

Preface

The IFIP EGOV-EPART2017 conference was a high-caliber multitrack conference including a doctoral colloquium dedicated to the broader area of electronic government and electronic participation. Scholars from around the world have attended this premier academic forum for over 15 years, which has given it a worldwide reputation as one of the top two conferences in the research domains of electronic, open, and smart government, and electronic participation. This year there were submission from 34 countries.

The call for papers attracted completed research papers, work-in-progress papers on ongoing research (including doctoral papers), project and case descriptions, as well as workshop and panel proposals. The acceptance rate was 46%. This conference of five partially intersecting tracks presents advances in the socio-technological domain of the public sphere demonstrating cutting-edge concepts, methods, and styles of investigation by multiple disciplines. The papers were distributed over the following tracks

- The General E-Government Track
- The General eParticipation Track
- The Open Government, and Open and Big Data Track
- The Policy Modeling and Policy Informatics Track
- The Smart Governance, Smart Government, and Smart Cities Track

Among the full research paper submissions, 34 papers (empirical and conceptual) from the General EGOV Track, the Open Government and Open/Big Data Track, and the Smart Governance/ Government/Cities Track were accepted for Springer's LNCS EGOV proceedings (vol. 10428), whereas another 14 papers of completed research papers from the General ePart Track and the Policy Modeling and Policy Informatics Track went into the LNCS ePart proceedings (vol. 10429).

The papers in the General EGOV/Open Big Data/Smart Gov Tracks have been clustered under the following headings:

- Smart Governance, Government and Cities
- Services
- Organizational Aspects
- Government Infrastructures
- Big and Open Linked Data (BOLD)
- Open Government
- Evaluation

As in the previous years and per the recommendation of the Paper Awards Committee under the leadership of Olivier Glassey of the University of Lausanne,

Switzerland, the IFIP EGOV-EPART2017 Conference Organizing Committee again granted outstanding paper awards in three distinct categories:

- The most interdisciplinary and innovative research contribution
- The most compelling critical research reflection
- The most promising practical concept

The winners in each category were announced in the award ceremony at the conference dinner, which has always been a highlight of the IFIP EGOV-EPART conference series.

Many people make large events like this conference happen. We thank the over 100 members of the IFIP EGOV-EPART 2016 Program Committee and dozens of additional reviewers for their great efforts in reviewing the submitted papers. We would like to express our gratitude to Dmitrii Trutnev and Andrei V. Chugunov and their team from the ITMO University for the organization and the management of all the details locally.

Information Technologies, Mechanics and Optics (ITMO) is one of the leading higher education institutions in Russia, providing training and research in advanced science, humanities, engineering, and technology. Founded in 1900, the ITMO University has grown to an organization of over 13,000 students and earned its name “National Research University,” blending the culture of innovation and discovery with world-class education (<http://en.ifmo.ru/>). The E-Governance Center (eGov Centre) was launched in May 2009 as a department at the ITMO University. The eGov Center purpose is to concentrate intellectual and organizational resources in order to support the development and dissemination of eGovernment/Open Government solutions in Russia and Eurasia (<http://egov.ifmo.ru/en/about>).

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