

# Contents

<b>1</b>	<b>Introduction</b>	<b>1</b>
1.1	Introduction	1
1.2	Research Objectives	3
1.3	Scope of the Research	3
1.4	Organisation of the Research	4
1.5	Conclusion	4
<b>2</b>	<b>Literature Review and Conceptual Framework</b>	<b>5</b>
2.1	Introduction	5
2.1.1	Personal Knowledge Management	5
2.1.2	Retrieving Information	7
2.1.3	Evaluating Information	7
2.1.4	Organising Information	8
2.1.5	Collaborating Information	8
2.1.6	Analysing Information	8
2.1.7	Presenting Information	9
2.1.8	Securing Information	9
2.1.9	Leadership Styles	10
2.1.10	Organisational Performance	19
2.2	The Link Between Personal Knowledge Management, Leadership Styles and Organisational Performance	23
2.3	Conclusion	25
<b>3</b>	<b>Research Methodology</b>	<b>27</b>
3.1	Introduction	27
3.1.1	Methodological Issues	27
3.1.2	Research Methods and Designs	28
3.1.3	Unit of Analysis	29
3.1.4	Primary Data	29
3.1.5	Secondary Data	30

3.2	Quantitative Approach . . . . .	30
3.2.1	Attitude Scale . . . . .	30
3.2.2	Pilot Study . . . . .	31
3.2.3	Sample . . . . .	31
3.2.4	Data Collection . . . . .	32
3.2.5	Reliability . . . . .	33
3.2.6	Validity . . . . .	33
3.3	Conclusion . . . . .	34
<b>4</b>	<b>Discussion of Research Findings . . . . .</b>	<b>35</b>
4.1	Introduction. . . . .	35
4.1.1	Correlation Coefficient . . . . .	35
4.1.2	Multiple Regression Analysis . . . . .	36
4.1.3	Multicollinearity . . . . .	37
4.1.4	Dummy Variable . . . . .	38
4.1.5	Hypotheses . . . . .	38
4.1.6	Beta Coefficient. . . . .	40
4.1.7	Beta Coefficient. . . . .	42
4.2	Mediation Testing . . . . .	47
4.3	Conclusion . . . . .	47
<b>5</b>	<b>Implications of Research Findings. . . . .</b>	<b>49</b>
5.1	Introduction. . . . .	49
5.1.1	Originality and Contribution of Research Findings . . . . .	49
5.1.2	Implications of Research Findings . . . . .	50
5.1.3	Limitations and Recommendations for Future Research . . . . .	51
5.2	Conclusion . . . . .	52
<b>6</b>	<b>Conclusion. . . . .</b>	<b>53</b>
6.1	Introduction. . . . .	53
6.2	Conclusion . . . . .	53
	<b>Appendices . . . . .</b>	<b>55</b>
	<b>Bibliography . . . . .</b>	<b>63</b>

Personal Knowledge Management, Leadership Styles,  
and Organisational Performance

A Case Study of the Healthcare Industry in Thailand

Zumitzavan, V.; Michie, J.

2015, IX, 74 p. 1 illus., Softcover

ISBN: 978-981-287-437-5