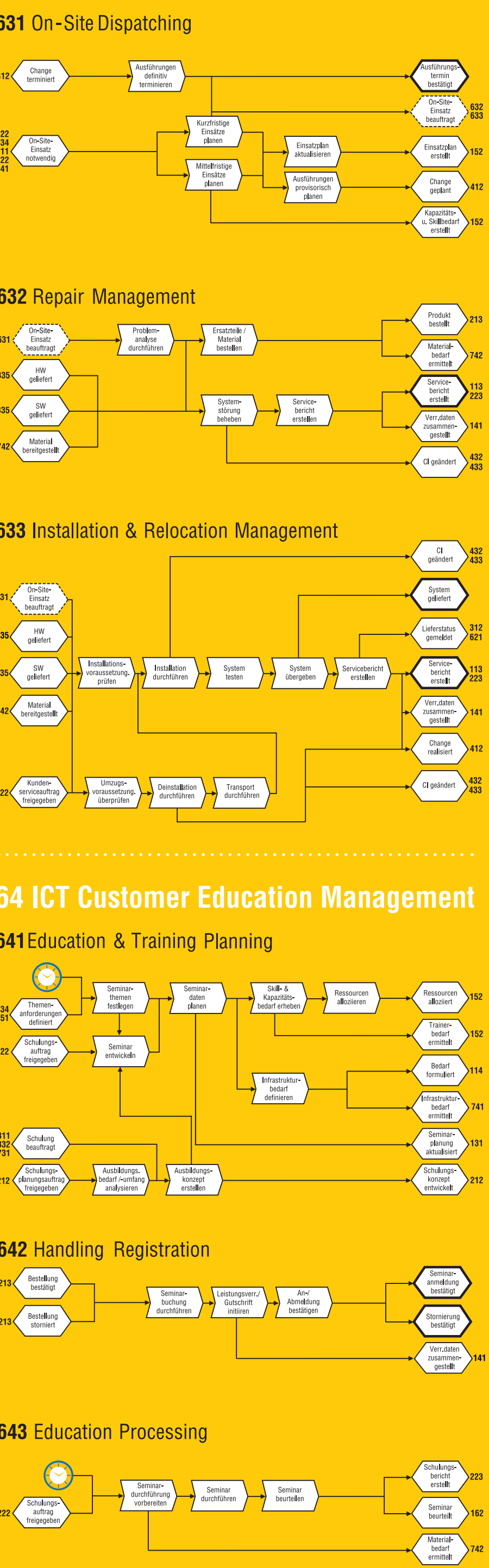
73 ICT Security & Technology Management



74 ICT Logistics & Facility Management



63 ICT On-Site-Services



Legende

