

Preface

This volume presents the Proceedings of the 11th International Conference on the Design of Cooperative Systems (COOP 2014), held in Nice, France from 27 to 30 May 2014. The hosting venue was The Maison des Sciences de l'Homme et de la Société Sud-Est within the Université de Nice-Sophia Antipolis. The conference is a venue for multidisciplinary research contributing to the design, assessment, and analysis of cooperative systems and their integration in organizations, public venues, and everyday life. COOP emerged from the European tradition of Computer-Supported Cooperative Work (CSCW) and Cognitive Ergonomics as practiced in France.

COOP 2014 received 58 full paper submissions. After careful review, 28 papers were selected for presentation within a single track at the conference and they are collected together in these proceedings. They provide a good reflection of the variety of research activities in the field, where there is an increasing interest in investigating the use and design of information and communication technologies (ICT) in all aspects of everyday life and society, and not merely in the workplace, and certainly not the workplace conceived of narrowly as office work. The papers cover a diversity of research topics, from healthcare to sustainable mobility to disaster response, in settings from all over the world. They comprise case studies, design work and evaluation, and methodological and theoretical topics. For the first time, the proceedings include eight papers presented in an Early Career Researchers Track which was established to give young researchers the opportunity to discuss their work with an international community. We were particularly pleased with this strong showing from early career researchers. At the conference we also held a full, diverse program of workshops and had two high quality keynote speakers: Dr. Julia Tanney of the University of Kent and Dr. Jayne Wallace of the University of Dundee.

This collection of papers provides a picture of new developments and classic topics of research around cooperative systems, based on the principle that a deep knowledge of cooperative practices is a key to understanding technology impacts and producing quality designs. The articles presented here will appeal to researchers and practitioners alike, as they combine an understanding of the nature of work and social, organizational, and societal matters with the problems, practicalities, and possibilities offered by novel digital technologies.

Many people worked hard to ensure the success of this conference and we would like to thank them here: all the authors who submitted high quality papers; all those who contributed to the organization and the activities of the workshops; our keynote speakers; the 54 members of our global program committee, who dedicated their time and energy to reviewing; the workshop, doctoral colloquium, and early career research track chairs; all our local organizers; and finally, our student volunteers, for helping the smooth running of the conference.

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