

# MobileFact™

## The Real-Time Connection to your Mobile Services Staff

MobileFact™ from Software AG is a software solution that allows field service organizations to connect their mobile services staff to support systems, such as billing applications and CRM applications in real-time. By consistently using open software standards, such as Java, WAP and XML, and off-the-shelf mobile telephones, MobileFact is extremely easy to install and maintain. End users can quickly learn to use the solution. With MobileFact, field services organizations can reduce the time lag between delivery and billing, and provide scheduling and service information to their staff anytime, anywhere.

MobileFact is a software solution specifically developed for the needs of mobile field services organizations, such as mobile health care providers. Mobile employees can use off-the-shelf devices such as Nokia™ mobile telephones to inquire about services, schedules and billing information. They can also use it to book delivered services into the back-office systems of the provider in real time. MobileFact reduces costs by cutting the time lag between delivery and billing, and increases service quality by allowing rescheduling and routing in real time over standard wireless networks.

### EASY INTEGRATION

MobileFact can be easily integrated with existing software applications through the use of open interfaces. MobileFact can be installed and implemented at your site in a matter of weeks. With its simple, customizable user interface and light-weight administration interface, MobileFact can be used to streamline your mobile field operations with a minimum of training, overhead and administration effort. For organizations that do not have internal information systems, MobileFact can be installed and operated at the site of an Application Services Provider or at the site of the local telecommunications provider.

### STANDARDS SUPPORT

MobileFact is based on state-of-the-art Internet protocols and standards such as Java, XML, WAP and WML. This ensures a maximum of flexibility when integrating the MobileFact solution with existing software systems, such as billing and scheduling applications.

### IMPLEMENTATION SERVICES

MobileFact is delivered to customers as a complete solution including initial consulting, installation, customization and documentation. These services are delivered by the world-class professional services organization of Software AG, a market-leading enterprise software company with over 3500 employees worldwide.

### CUTTING-EDGE TECHNOLOGY

#### FROM A WORLD-CLASS COMPANY

MobileFact is based on Software AG's system technology platform. Europe's largest provider of system technology, Software AG is a major global player in the enterprise software market. With more than 5000 customers in more than 70 coun-



tries, Software AG is a solution partner you can trust to deliver highly reliable applications.

#### **EASE OF USE**

MobileFact was developed specifically for field services staff with few or no computer skills. The already easy-to-use screens for data entry and administration can be further customized to adapt to the specific needs of your organization. In cooperation with your management, we will deliver these customization services to you on site.

#### **SECURITY AND SCALABILITY**

MobileFact is based on cutting-edge Internet technology and can be integrated with Web servers, application servers and WAP servers from leading providers such as IBM, Nokia and Sun. By partnering with the market leading hardware providers, Mobile-Fact can leverage the most advanced technologies for security on your platform of choice. In terms of scalability, Software AG's 30 years' experience in enterprise computing ensures that the MobileFact solution can scale up to any number of transactions and users required. In addition, a flexible pricing and deployment model ensures that you can start with a small-scale application and grow the application environment smoothly as your needs and user count increase over time.

#### **MODERN ARCHITECTURE**

Mobile-Fact has been built on an advanced yet simple architecture that allows customers to deploy this solution on a wide range of hardware platforms. For larger organizations, MobileFact can be run in-house. For smaller organizations, MobileFact can be installed at a services provider. Since the administration interface is completely Internet-based, application management can be achieved from any Internet-connected PC or device.

#### **REFERENCES**

MobileFact has been successfully deployed at the Österreichische Volkshilfe organization in Austria and a number of other non-profit health care organizations. Mobile-Fact is a solution based on the real-life needs of mobile health care professionals and has proven its practical value as such. Please contact your local Software AG sales office for further reference information or visit our website at [www.softwareag.com](http://www.softwareag.com)

#### **SYSTEM**

##### **REQUIREMENTS**

MobileFact requires a system running Microsoft Windows NT 4.0 or higher with a minimum of 2 GB of free disk space and 256 MB of RAM. In addition, MobileFact requires the availability of standard Internet infrastructure and WAP services. Further system requirements will be determined by the Software AG service team in the initial assessment of your application needs.

#### **PLATFORMS**

MobileFact is available on MS-Windows NT. Additional platforms can be provided on request.

#### **PRICING AND AVAILABILITY**

MobileFact Version 1.2 is shipping now. Please contact your local Software AG sales office for further details.

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