

Preface

This edited book is intended for use by students, academics, and practitioners who take interest in outsourcing and offshoring of information technology and business processes. The book offers a review of the key topics in outsourcing and offshoring, populated with practical frameworks that serve as a toolkit to students and managers. The range of topics covered in this book is wide and diverse, but predominately focused on how sourcing relationships are governed at the national, industry, and firm level. More specifically the book examines governance models from both client and supplier perspectives to propose coordination and collaboration tools in cloud services, single and multi-sourcing settings. The book also explores how industries and economies transform as a reaction to changes in their environments, as part of their effort to govern and manage change. Topics discussed in this book combine theoretical and practical insights regarding challenges that industry leaders, policy makers, and professionals face. Case studies from various organizations, industries, and countries are used extensively throughout the book. Last but not least, the book examines current and future trends in outsourcing, placing particular attention on the centrality of cloud service and its impact on the outsourcing sector.

The book is based on a vast empirical base brought together through years of extensive research by leading researchers in information systems, strategic management, international business and operations.

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