

# Contents

<b>People, Plans and Place: Understanding and Supporting Responses to Rural Public Transport Disruption . . . . .</b>	<b>1</b>
Konstantinos Papangelis, Alan Chamberlain, Nagendra Velaga, David Corsar, Somayajulu Sripada, John Nelson and Mark Beecroft	
<b>Visualizing Targeted Audiences . . . . .</b>	<b>17</b>
Saiph Savage, Angus Forbes, Carlos Toxtli, Grant McKenzie, Shloka Desai and Tobias Höllerer	
<b>Reconsidering the Role of Plans and Planning in the Management of the Unexpected . . . . .</b>	<b>35</b>
Ilaria Redaelli and Antonella Carassa	
<b>Supporting Team Coordination on the Ground: Requirements from a Mixed Reality Game . . . . .</b>	<b>49</b>
Joel E. Fischer, Wenchao Jiang, Andruid Kerne, Chris Greenhalgh, Sarvapali D. Ramchurn, Steven Reece, Nadia Pantidi and Tom Rodden	
<b>Nothing Free About Free Market . . . . .</b>	<b>69</b>
Eli Larsen and Gunnar Ellingsen	
<b>Relation Work in Collocated and Distributed Collaboration . . . . .</b>	<b>87</b>
Lars Rune Christensen, Rasmus Eskild Jensen and Pernille Bjørn	
<b>Of Corals and Web Portals: Towards a Digital Representation of Risk for the Cold-Water Corals in the Oil and Gas Sector . . . . .</b>	<b>103</b>
Elena Parmiggiani	
<b>A Case Study of an Information Infrastructure Supporting Knowledge Work in Oil and Gas Exploration . . . . .</b>	<b>121</b>
Marius Mikalsen	

<b>Between Initial Familiarity and Future Use: A Case of Collocated Collaborative Writing . . . . .</b>	137
Susanne Bødker and Anna Maria Polli	
<b>Suffering Beyond Negotiation: Towards a Biographic Perspective on Cooperative Design for Therapy . . . . .</b>	155
Olav W. Bertelsen	
<b>“Through the Glassy Box”: Supporting Appropriation in User Communities. . . . .</b>	173
Federico Cabitza and Carla Simone	
<b>Bug Reproduction: A Collaborative Practice Within Software Maintenance Activities . . . . .</b>	189
Dhaval Vyas, Thomas Fritz and David Shepherd	
<b>Collaborative Work and Its Relationship to Technologically-Mediated Nomadicity . . . . .</b>	209
Aparecido Fabiano Pinatti de Carvalho	
<b>Orality, Gender and Social Audio in Rural Africa . . . . .</b>	225
Nicola J. Bidwell, Thomas Reitmaier and Kululwa Jampo	
<b>Observing the Work Practices of an Inter-professional Home Care Team: Supporting a Dynamic Approach for Quality Home Care Delivery . . . . .</b>	243
Khuloud Abou Amsha and Myriam Lewkowicz	
<b>Ethnography in Parallel . . . . .</b>	259
Rinku Gajera and Jacki O’Neill	
<b>Lessons Learnt Working with Performance Data in Call Centres . . . .</b>	277
Tommaso Colombino, Benjamin Hanrahan and Stefania Castellani	
<b>User and Group Behavior in Computer Support for Collaborative Reflection in Practice: An Explorative Data Analysis . . . . .</b>	293
Michael Prilla	
<b>From Crowdsourced Mapping to Community Mapping: The Post-earthquake Work of OpenStreetMap Haiti . . . . .</b>	311
Robert Soden and Leysia Palen	

<b>Memory Support Functionality in a Collaborative Space: Experiences from the Industry. . . . .</b>	<b>327</b>
Mari Ilona Tyllinen and Mika P. Nieminen	
<b>Designing Cooperation for Sustainable Mobility: Mobile Methods in Ridesharing Contexts. . . . .</b>	<b>345</b>
Johanna Meurer, Martin Stein and Volker Wulf	
<b>Designing for Continuity: Assisting Emergency Planning Practice Through Computer-Supported Collaborative Technologies. . . . .</b>	<b>361</b>
Sara Tena, David Díez, Ignacio Aedo and Paloma Díaz	
<b>Combining Collaborative Modeling with Collaborative Creativity for Process Design. . . . .</b>	<b>377</b>
Thomas Herrmann and Alexander Nolte	
<b>The Relevance of Annotations Shared by Tourists and Residents on a Geo-Social Network During a Large-Scale Touristic Event: The Case of São João . . . . .</b>	<b>393</b>
Aline Morais and Nazareno Andrade	
<b>When Medical Expertise Meets Record Expertise: The Practices of Patient Accessible Medical Records in China . . . . .</b>	<b>409</b>
Yunan Chen and Kathleen Pine	
<b>The Concept of ‘Practice’: What’s the Point? . . . . .</b>	<b>427</b>
Kjeld Schmidt	

COOP 2014 - Proceedings of the 11th International  
Conference on the Design of Cooperative Systems,  
27-30 May 2014, Nice (France)

Rossitto, C.; Ciolfi, L.; Martin, D.; Conein, B. (Eds.)

2014, XVI, 444 p. 65 illus., Hardcover

ISBN: 978-3-319-06497-0