

Appendix D

Request Response Times of the Examined Request Data Classes

D.1 Request Response Times of S^{REAL}

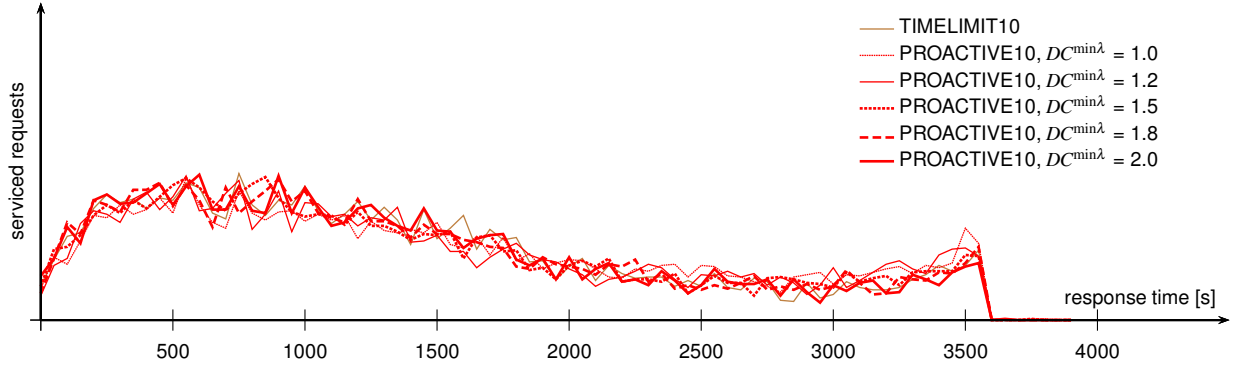


Fig. D.1 Request response times on S^{REAL} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience grouped by intervals of 50 seconds

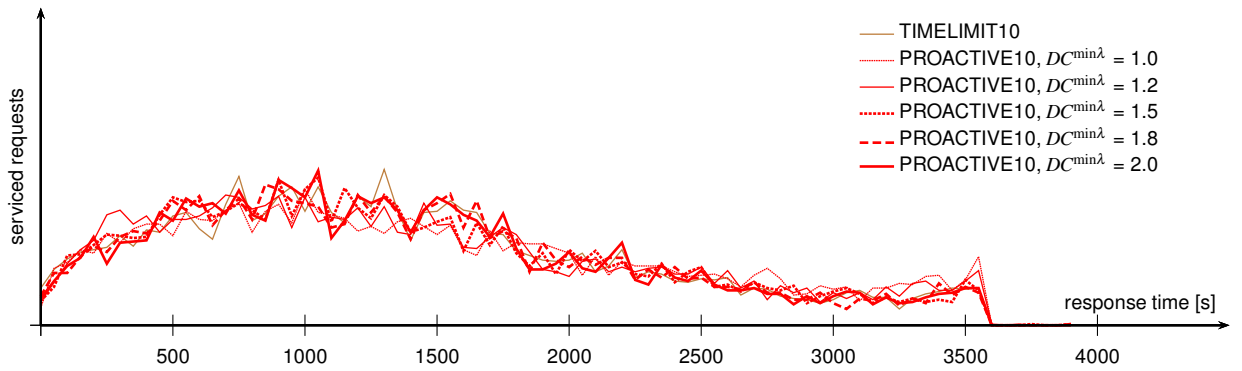


Fig. D.2 Request response times on S^{REAL} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience grouped by intervals of 50 seconds

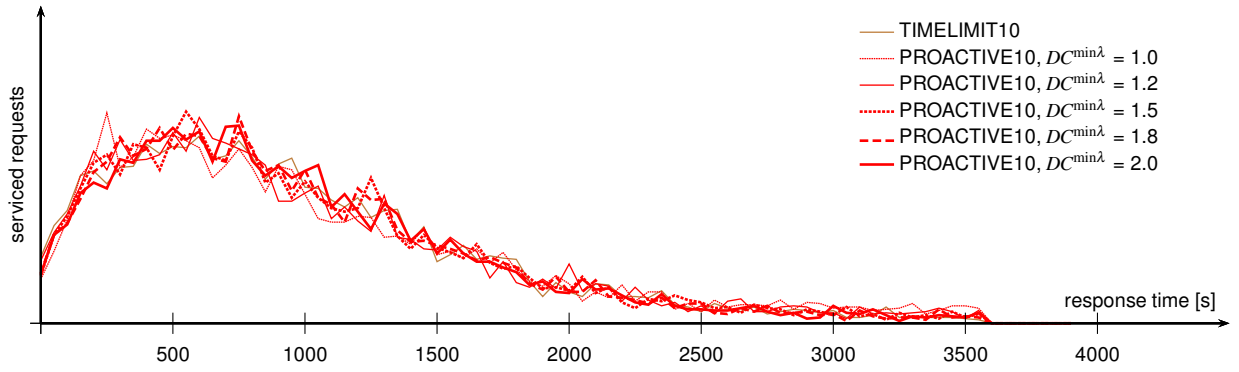


Fig. D.3 Request response times on S^{REAL} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience grouped by intervals of 50 seconds

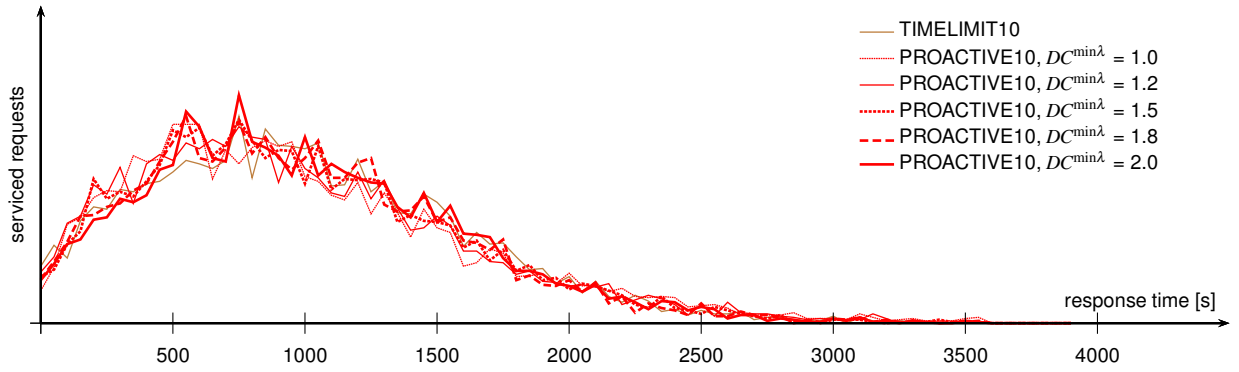


Fig. D.4 Request response times on S^{REAL} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience grouped by intervals of 50 seconds

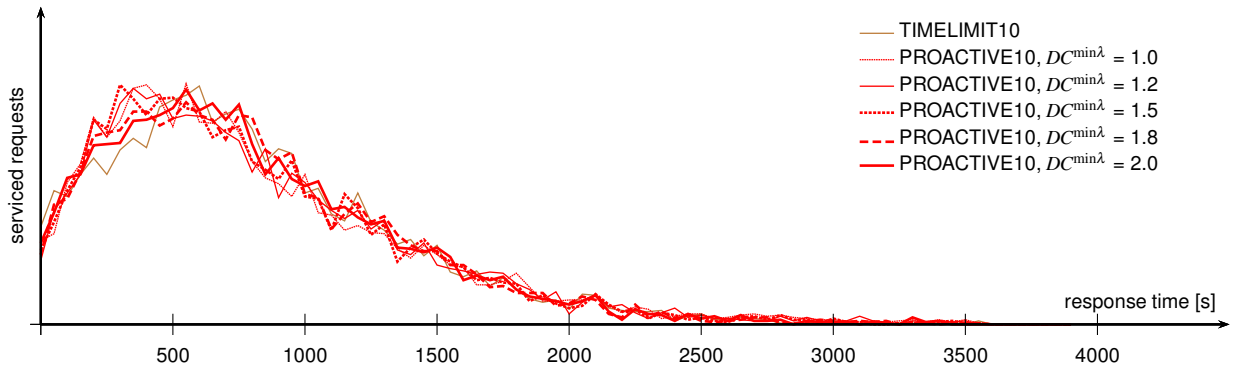


Fig. D.5 Request response times on S^{REAL} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience grouped by intervals of 50 seconds

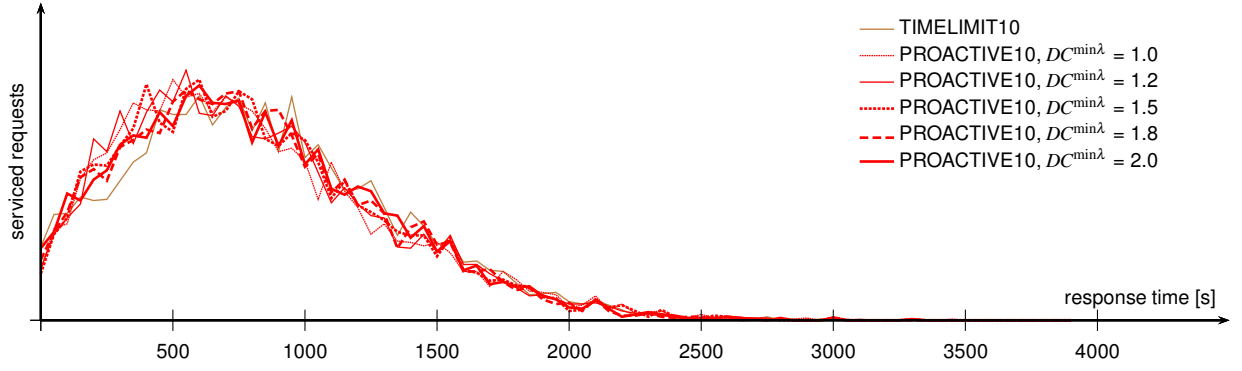


Fig. D.6 Request response times on S^{REAL} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience grouped by intervals of 50 seconds

D.2 Request Response Times of S^{GEN}

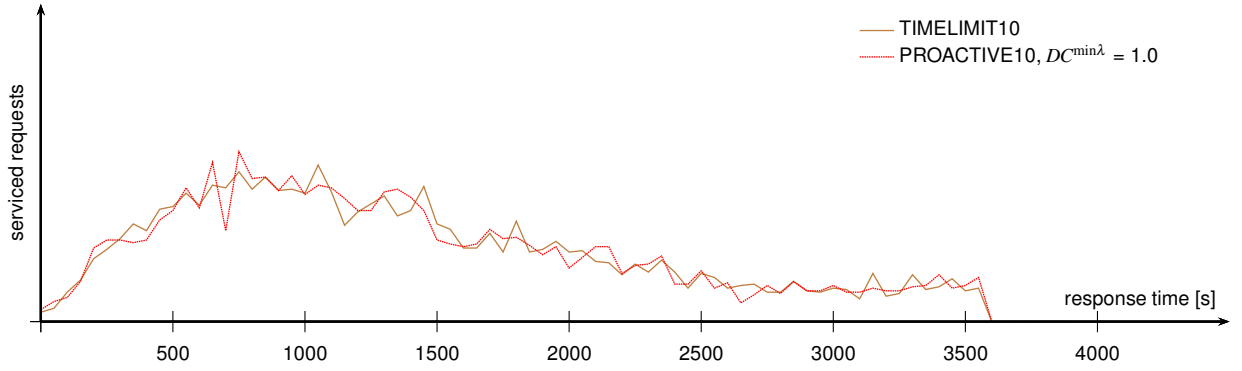


Fig. D.7 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

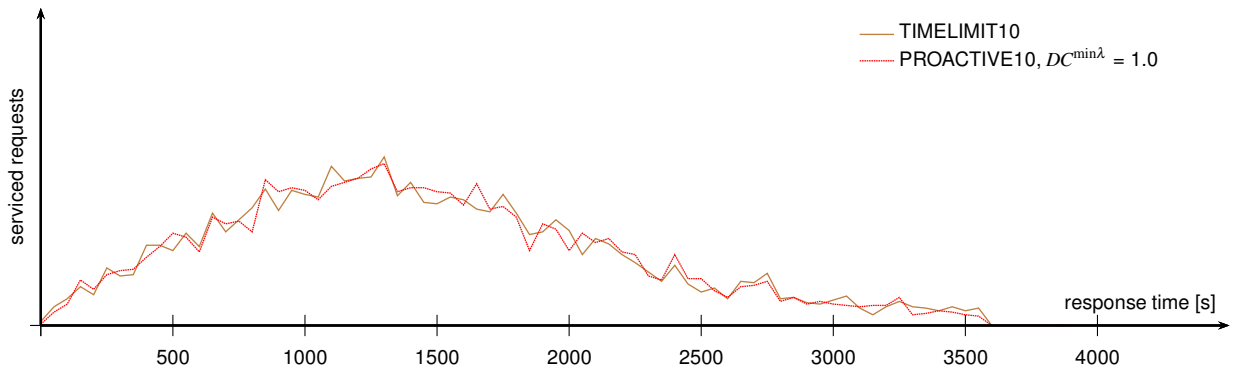


Fig. D.8 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

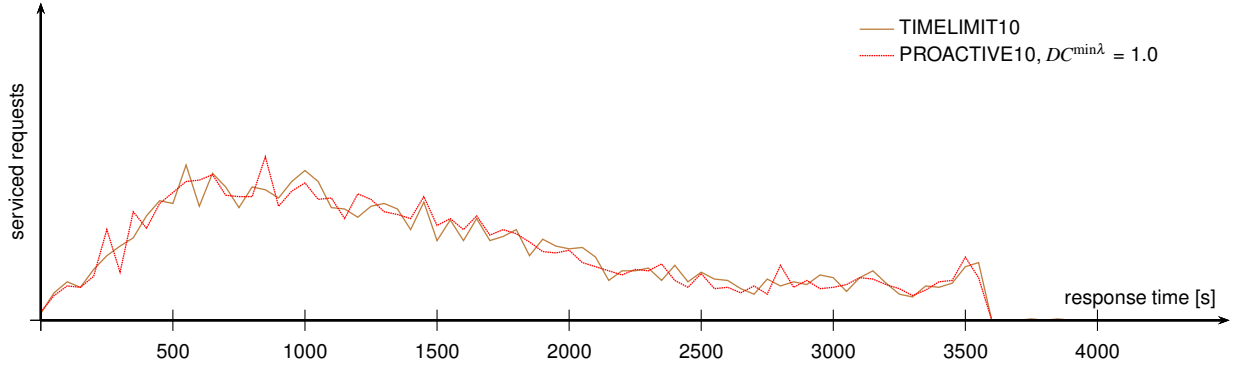


Fig. D.9 Request response times on S^{GEN} using 8 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

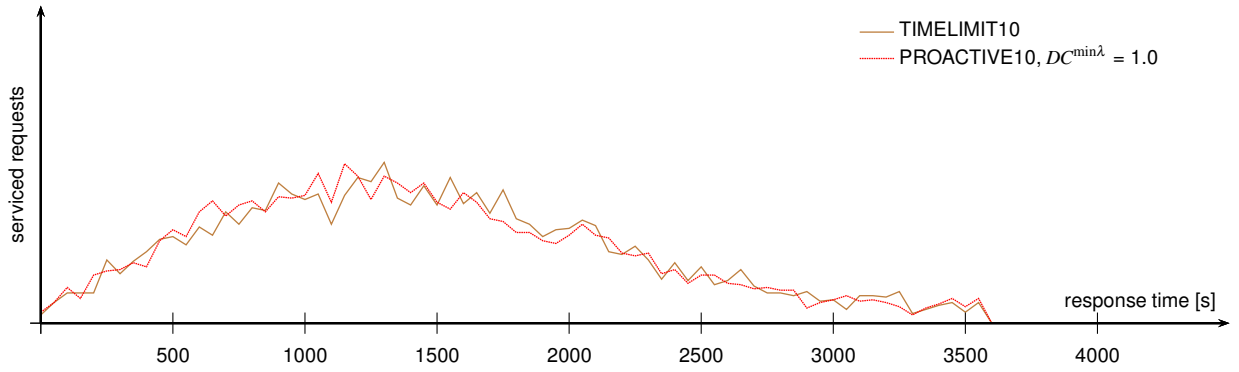


Fig. D.10 Request response times on S^{GEN} using 8 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

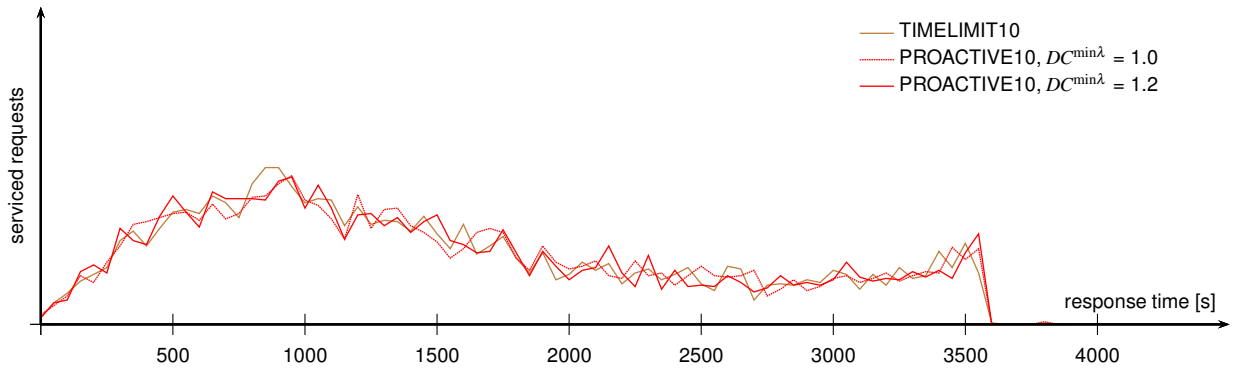


Fig. D.11 Request response times on S^{GEN} using 8 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

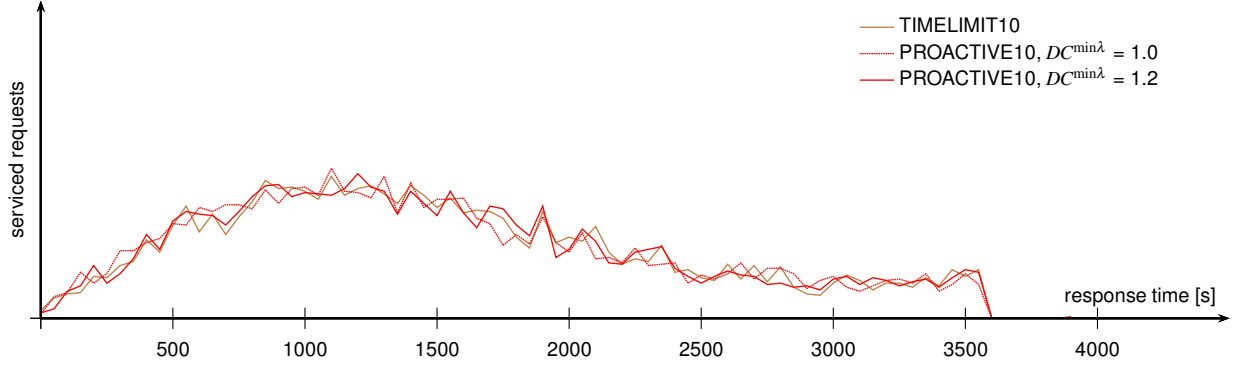


Fig. D.12 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

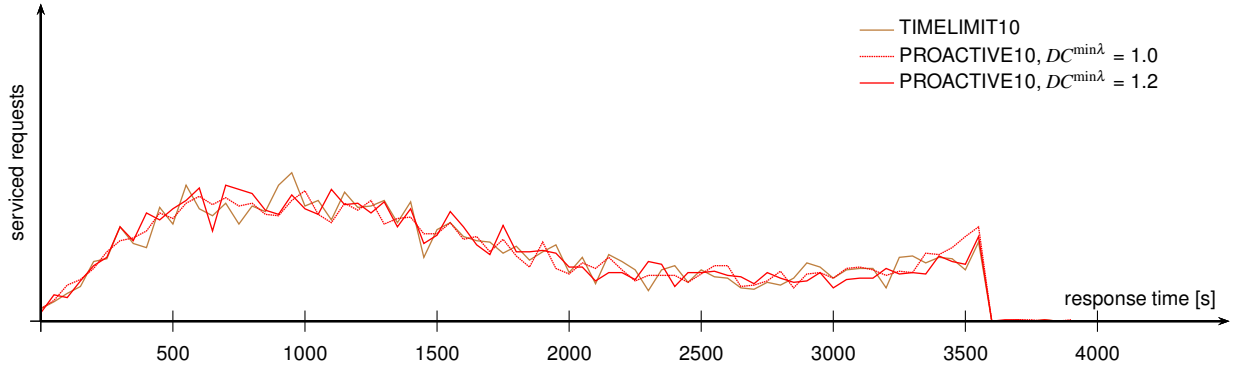


Fig. D.13 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

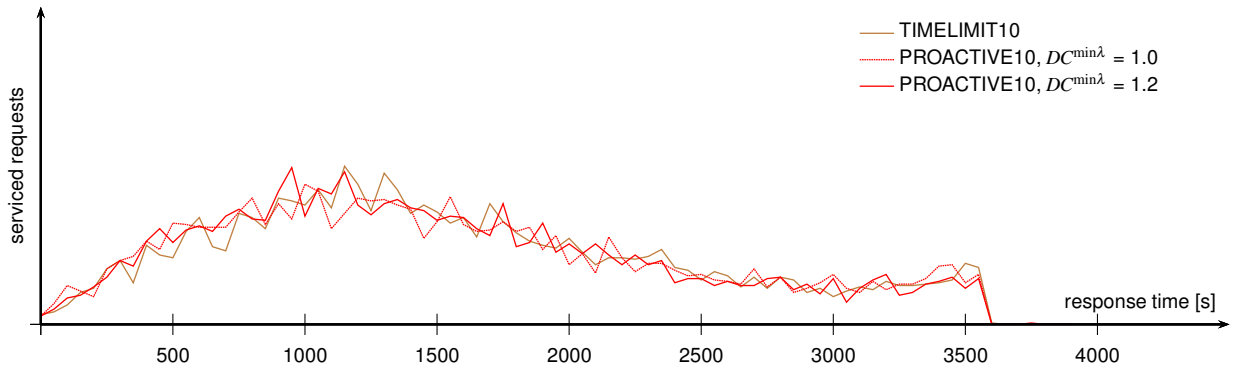


Fig. D.14 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

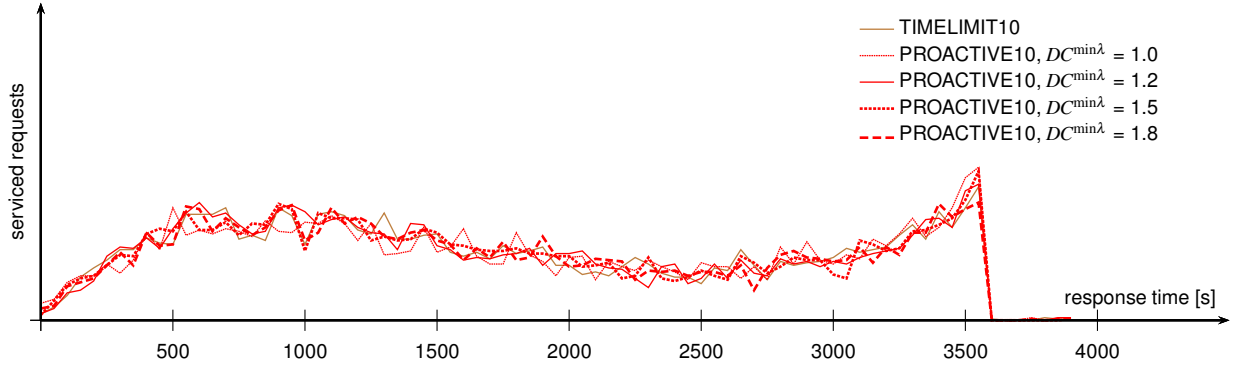


Fig. D.15 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

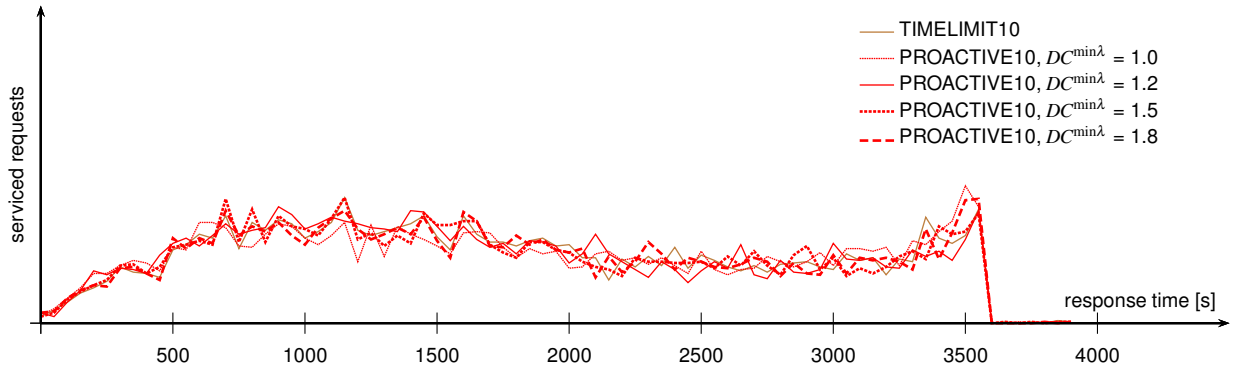


Fig. D.16 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

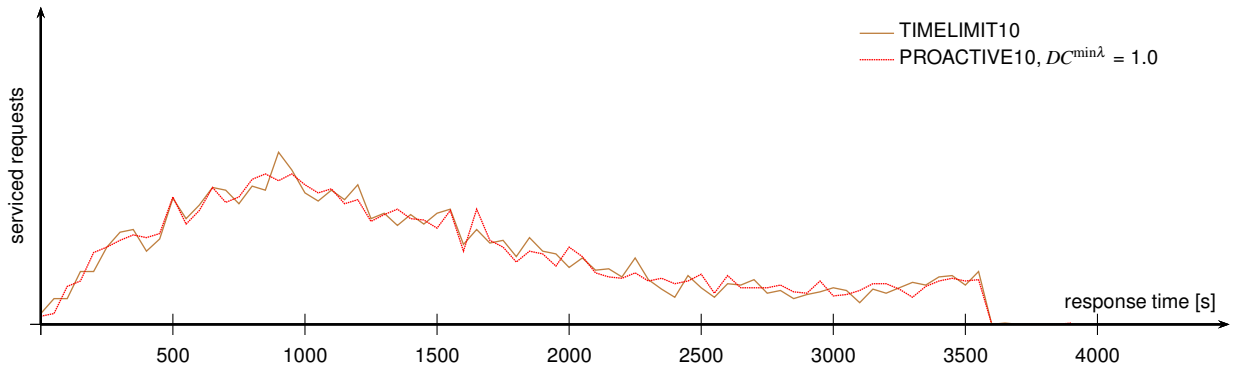


Fig. D.17 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.00$ grouped by intervals of 50 seconds

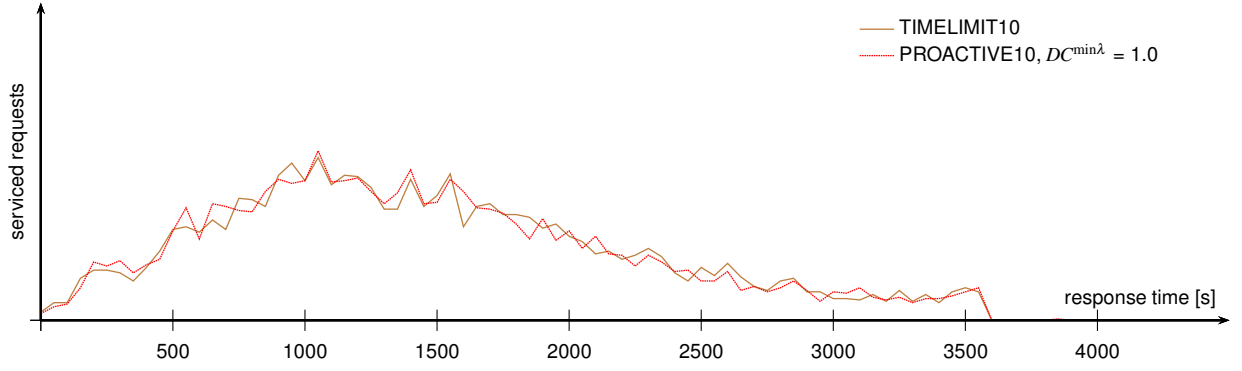


Fig. D.18 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.00$ grouped by intervals of 50 seconds

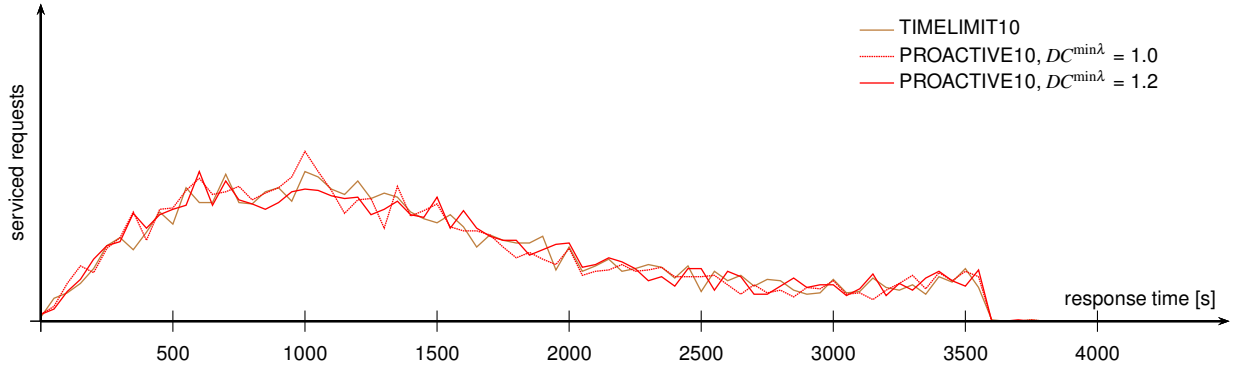


Fig. D.19 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.25$ grouped by intervals of 50 seconds

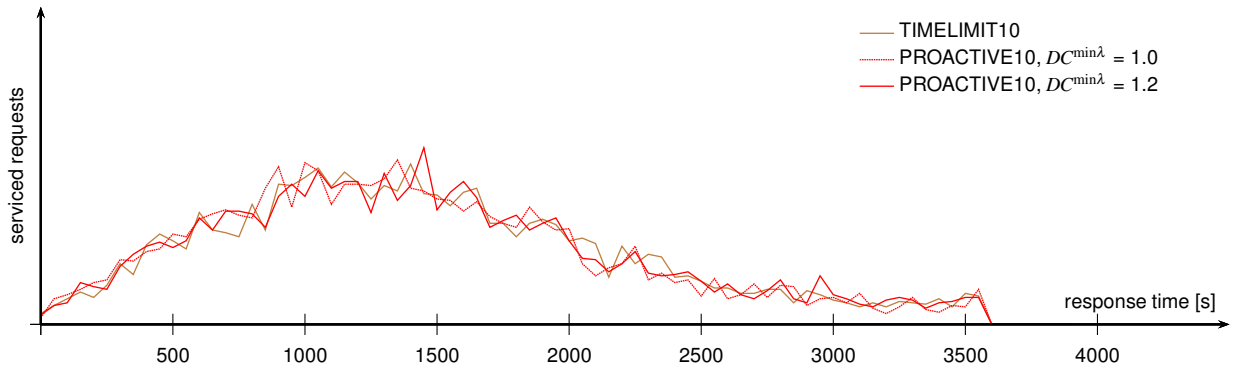


Fig. D.20 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.25$ grouped by intervals of 50 seconds

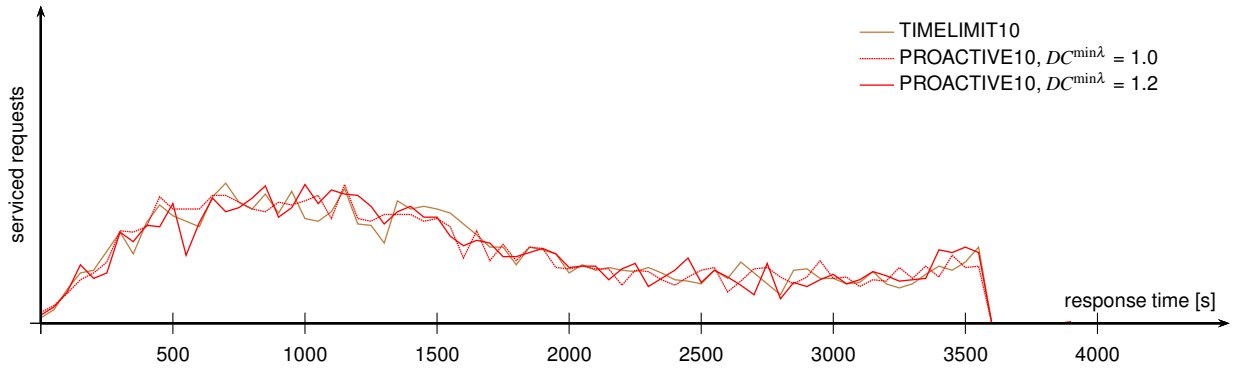


Fig. D.21 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.50$ grouped by intervals of 50 seconds

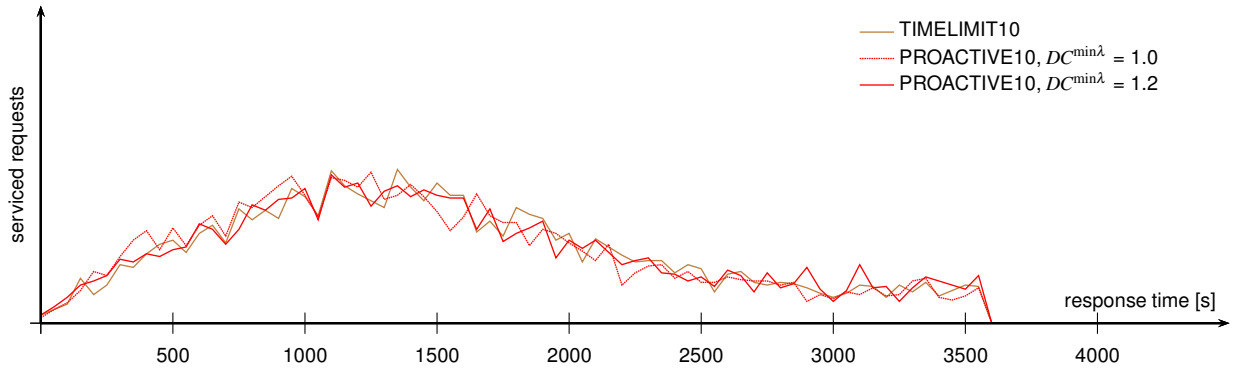


Fig. D.22 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.50$ grouped by intervals of 50 seconds

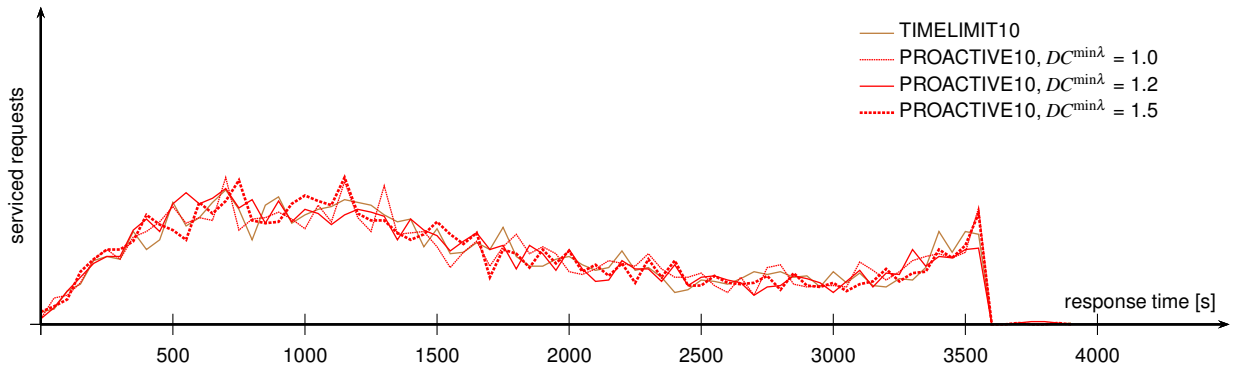


Fig. D.23 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.75$ grouped by intervals of 50 seconds

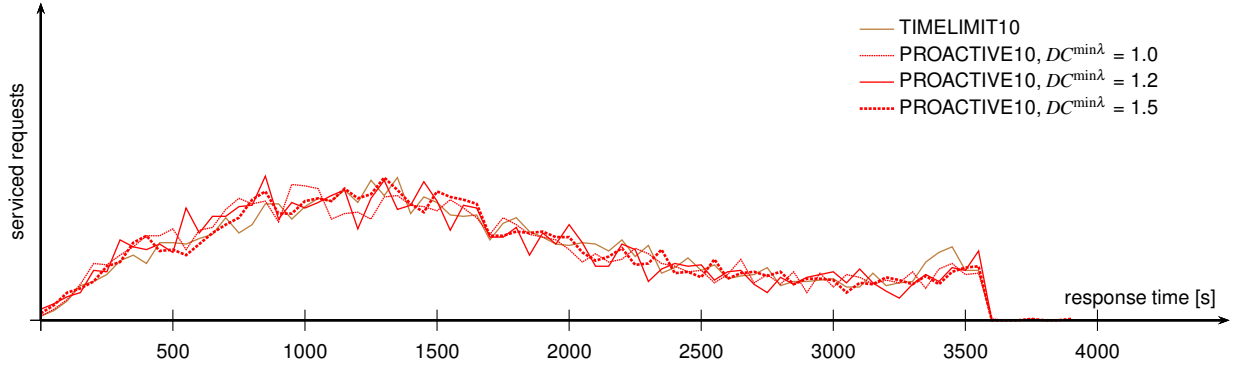


Fig. D.24 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.75$ grouped by intervals of 50 seconds

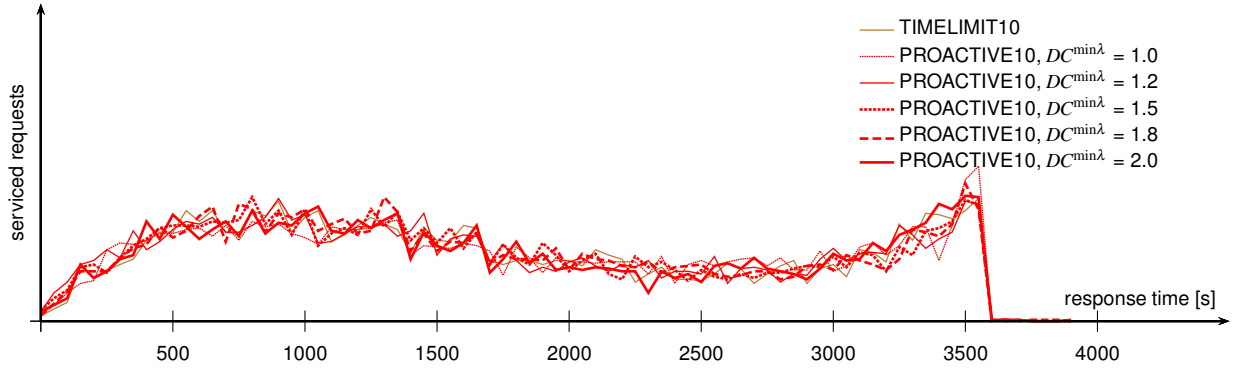


Fig. D.25 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 1.00$ grouped by intervals of 50 seconds

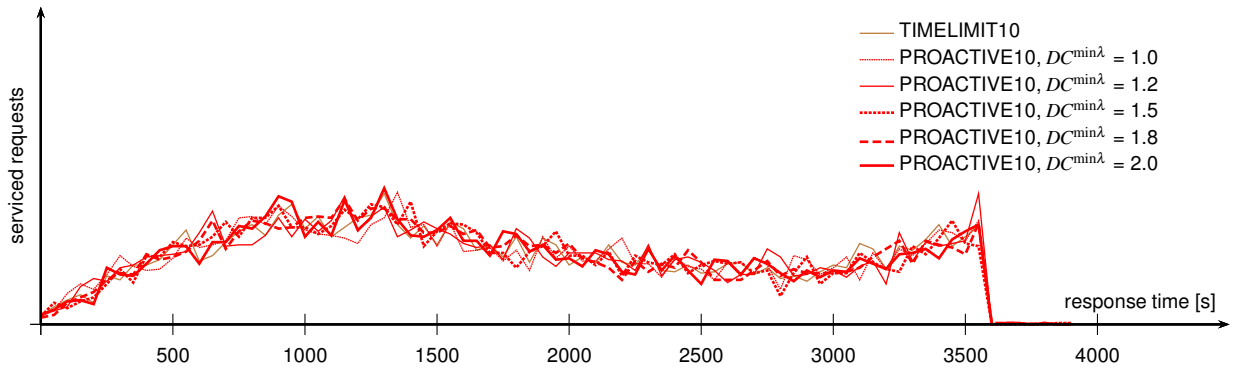


Fig. D.26 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 1.00$ grouped by intervals of 50 seconds

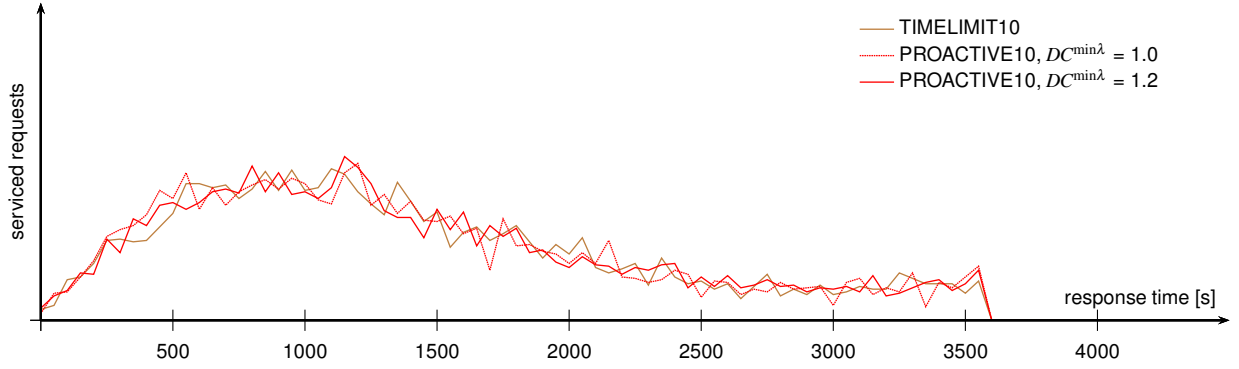


Fig. D.27 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.00$ grouped by intervals of 50 seconds

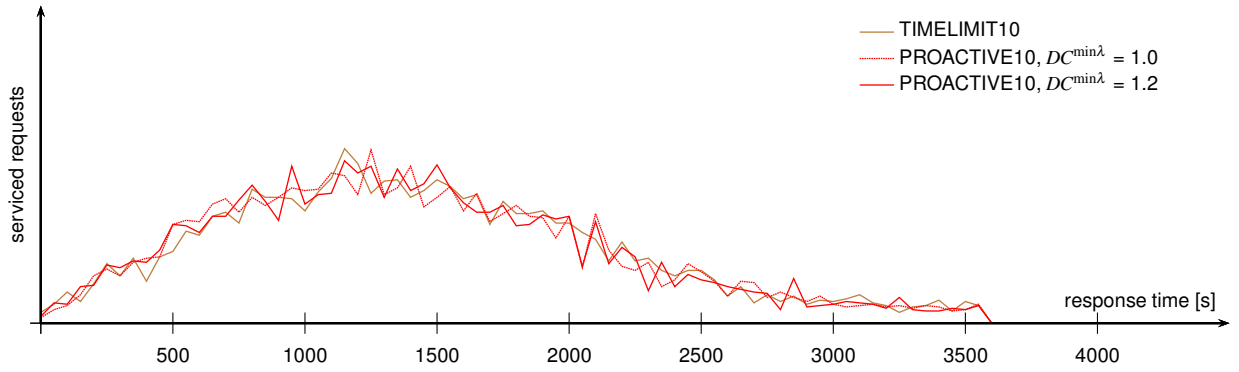


Fig. D.28 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.00$ grouped by intervals of 50 seconds

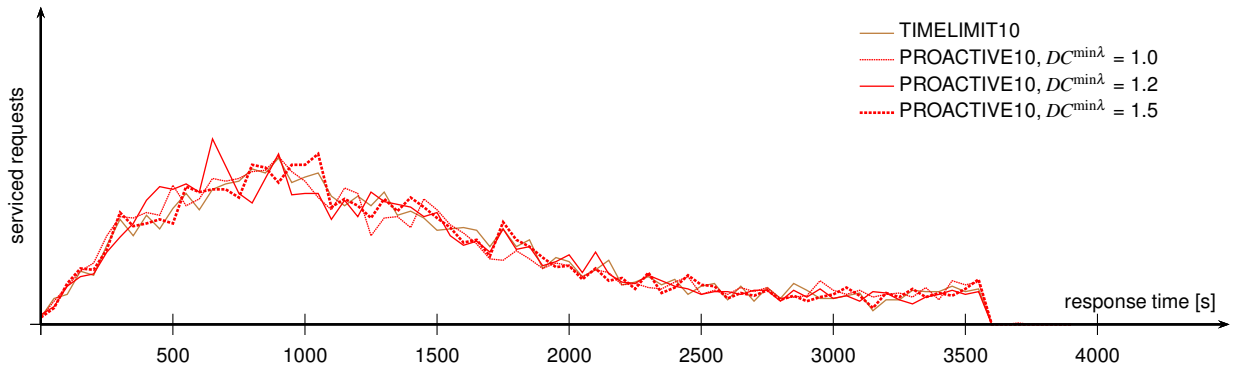


Fig. D.29 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.25$ grouped by intervals of 50 seconds

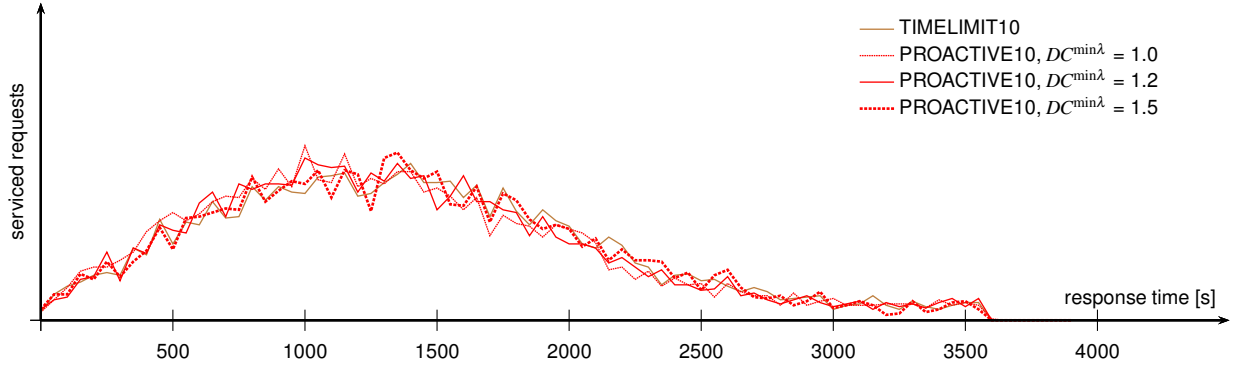


Fig. D.30 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.25$ grouped by intervals of 50 seconds

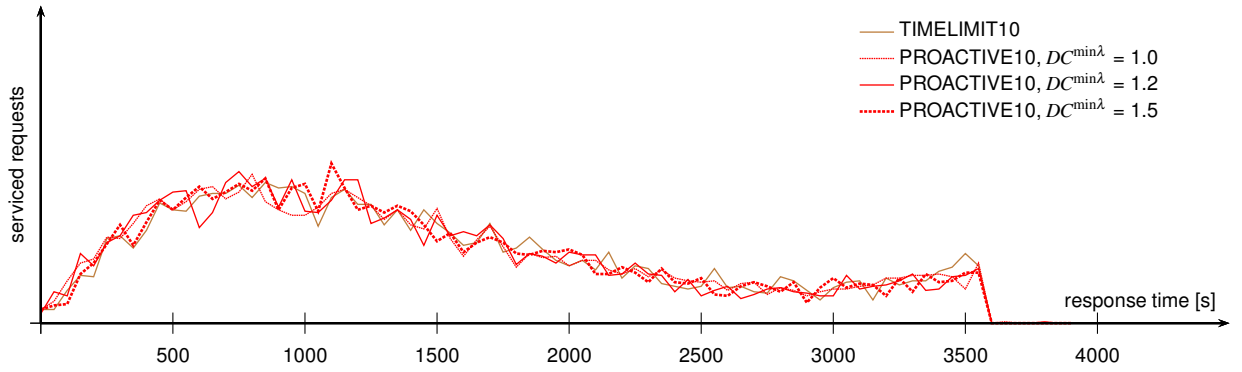


Fig. D.31 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.50$ grouped by intervals of 50 seconds

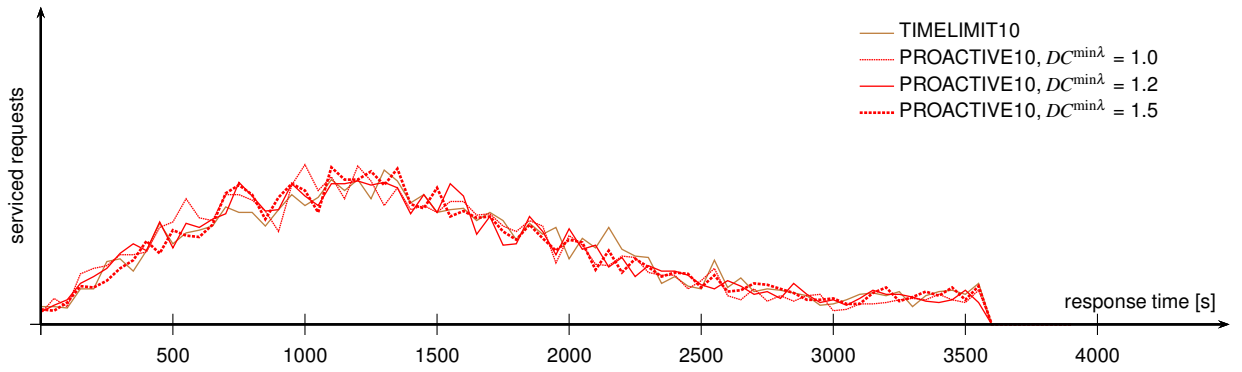


Fig. D.32 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.50$ grouped by intervals of 50 seconds

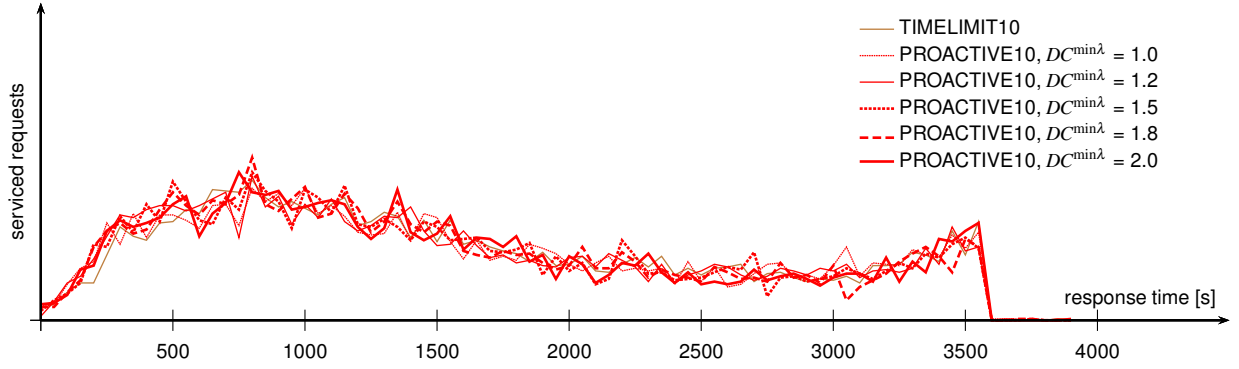


Fig. D.33 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.75$ grouped by intervals of 50 seconds

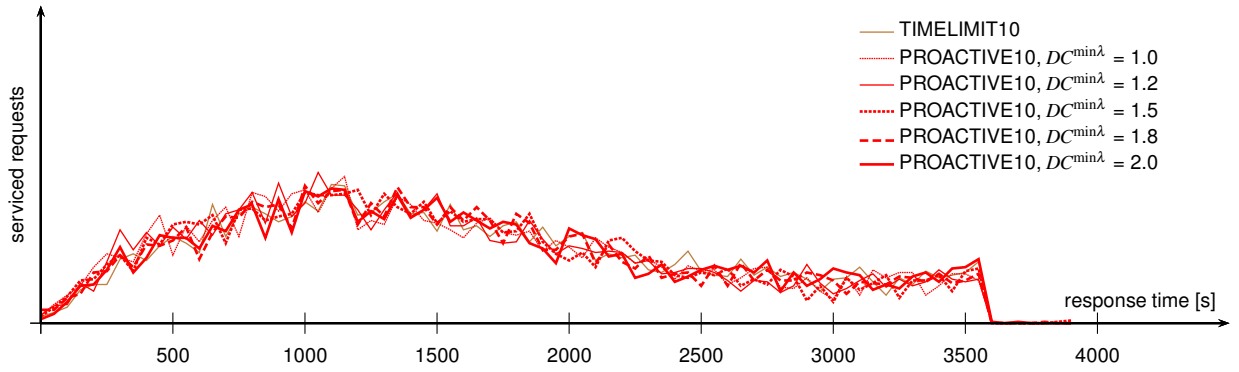


Fig. D.34 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.75$ grouped by intervals of 50 seconds

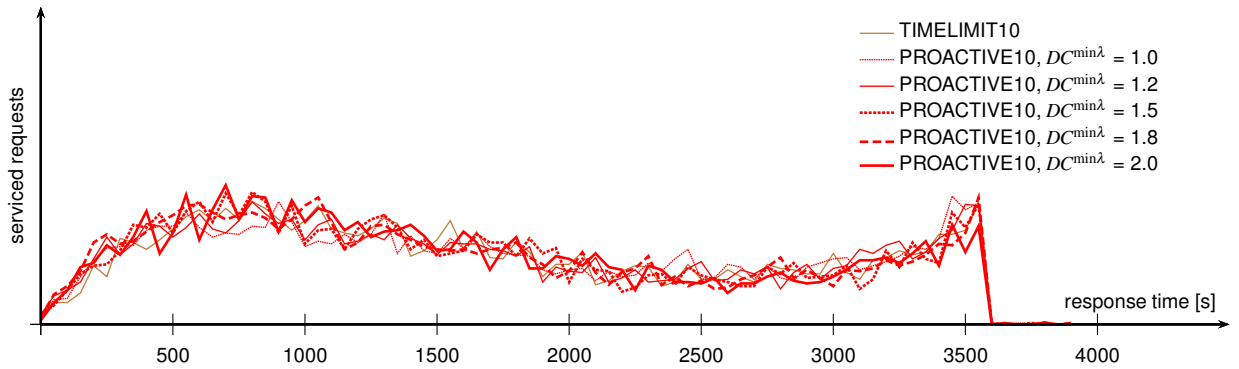


Fig. D.35 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 1.00$ grouped by intervals of 50 seconds

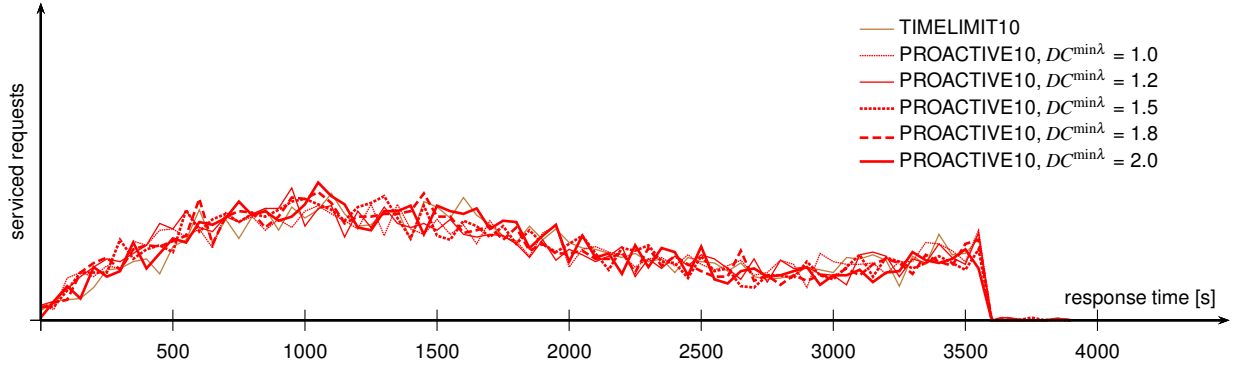


Fig. D.36 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 1.00$ grouped by intervals of 50 seconds

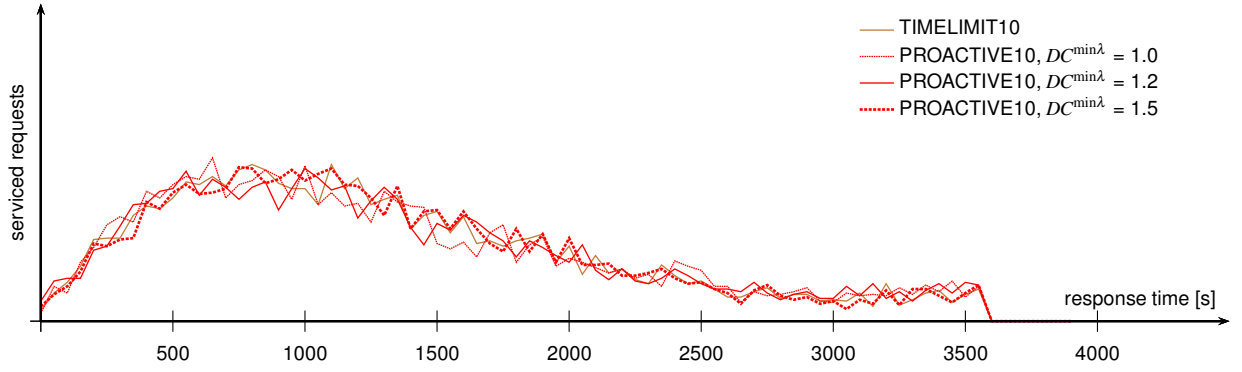


Fig. D.37 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.00$ grouped by intervals of 50 seconds

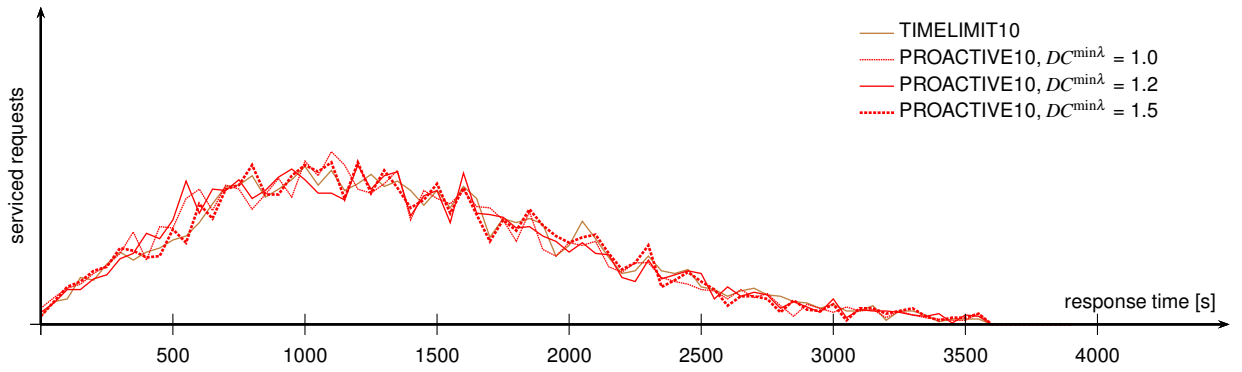


Fig. D.38 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.00$ grouped by intervals of 50 seconds

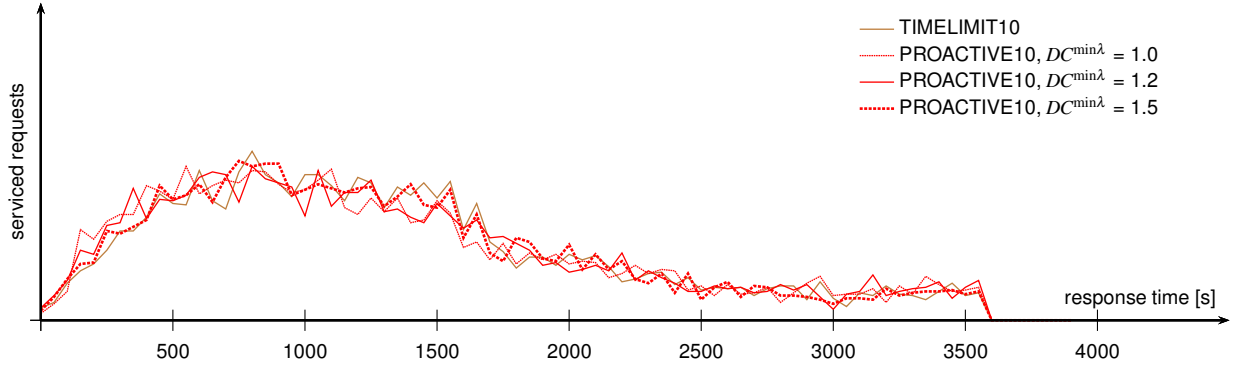


Fig. D.39 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.25$ grouped by intervals of 50 seconds

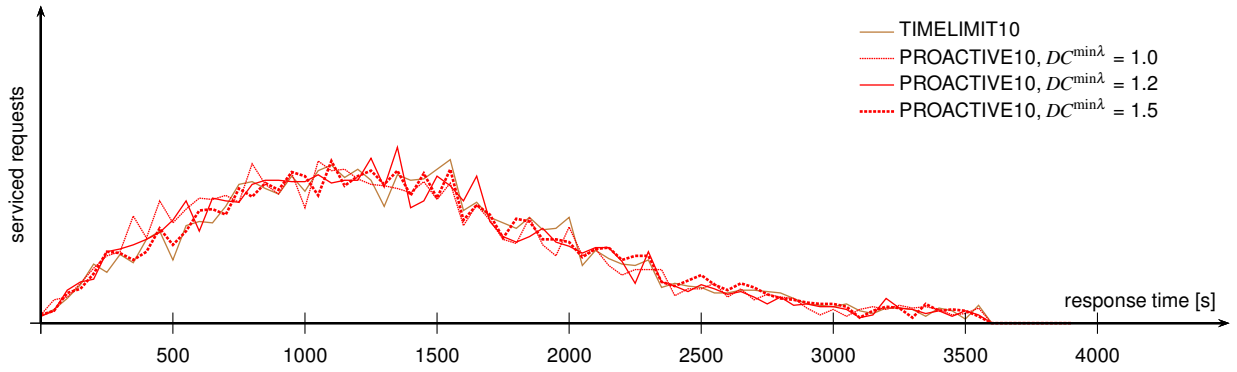


Fig. D.40 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.25$ grouped by intervals of 50 seconds

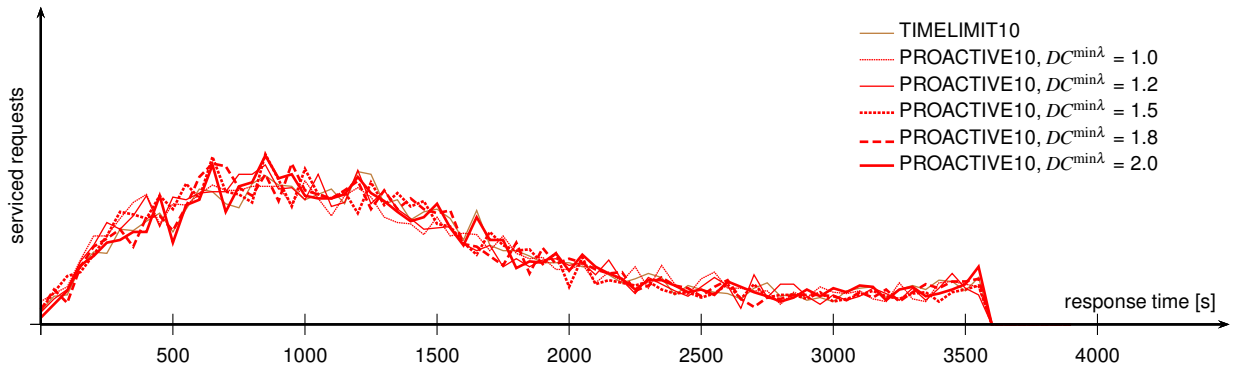


Fig. D.41 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.50$ grouped by intervals of 50 seconds

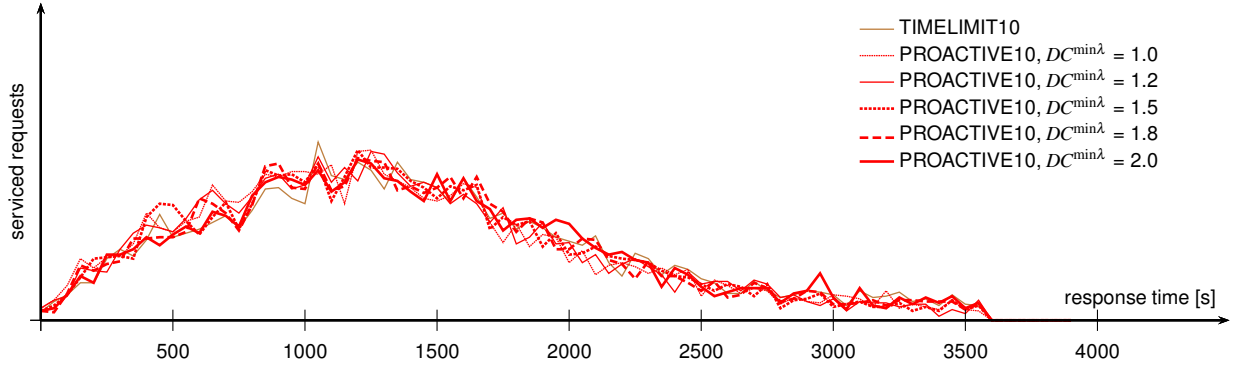


Fig. D.42 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.50$ grouped by intervals of 50 seconds

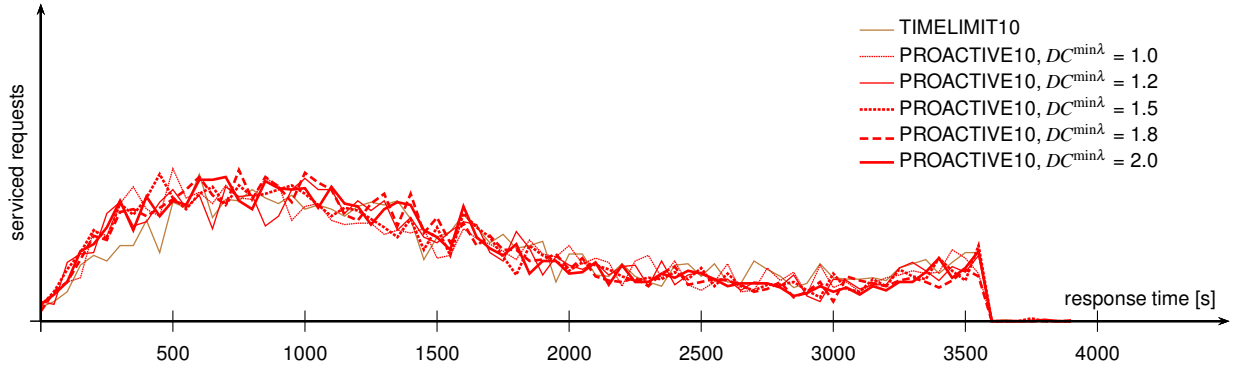


Fig. D.43 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.75$ grouped by intervals of 50 seconds

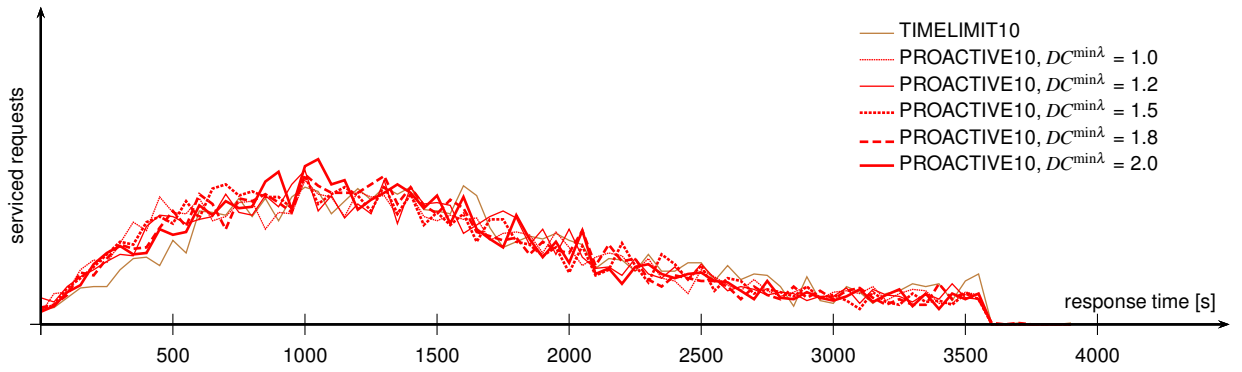


Fig. D.44 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.75$ grouped by intervals of 50 seconds

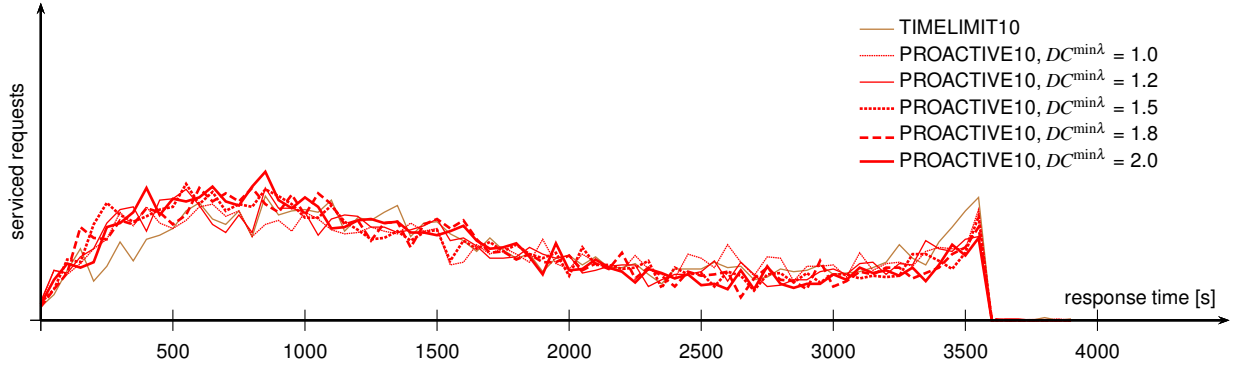


Fig. D.45 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 1.00$ grouped by intervals of 50 seconds

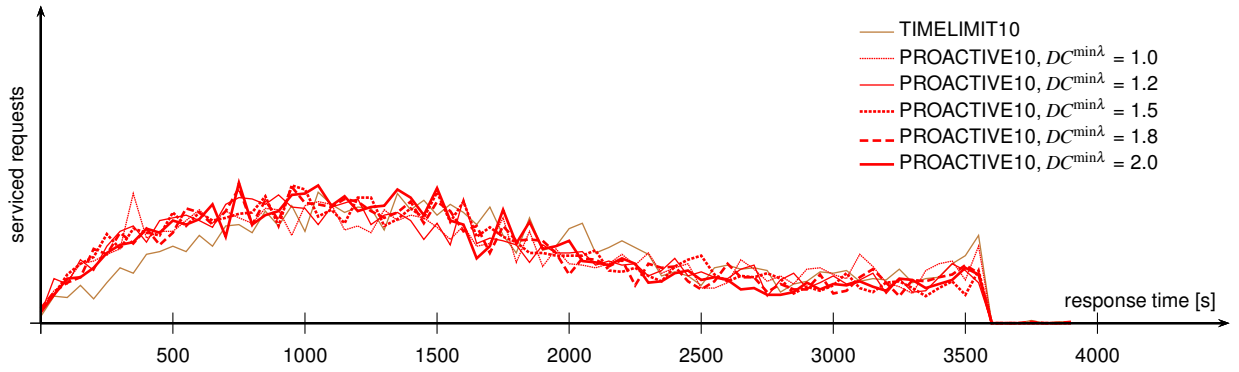


Fig. D.46 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 1.00$ grouped by intervals of 50 seconds

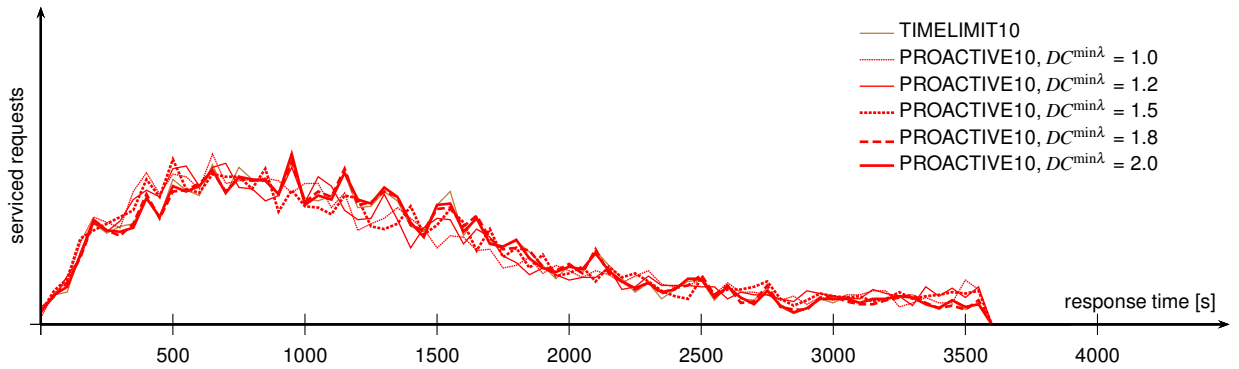


Fig. D.47 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

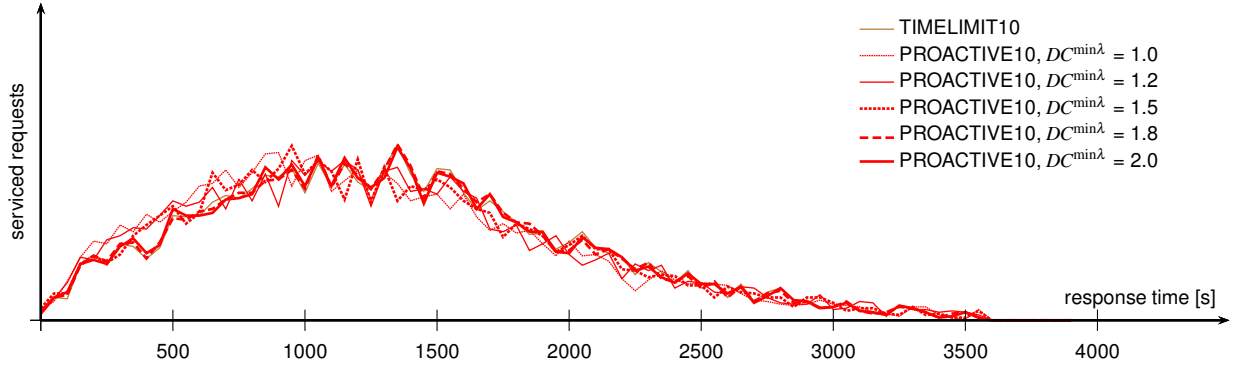


Fig. D.48 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

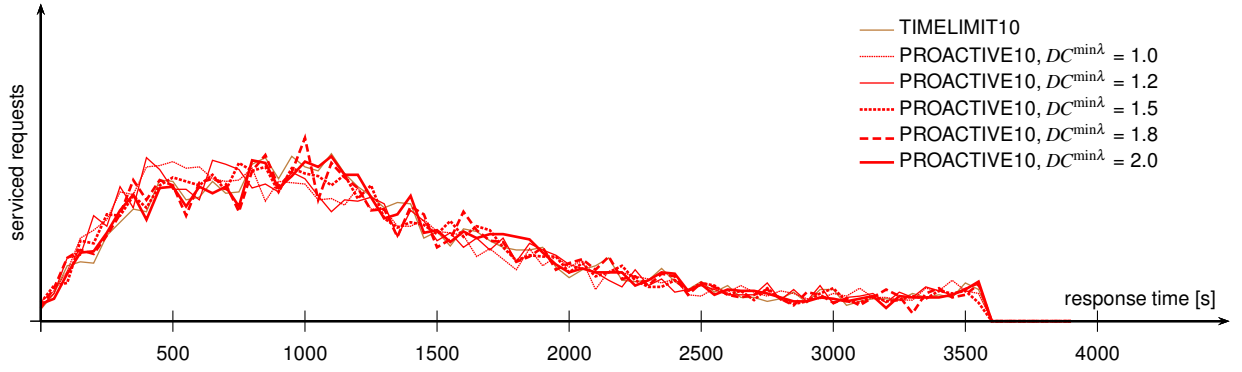


Fig. D.49 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

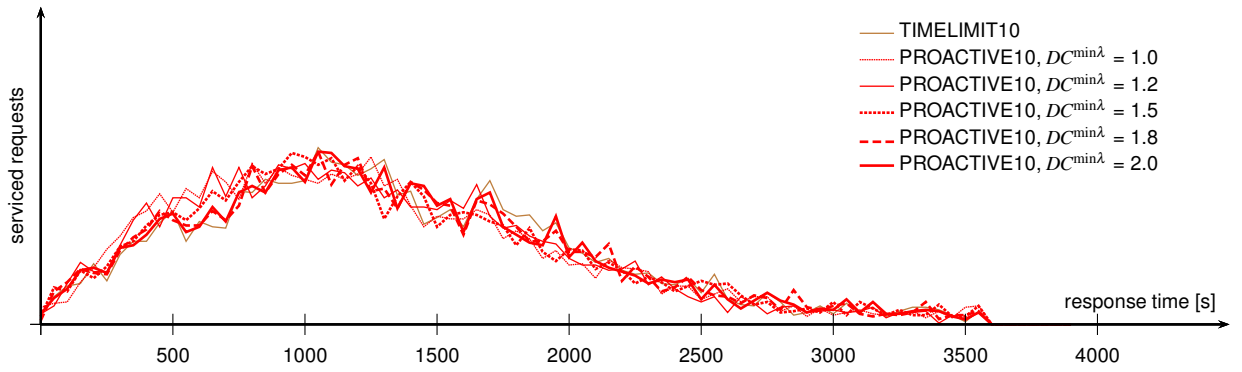


Fig. D.50 Request response times on S^{GEN} using 8 vehicles and $DC^{min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

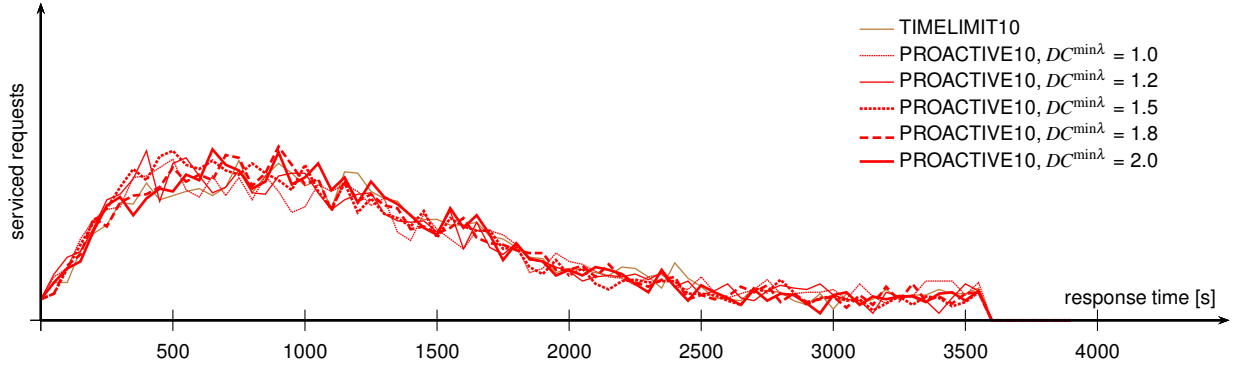


Fig. D.51 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

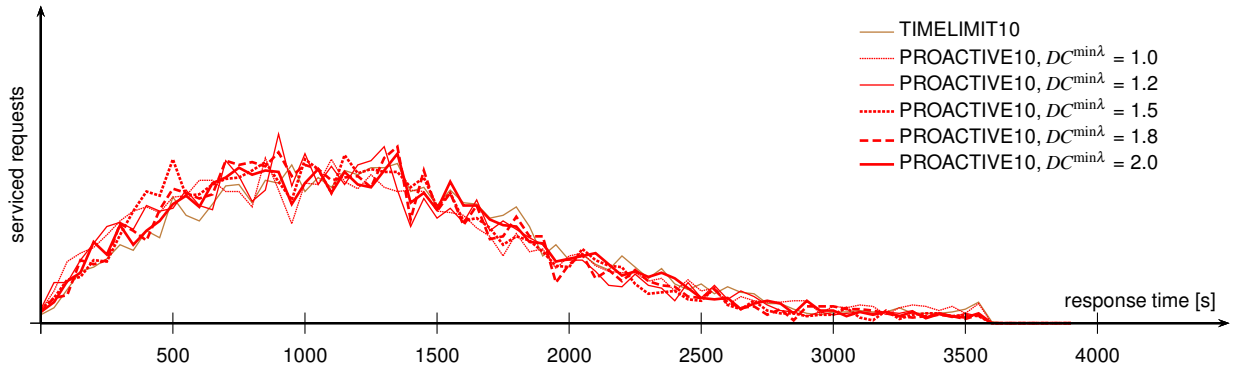


Fig. D.52 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

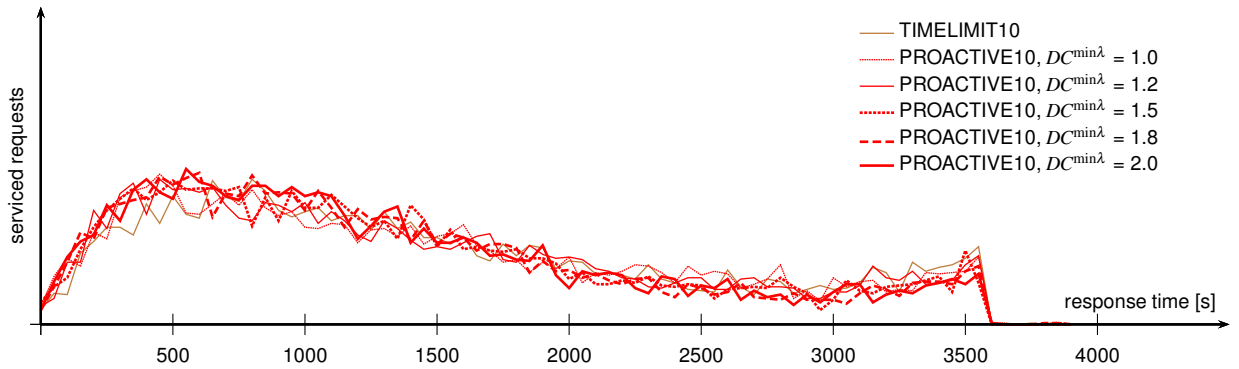


Fig. D.53 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

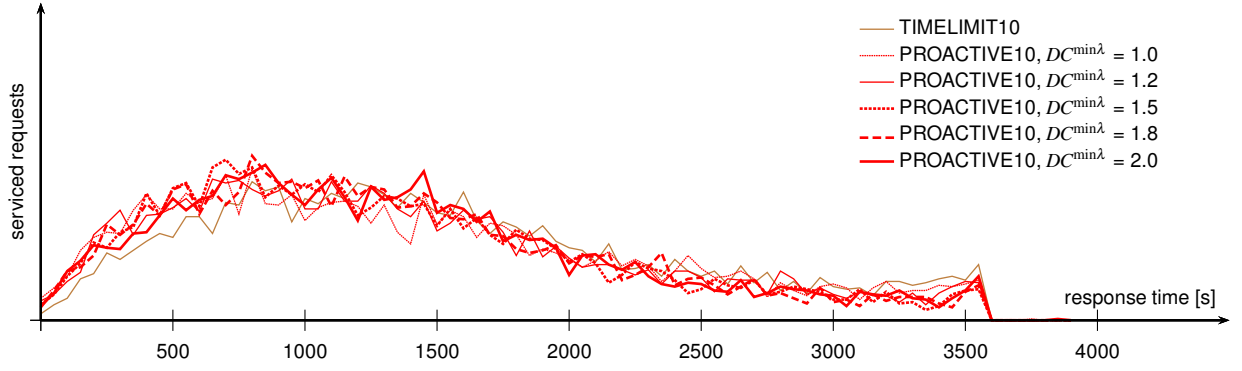


Fig. D.54 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

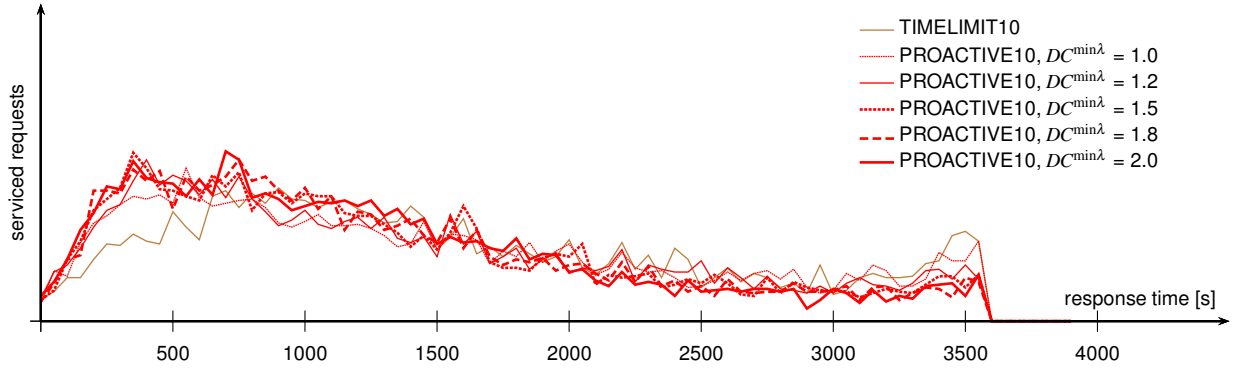


Fig. D.55 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

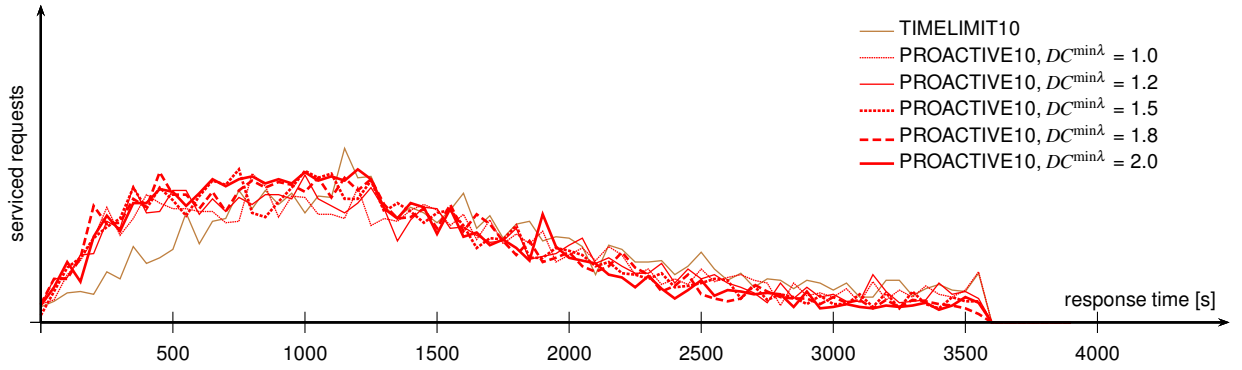


Fig. D.56 Request response times on S^{GEN} using 8 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

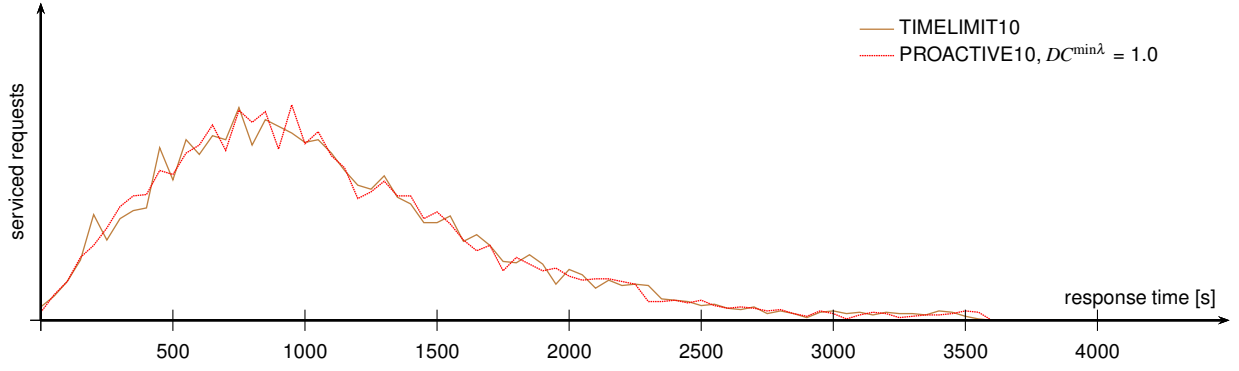


Fig. D.57 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

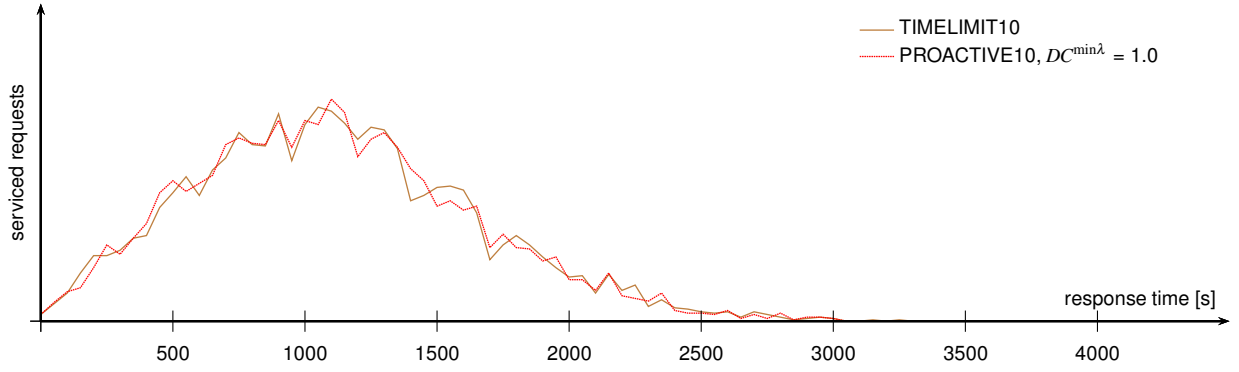


Fig. D.58 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

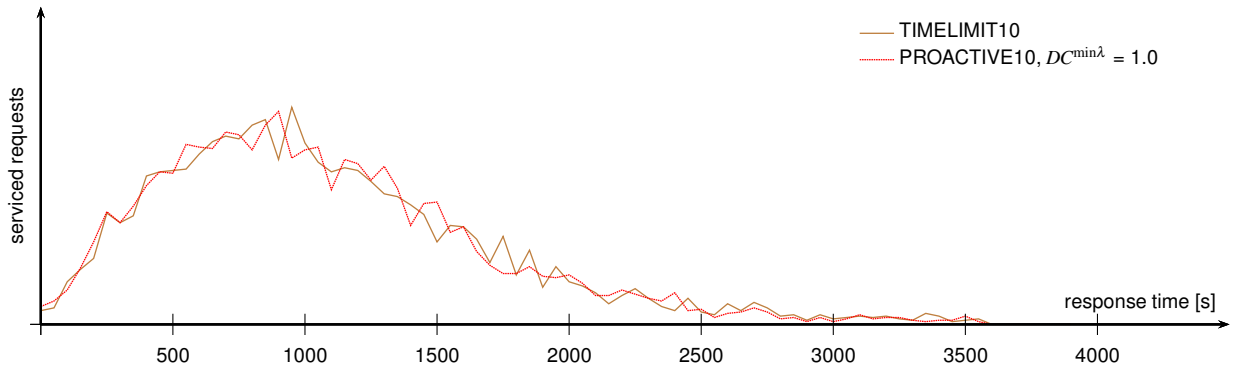


Fig. D.59 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

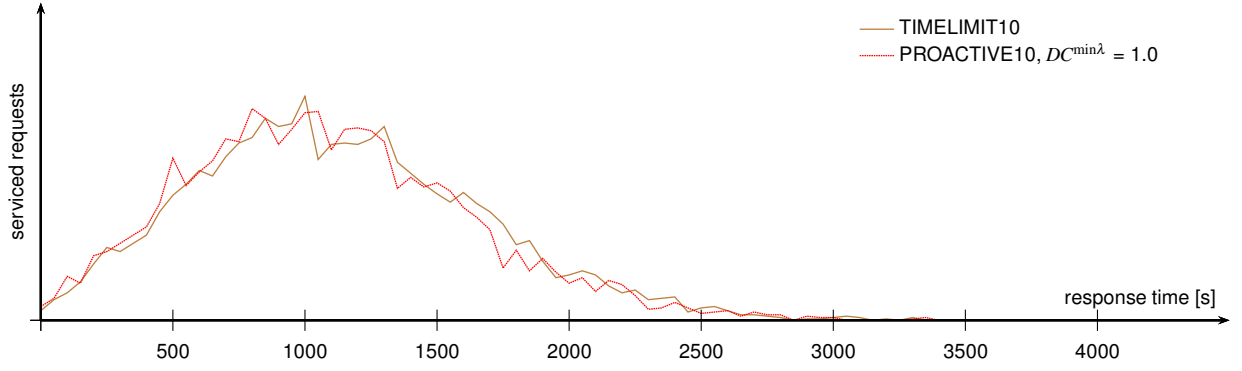


Fig. D.60 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

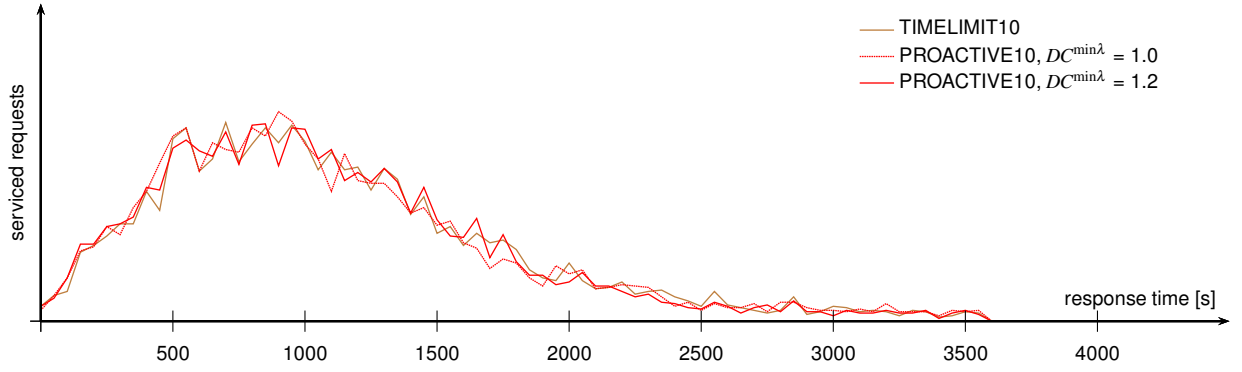


Fig. D.61 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

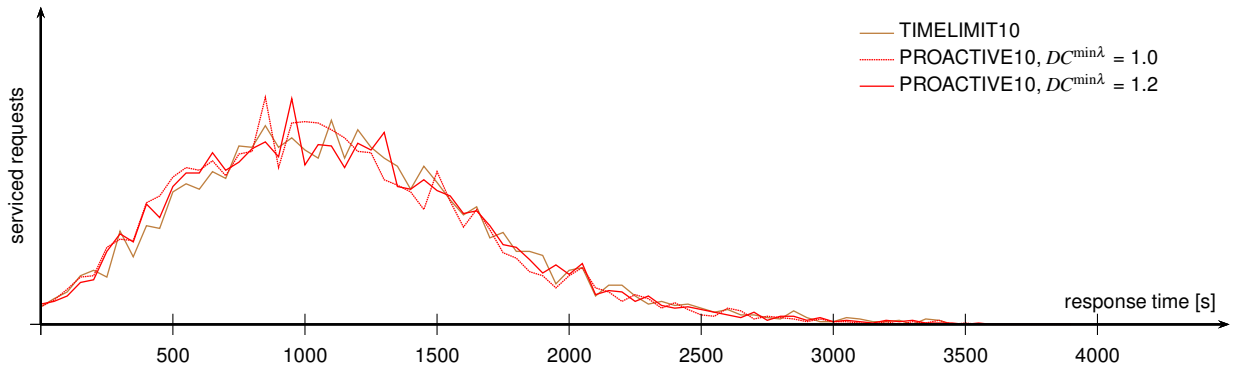


Fig. D.62 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

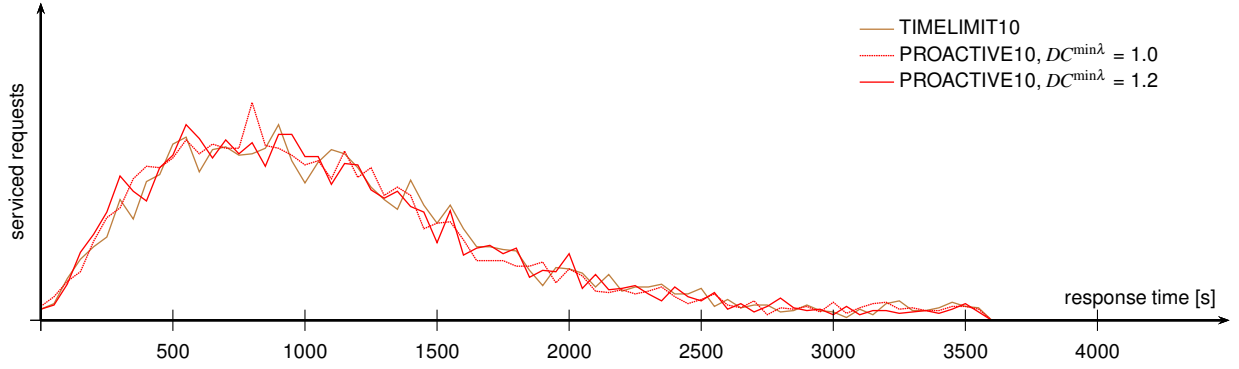


Fig. D.63 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

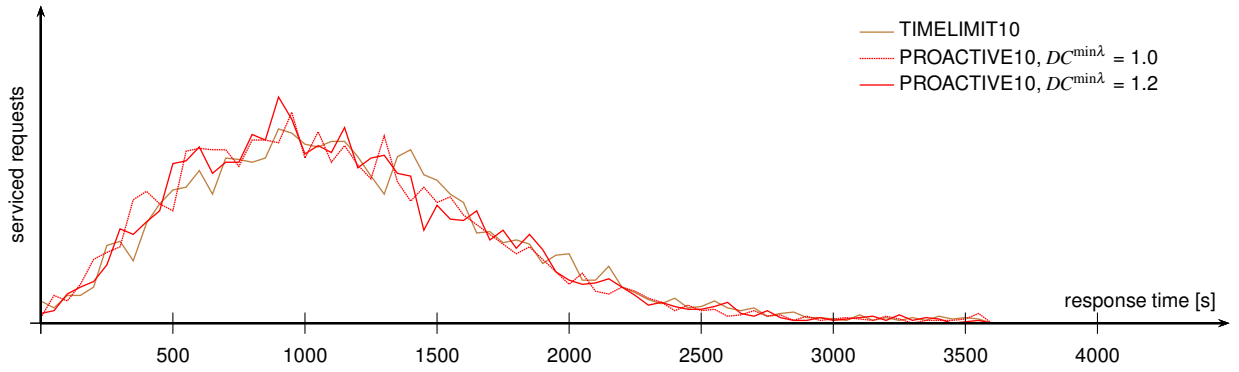


Fig. D.64 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

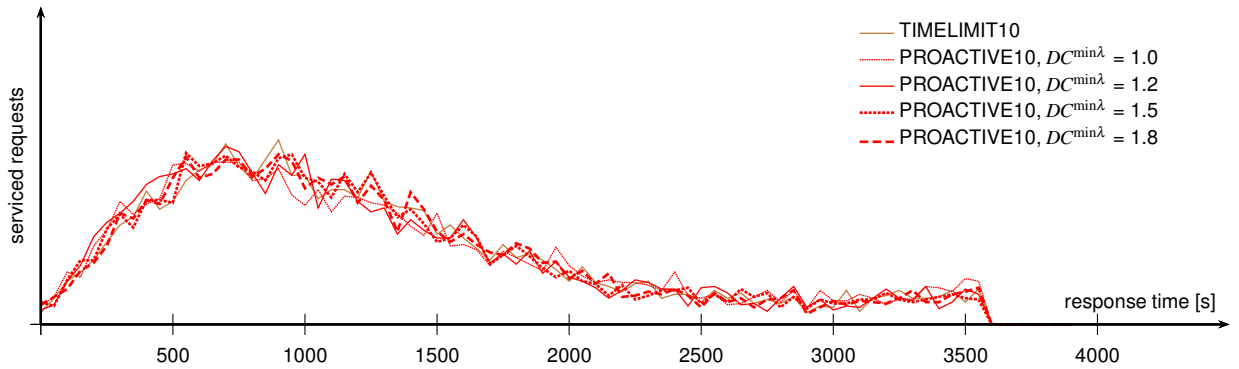


Fig. D.65 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

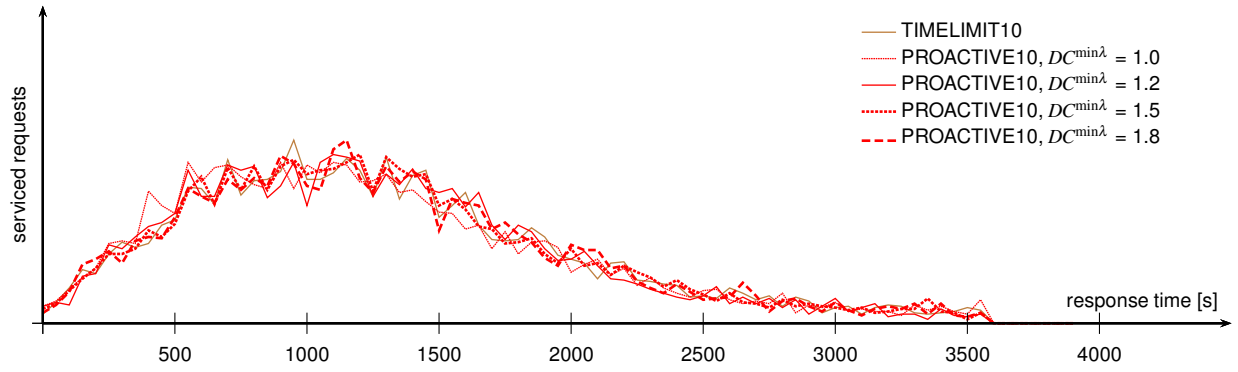


Fig. D.66 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

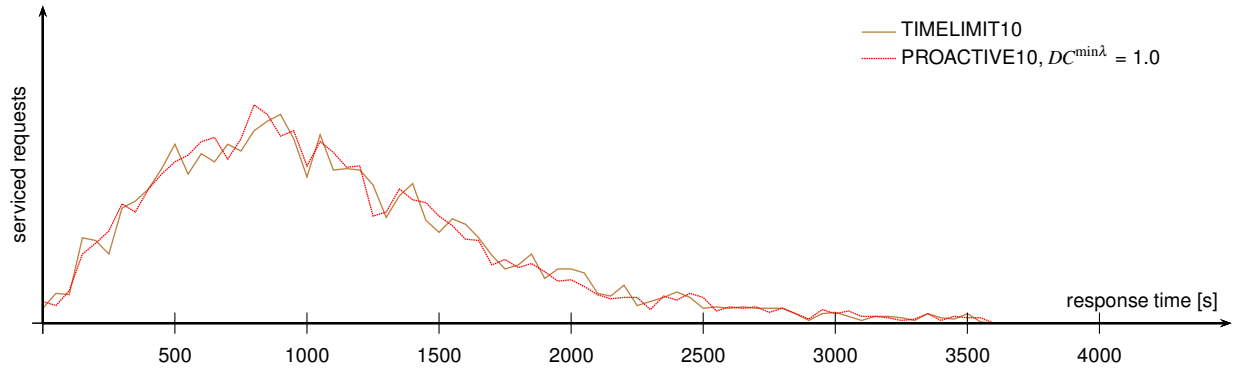


Fig. D.67 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.00$ grouped by intervals of 50 seconds

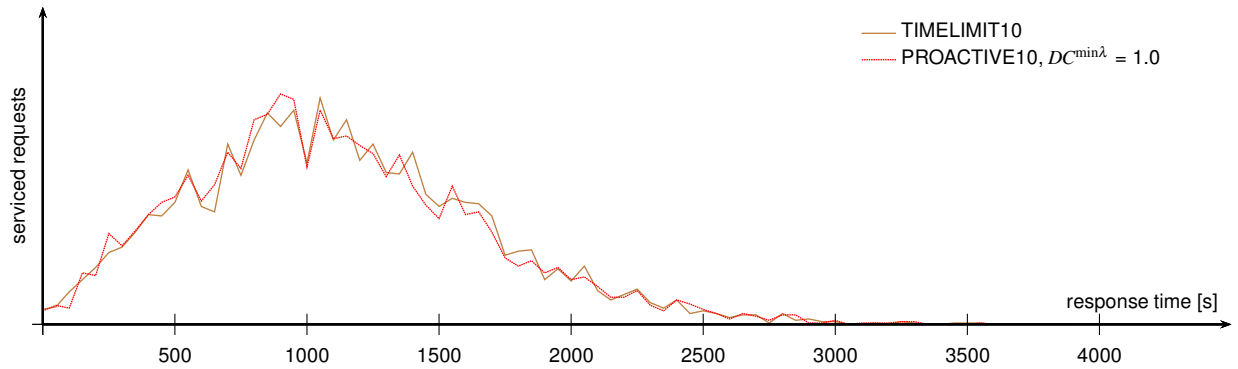


Fig. D.68 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.00$ grouped by intervals of 50 seconds

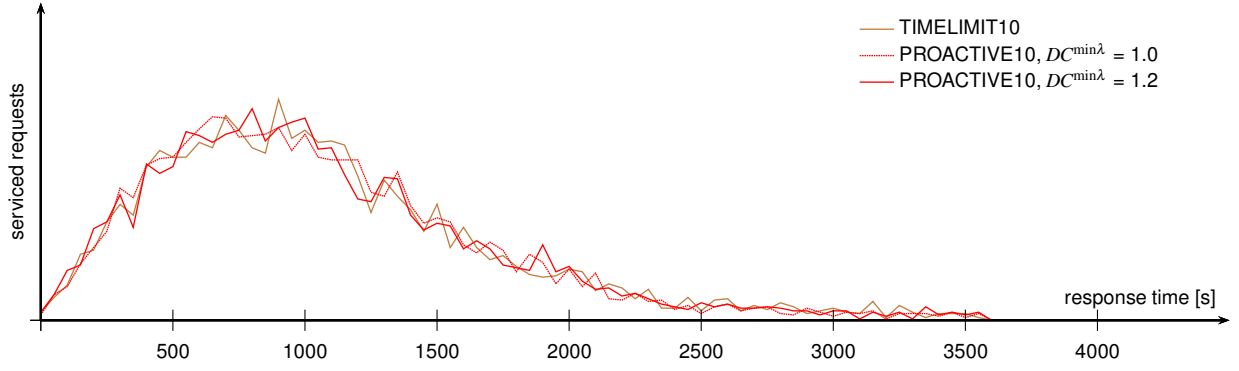


Fig. D.69 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.25$ grouped by intervals of 50 seconds

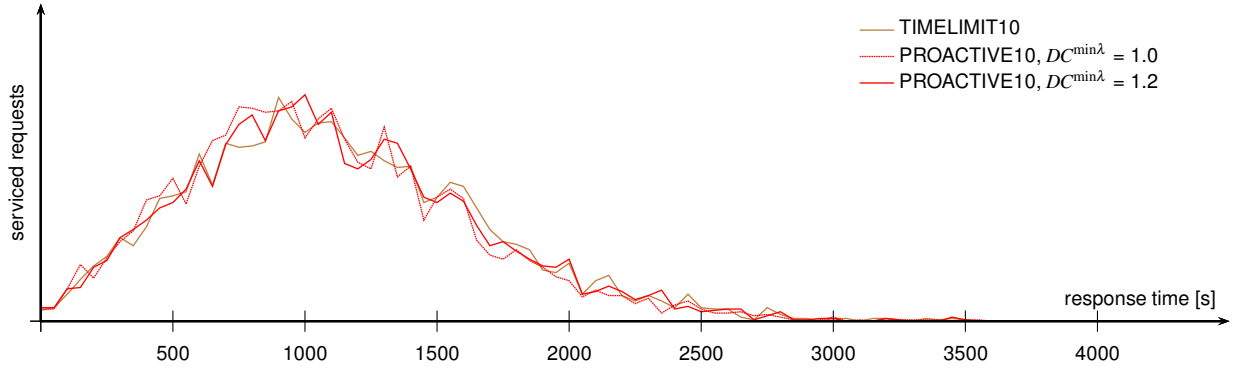


Fig. D.70 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.25$ grouped by intervals of 50 seconds

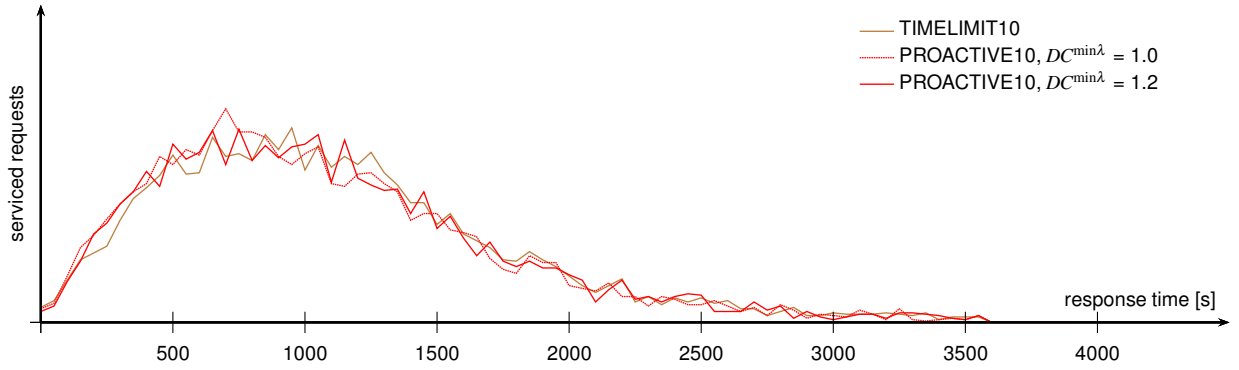


Fig. D.71 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.50$ grouped by intervals of 50 seconds

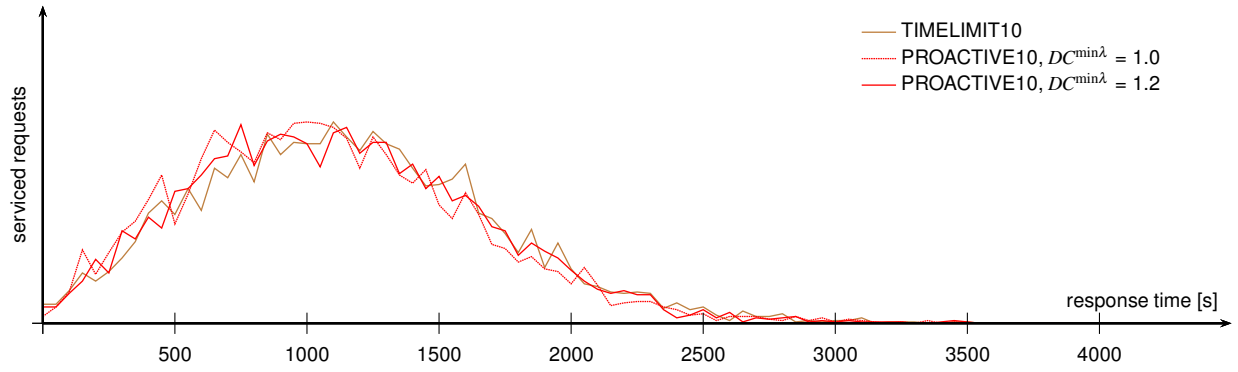


Fig. D.72 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.50$ grouped by intervals of 50 seconds

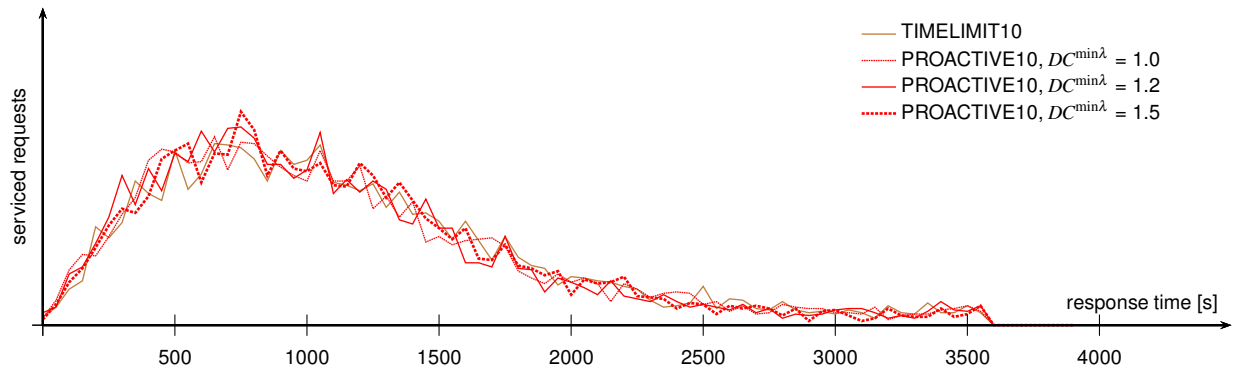


Fig. D.73 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.75$ grouped by intervals of 50 seconds

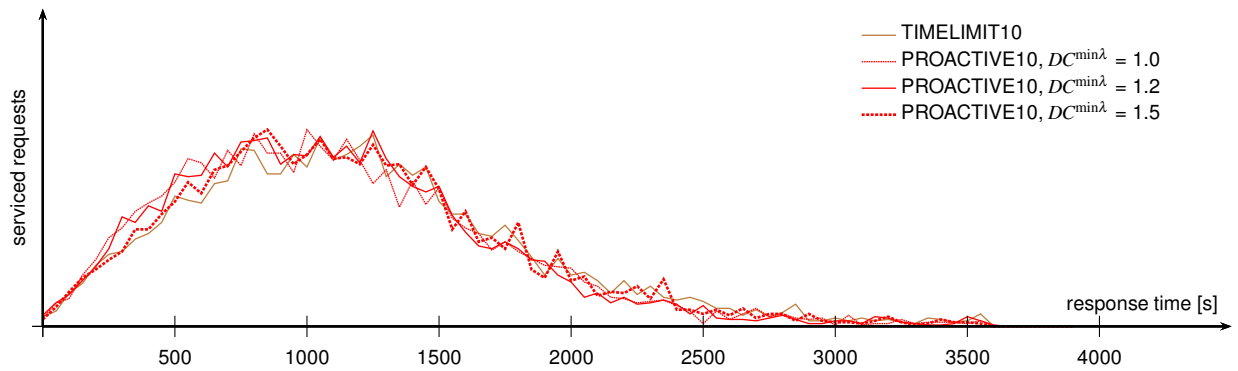


Fig. D.74 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.75$ grouped by intervals of 50 seconds

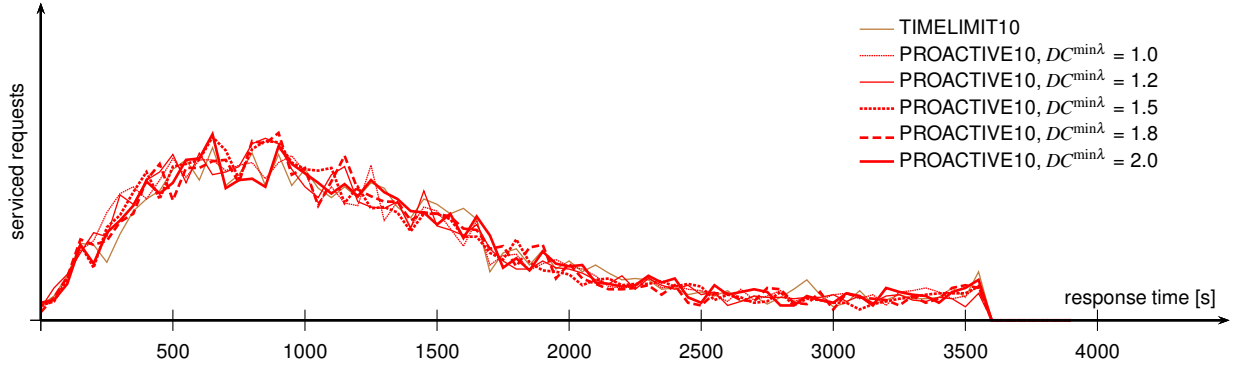


Fig. D.75 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 1.00$ grouped by intervals of 50 seconds

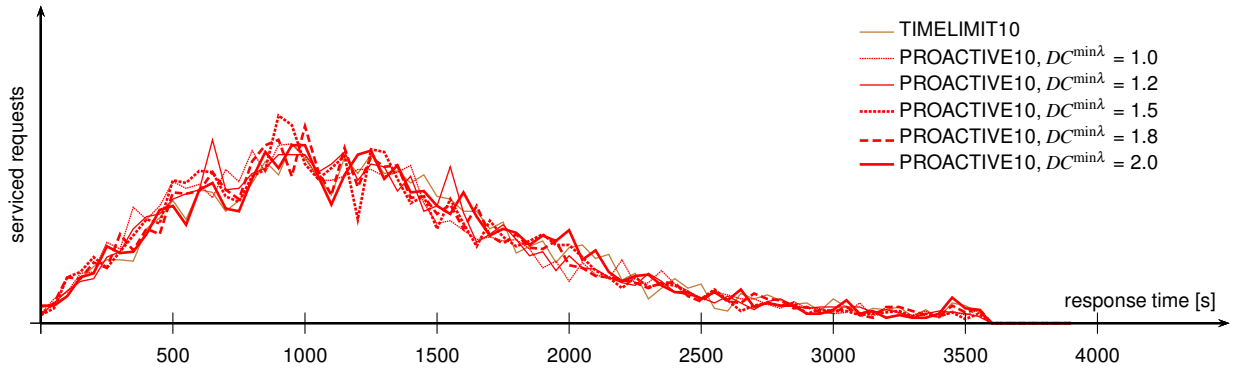


Fig. D.76 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 1.00$ grouped by intervals of 50 seconds

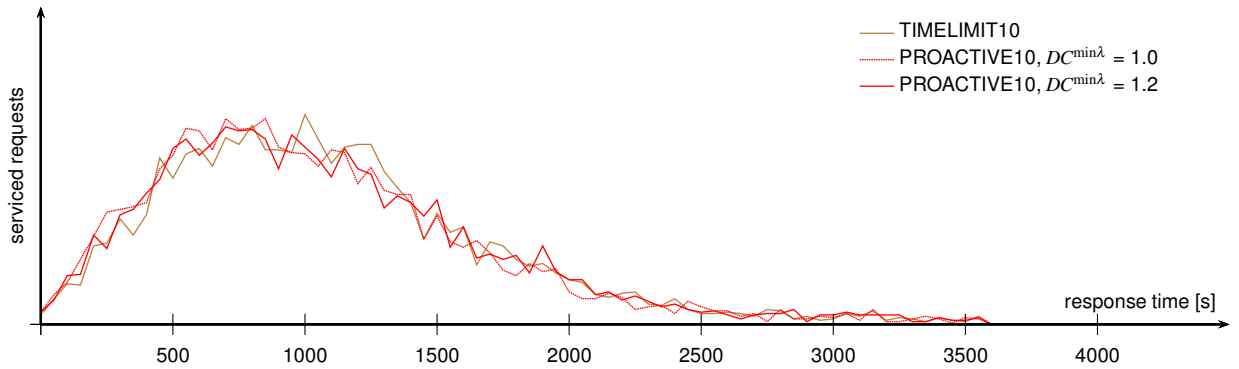


Fig. D.77 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.00$ grouped by intervals of 50 seconds

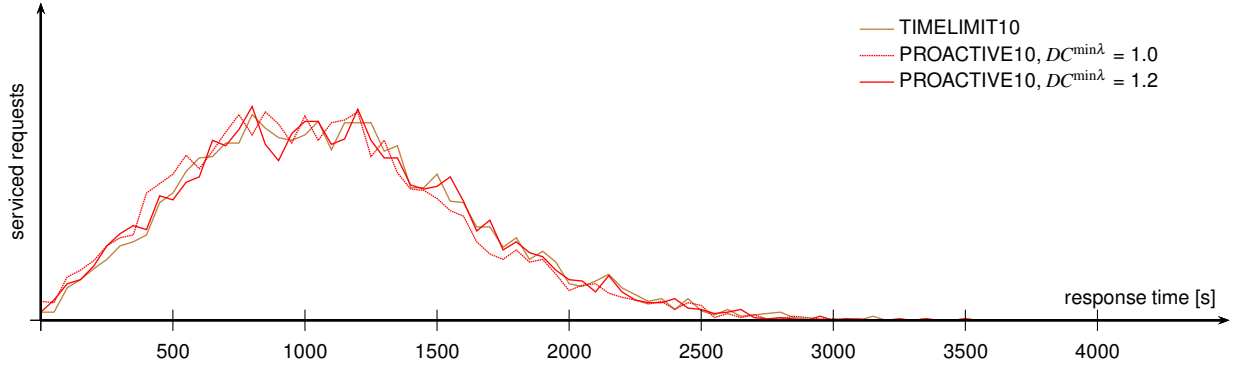


Fig. D.78 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.00$ grouped by intervals of 50 seconds

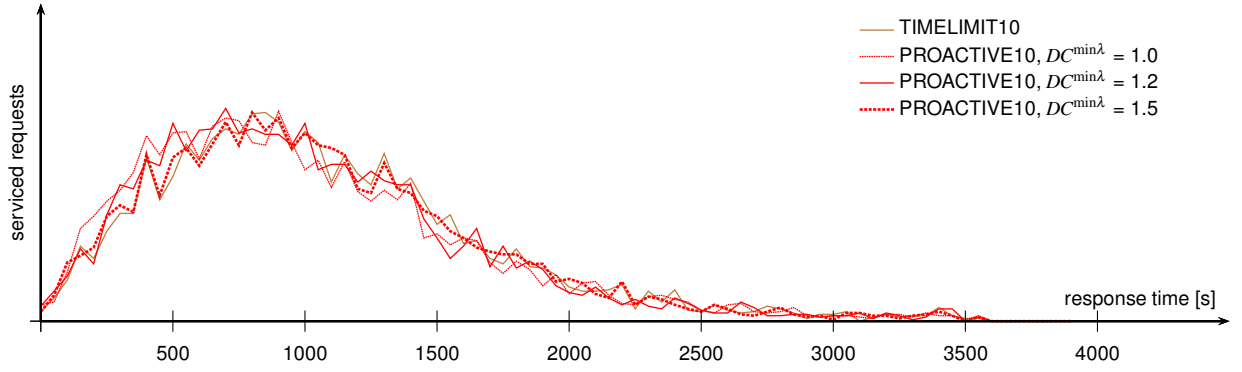


Fig. D.79 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.25$ grouped by intervals of 50 seconds

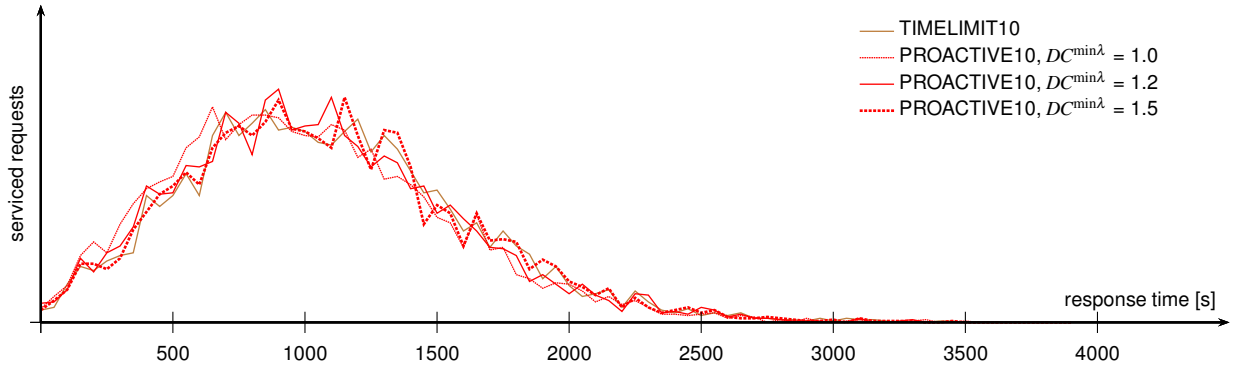


Fig. D.80 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.25$ grouped by intervals of 50 seconds

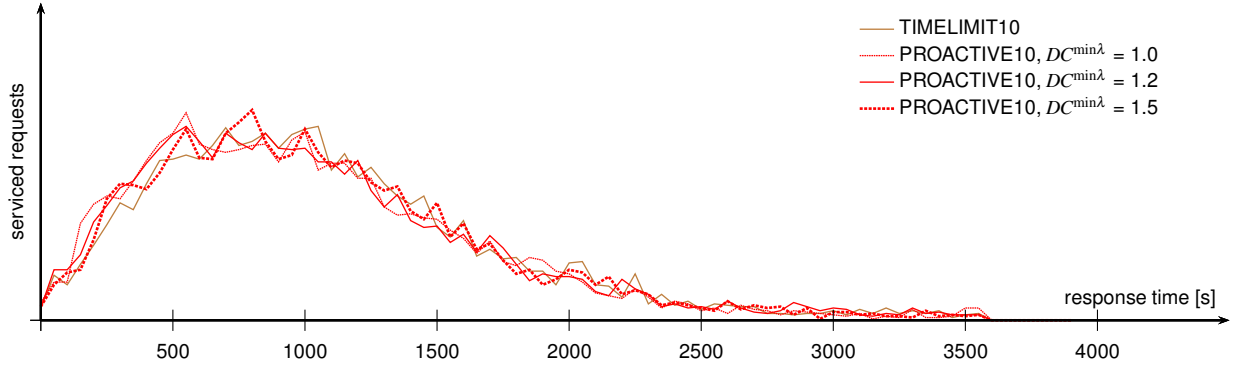


Fig. D.81 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.50$ grouped by intervals of 50 seconds

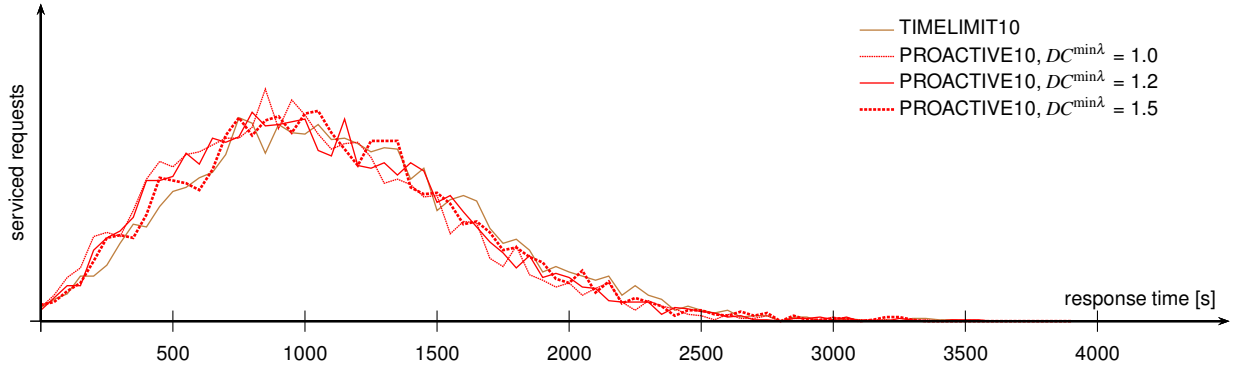


Fig. D.82 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.50$ grouped by intervals of 50 seconds

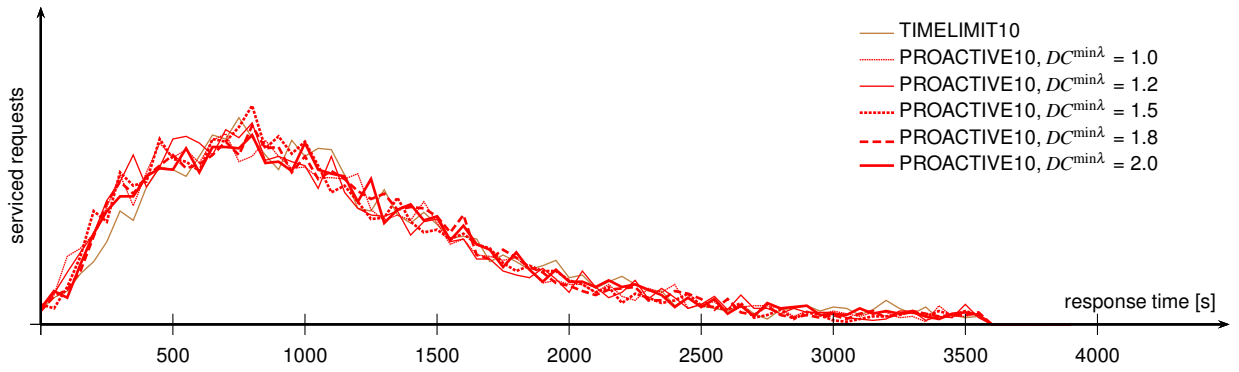


Fig. D.83 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.75$ grouped by intervals of 50 seconds

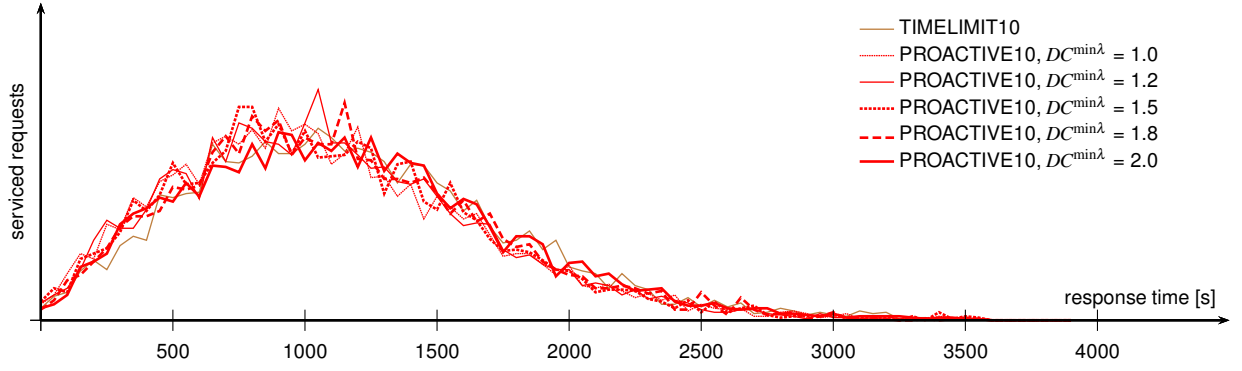


Fig. D.84 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.75$ grouped by intervals of 50 seconds

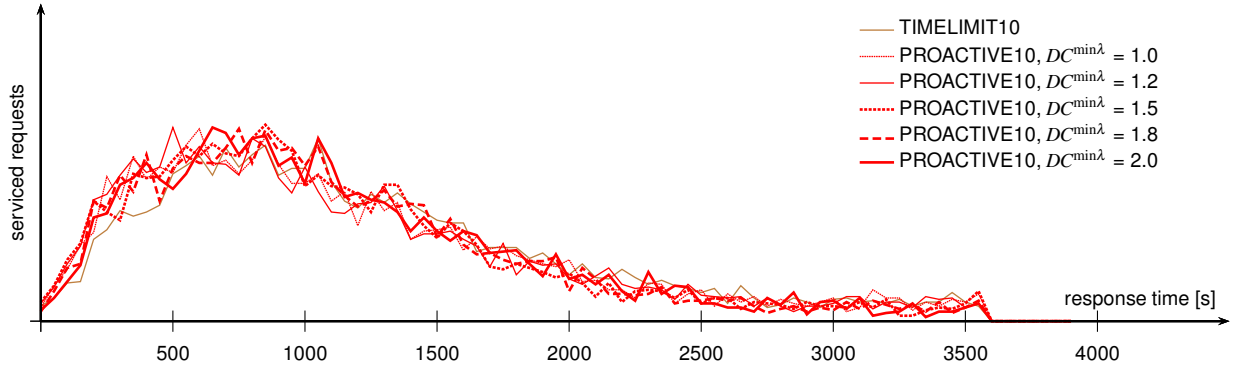


Fig. D.85 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 1.00$ grouped by intervals of 50 seconds

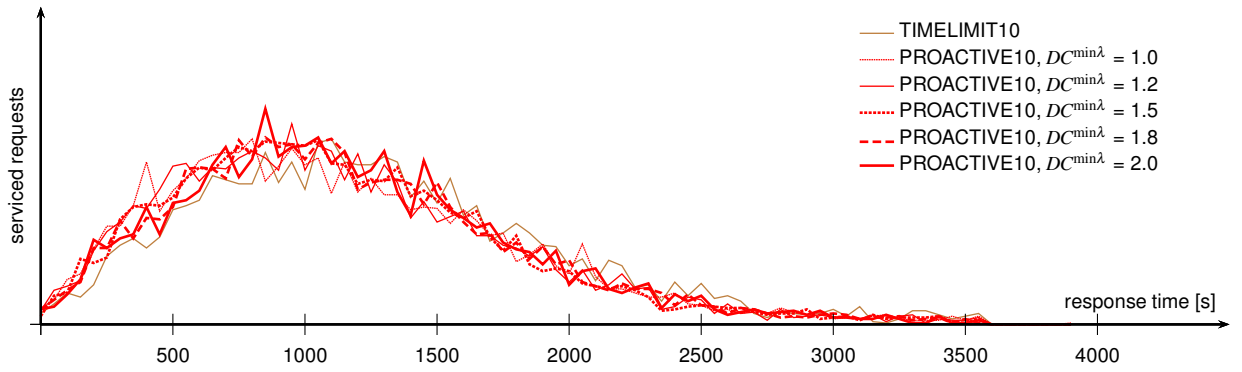


Fig. D.86 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 1.00$ grouped by intervals of 50 seconds

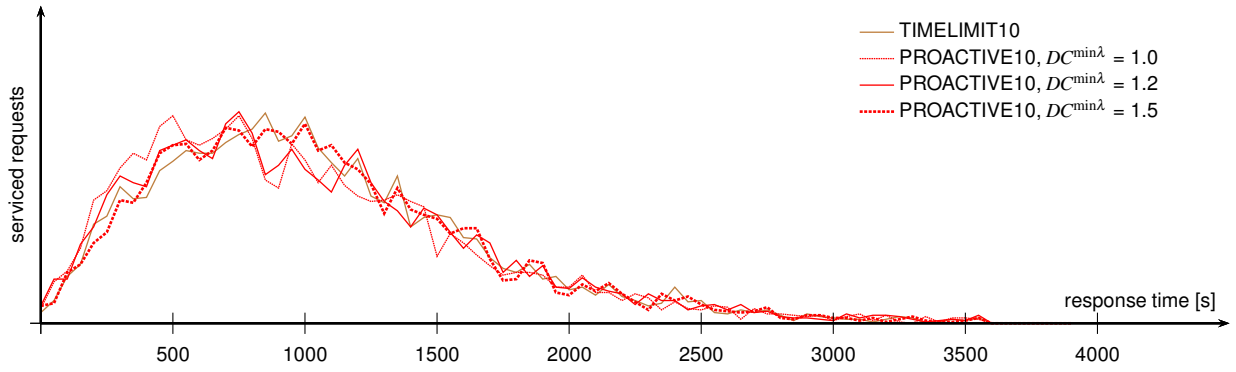


Fig. D.87 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.00$ grouped by intervals of 50 seconds

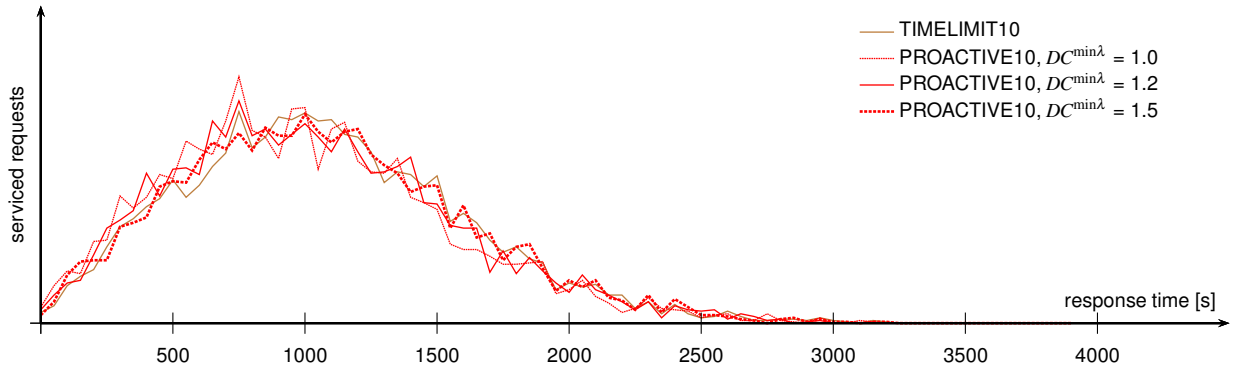


Fig. D.88 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.00$ grouped by intervals of 50 seconds

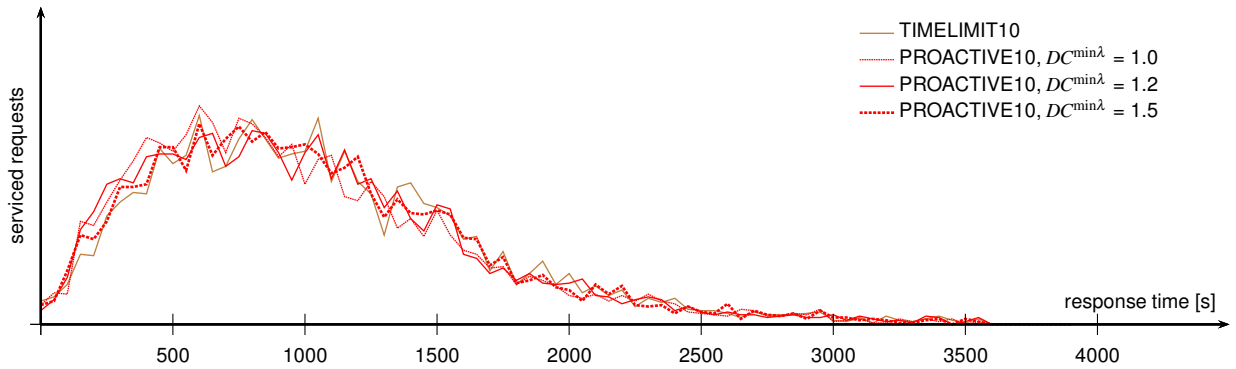


Fig. D.89 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.25$ grouped by intervals of 50 seconds

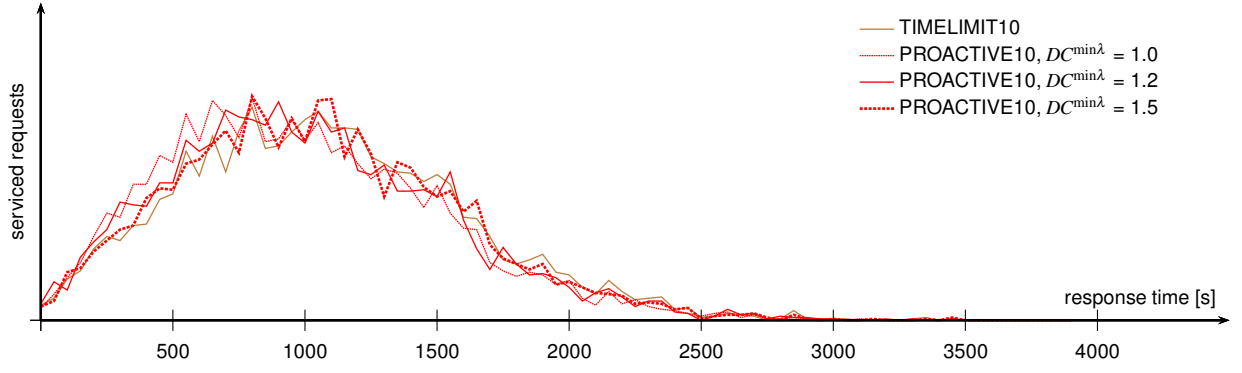


Fig. D.90 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.25$ grouped by intervals of 50 seconds

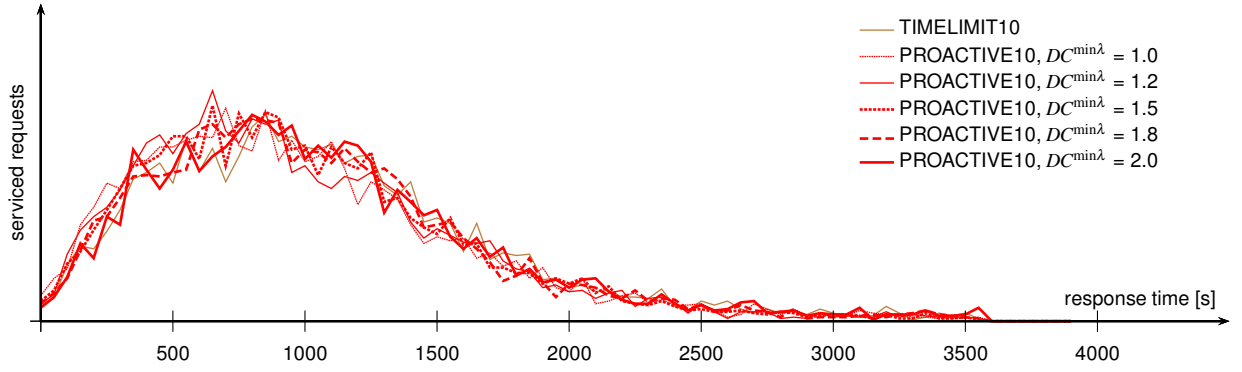


Fig. D.91 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.50$ grouped by intervals of 50 seconds

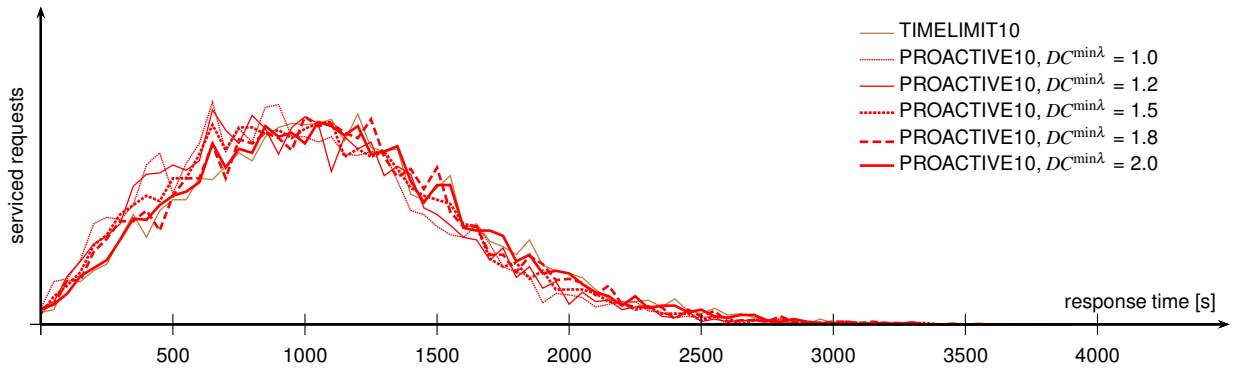


Fig. D.92 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.50$ grouped by intervals of 50 seconds

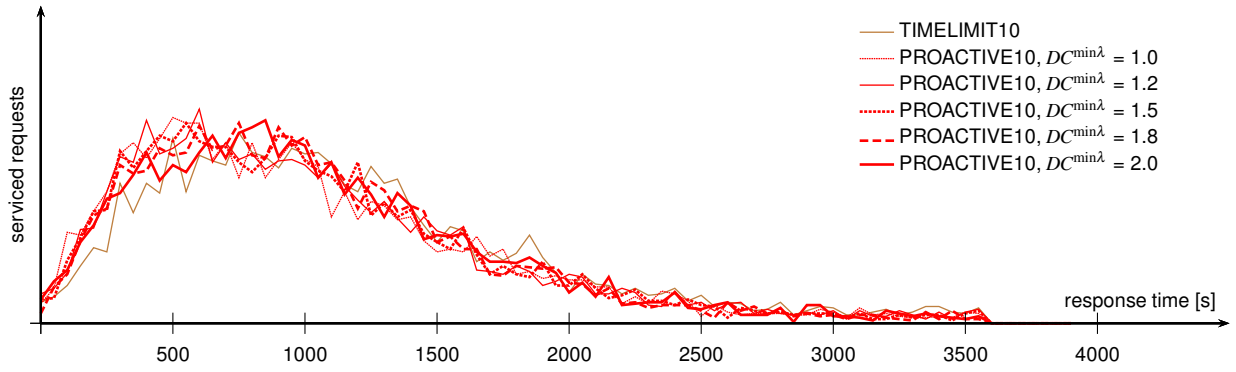


Fig. D.93 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.75$ grouped by intervals of 50 seconds

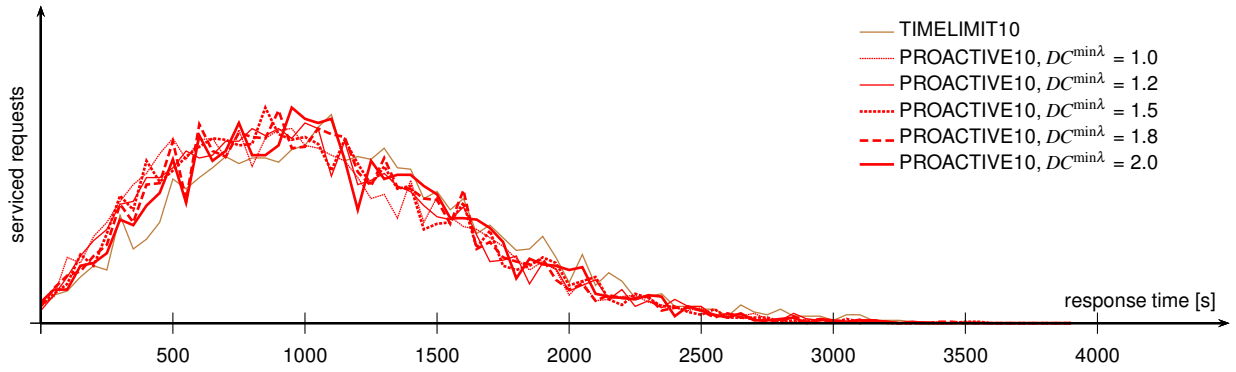


Fig. D.94 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.75$ grouped by intervals of 50 seconds

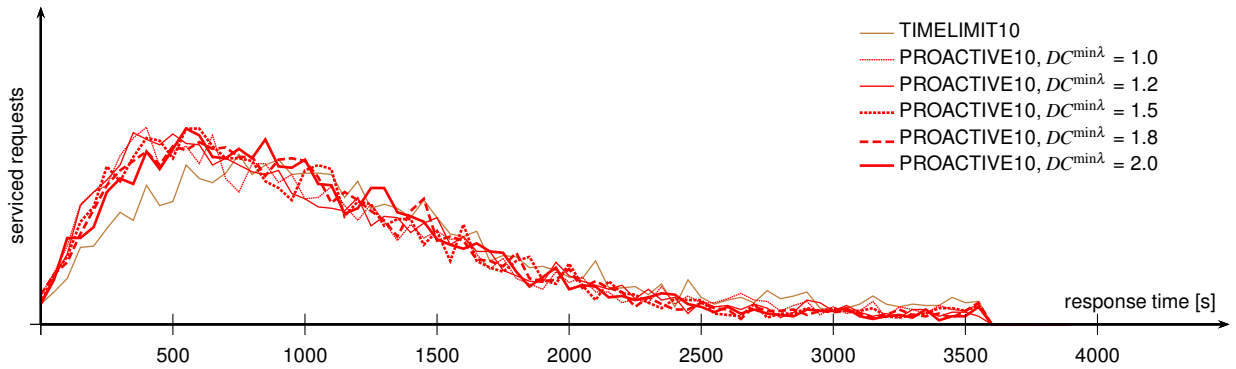


Fig. D.95 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 1.00$ grouped by intervals of 50 seconds

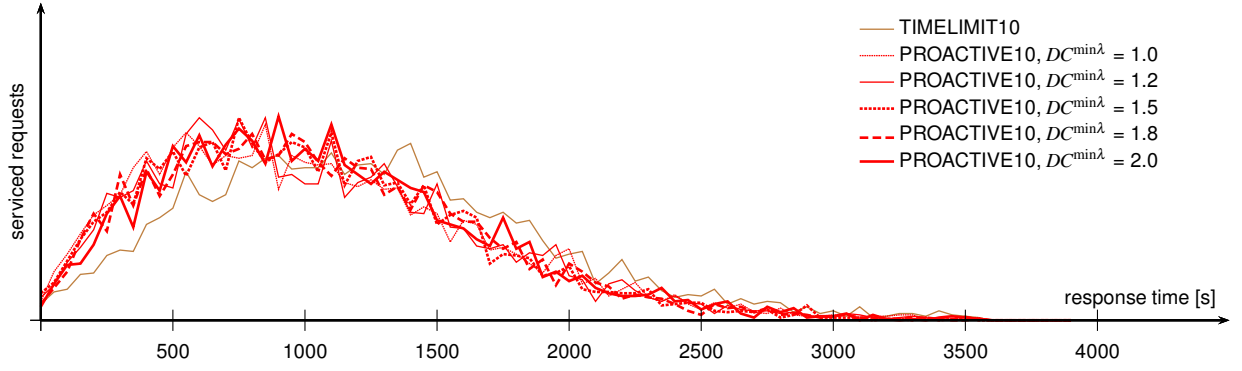


Fig. D.96 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 1.00$ grouped by intervals of 50 seconds

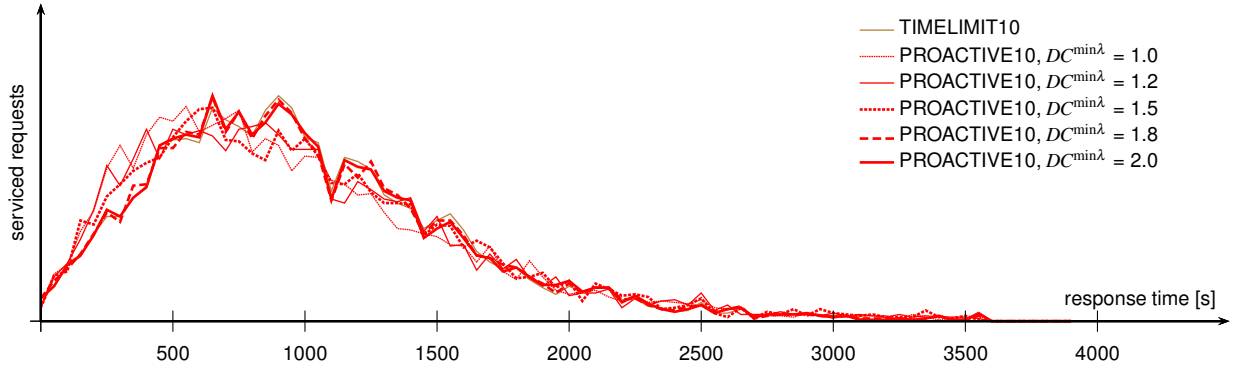


Fig. D.97 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

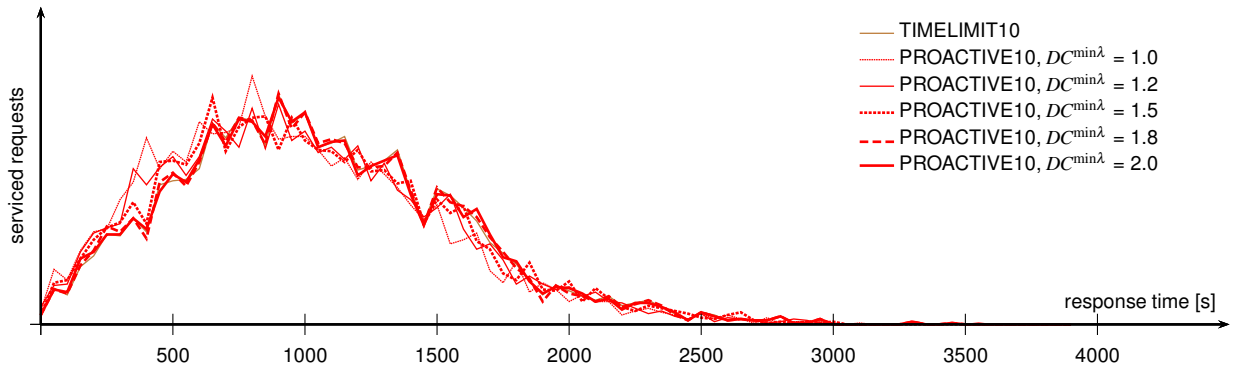


Fig. D.98 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

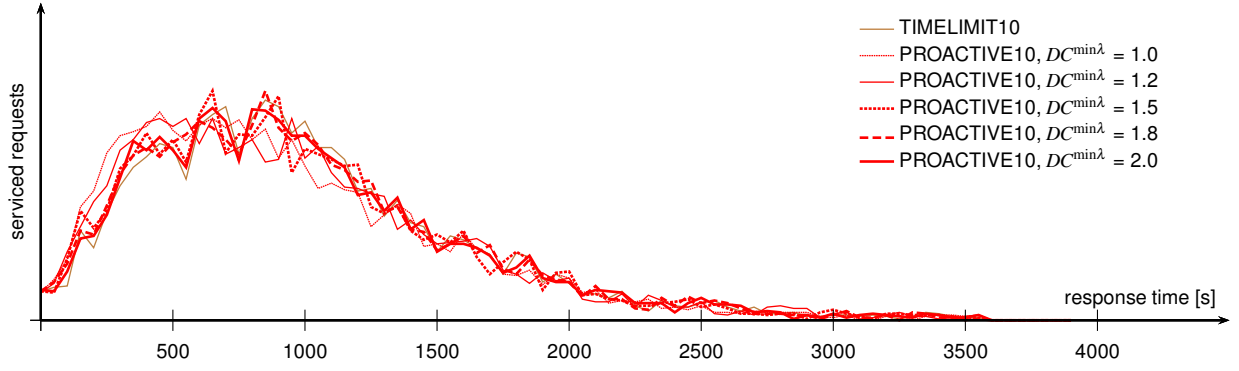


Fig. D.99 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

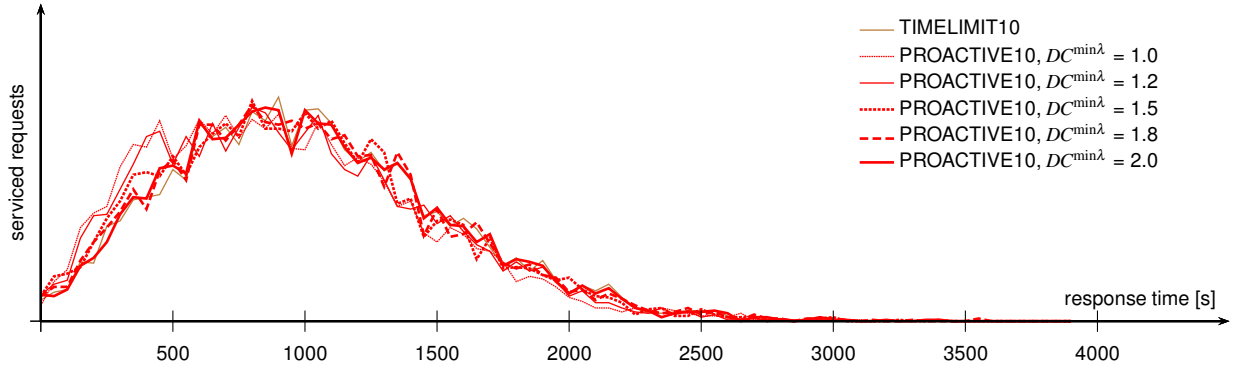


Fig. D.100 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

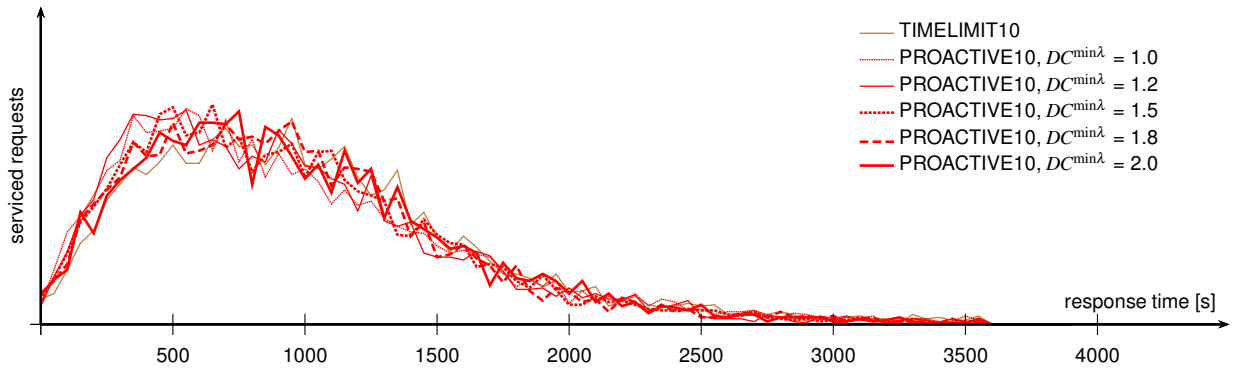


Fig. D.101 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

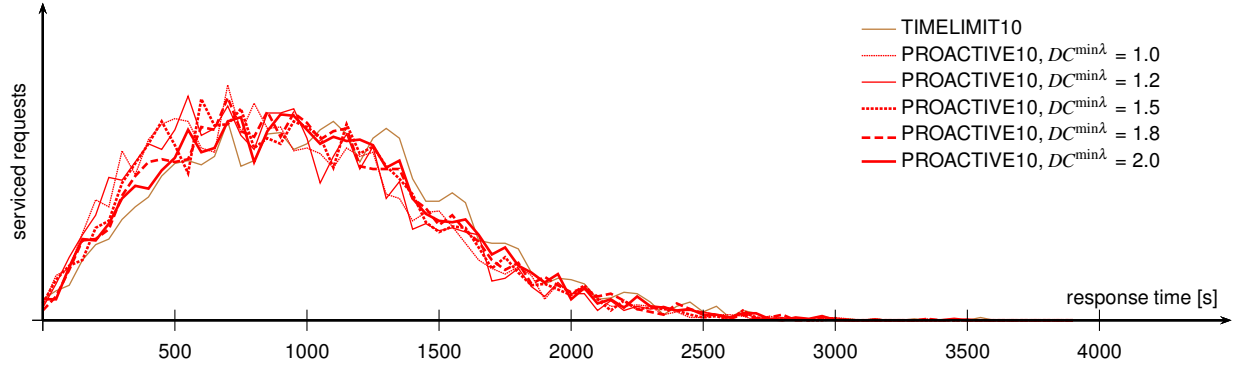


Fig. D.102 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

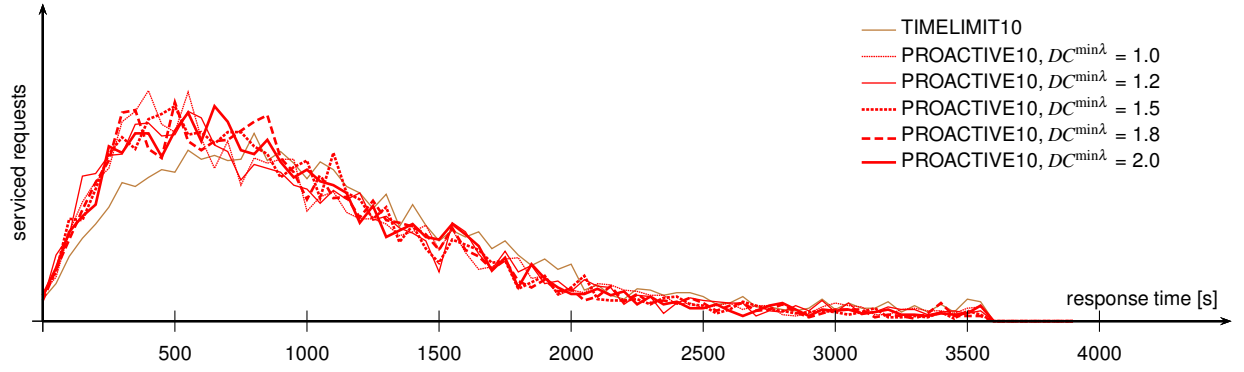


Fig. D.103 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

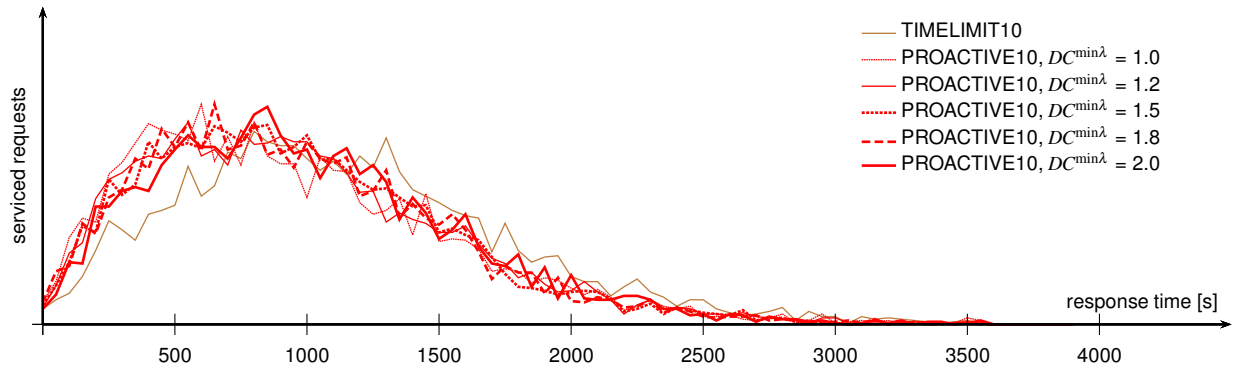


Fig. D.104 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

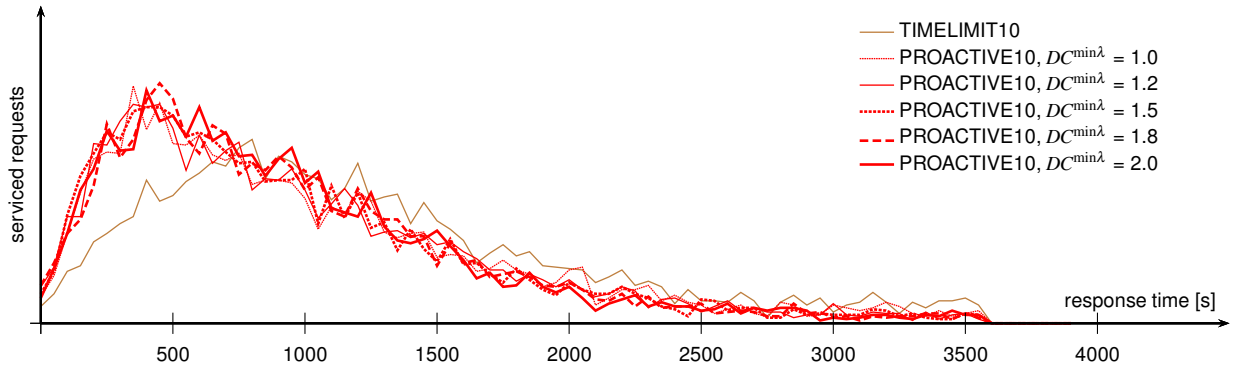


Fig. D.105 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

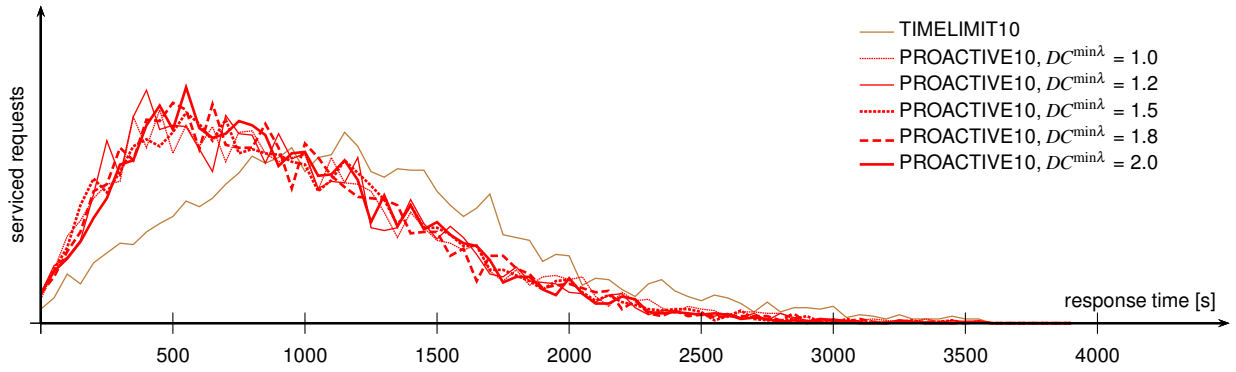


Fig. D.106 Request response times on S^{GEN} using 10 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

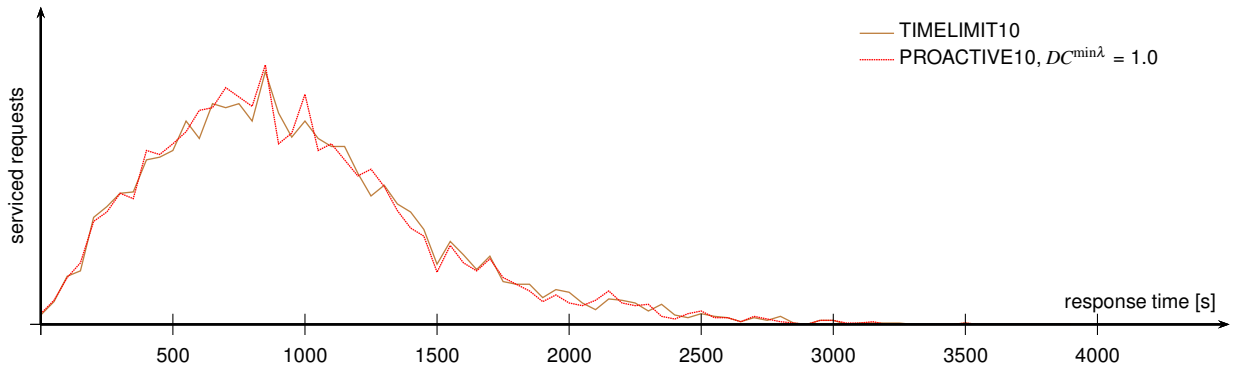


Fig. D.107 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

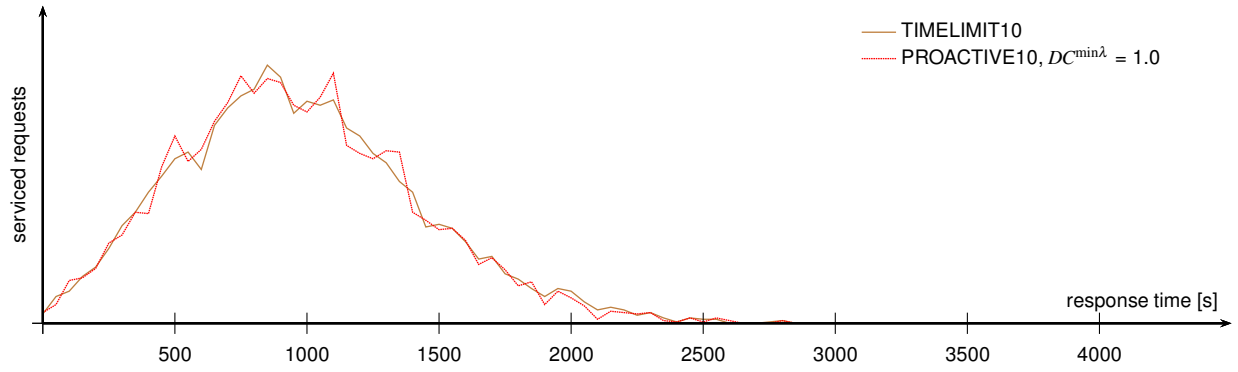


Fig. D.108 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

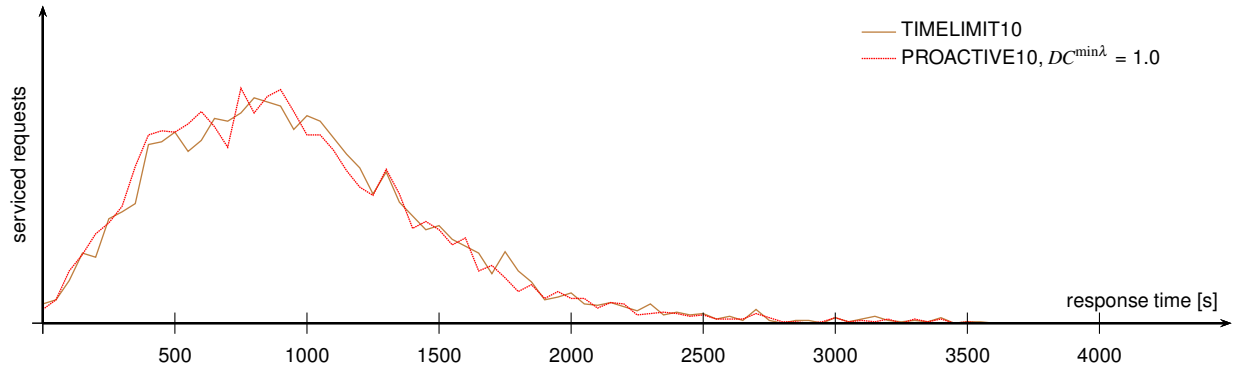


Fig. D.109 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

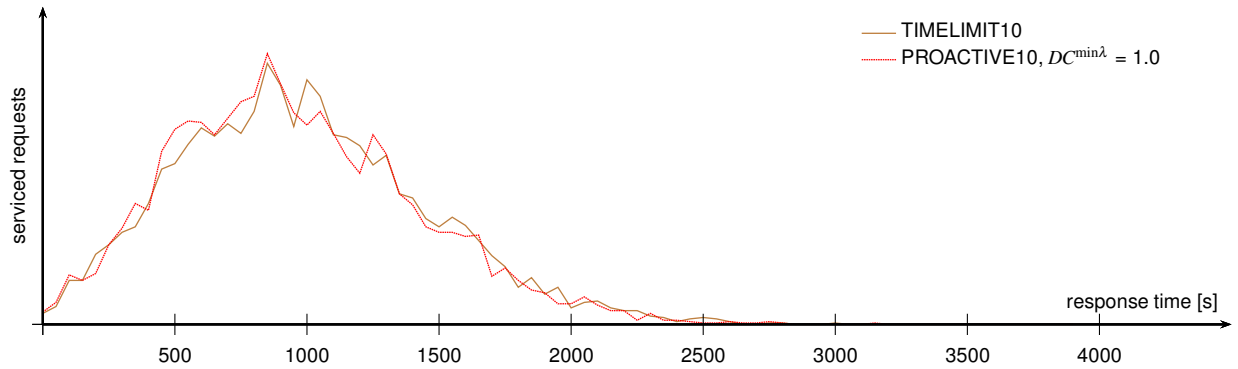


Fig. D.110 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

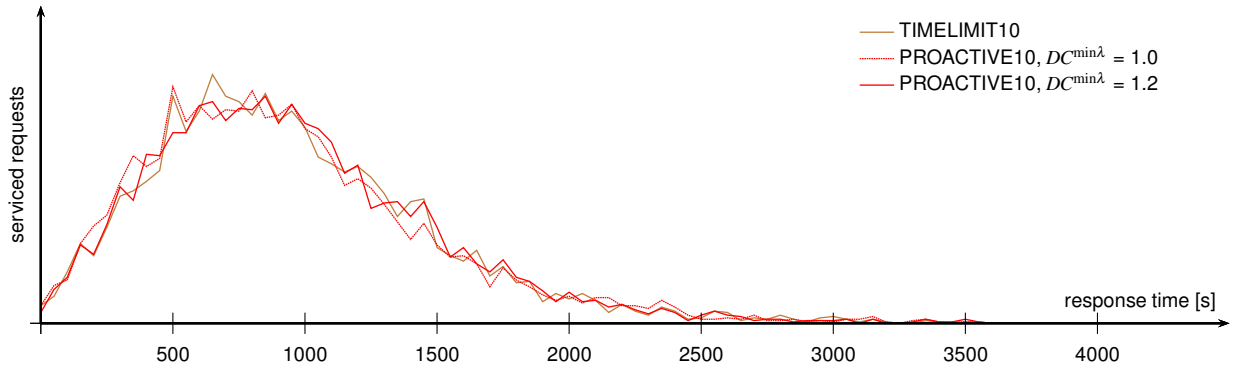


Fig. D.111 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

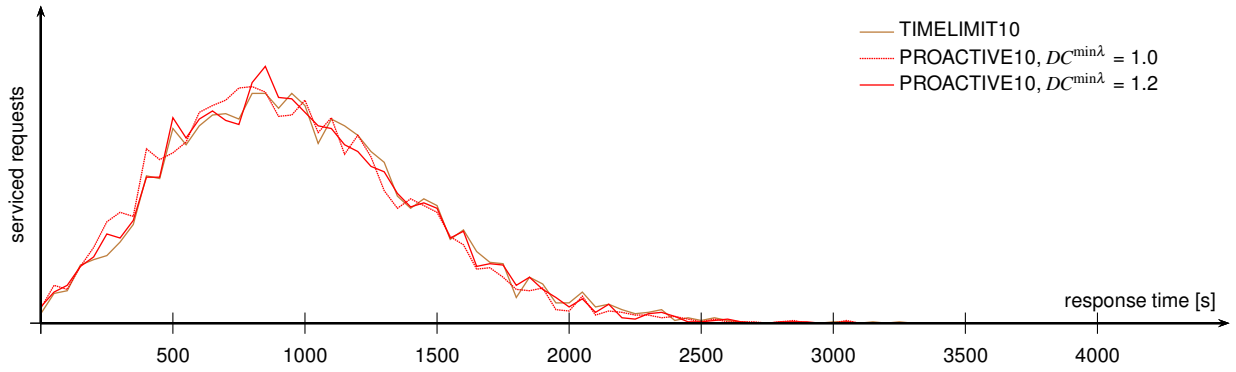


Fig. D.112 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

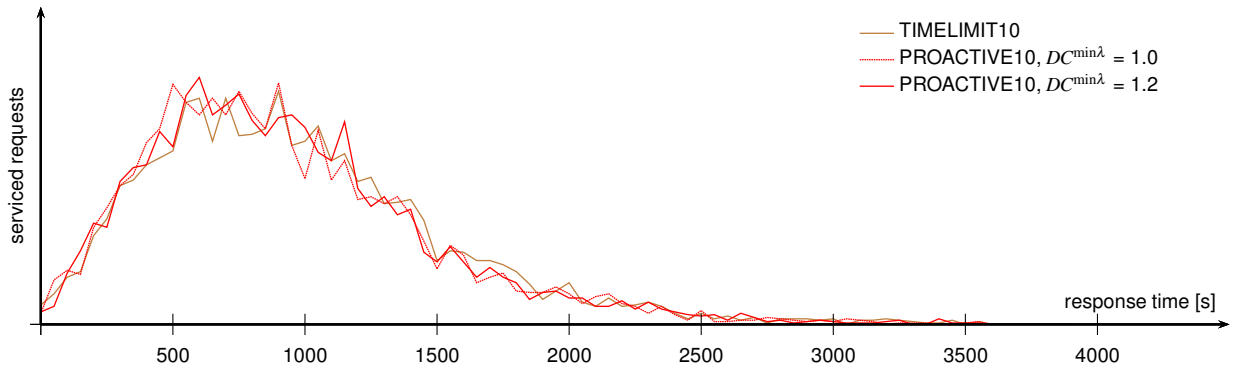


Fig. D.113 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

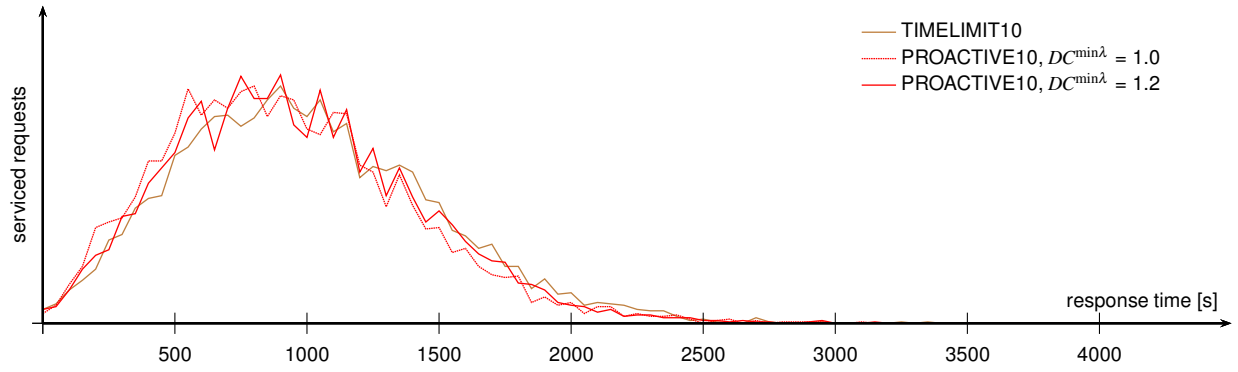


Fig. D.114 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

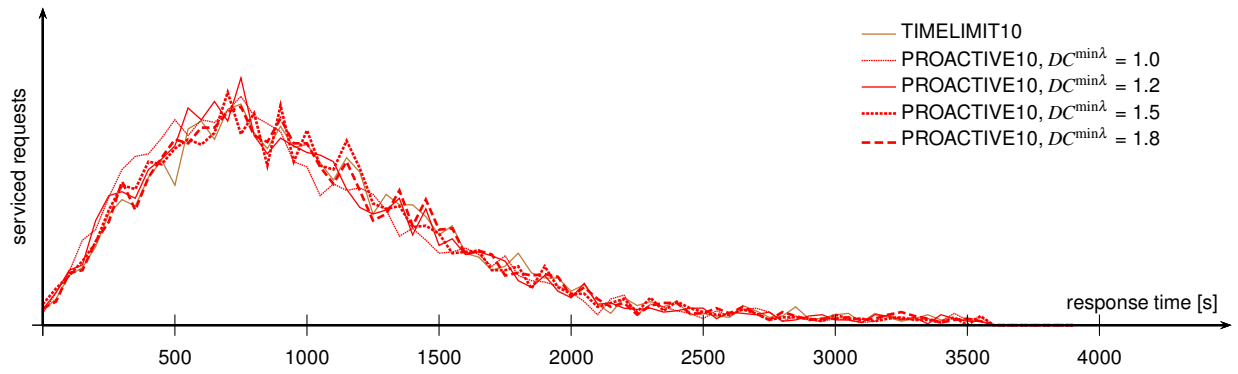


Fig. D.115 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

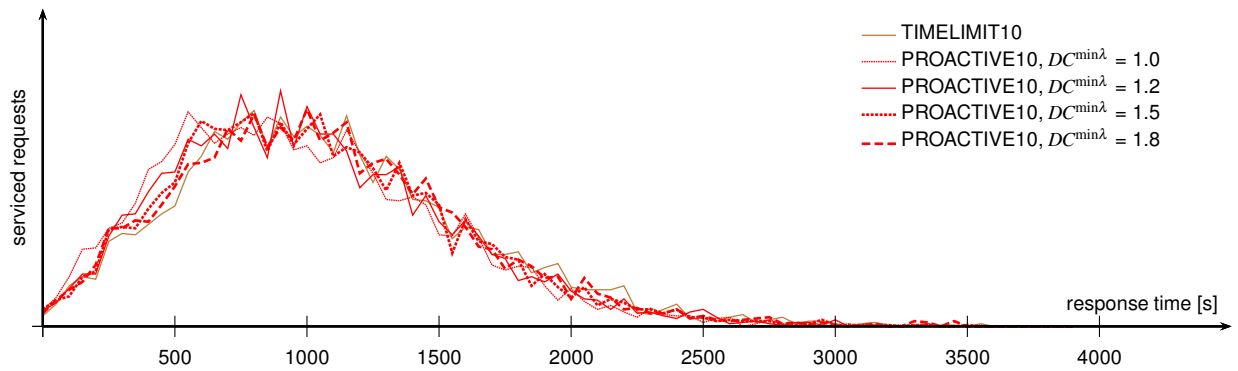


Fig. D.116 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

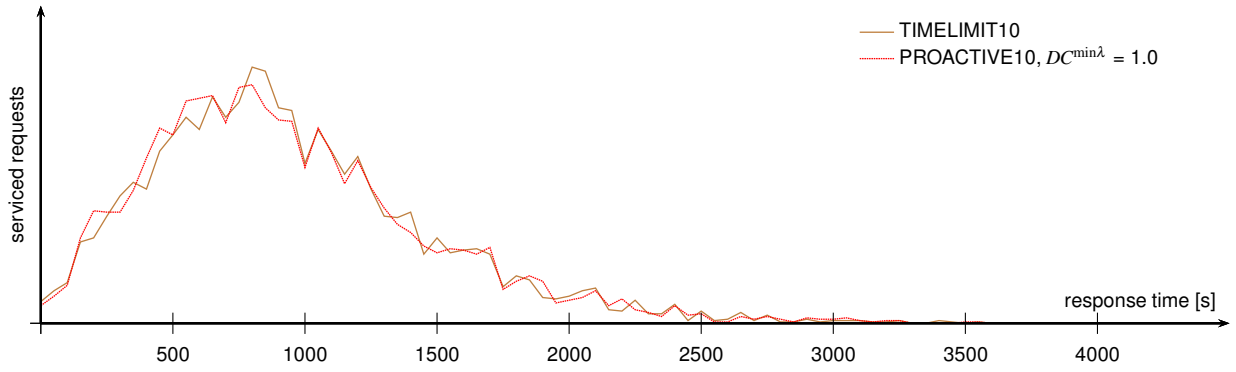


Fig. D.117 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.00$ grouped by intervals of 50 seconds

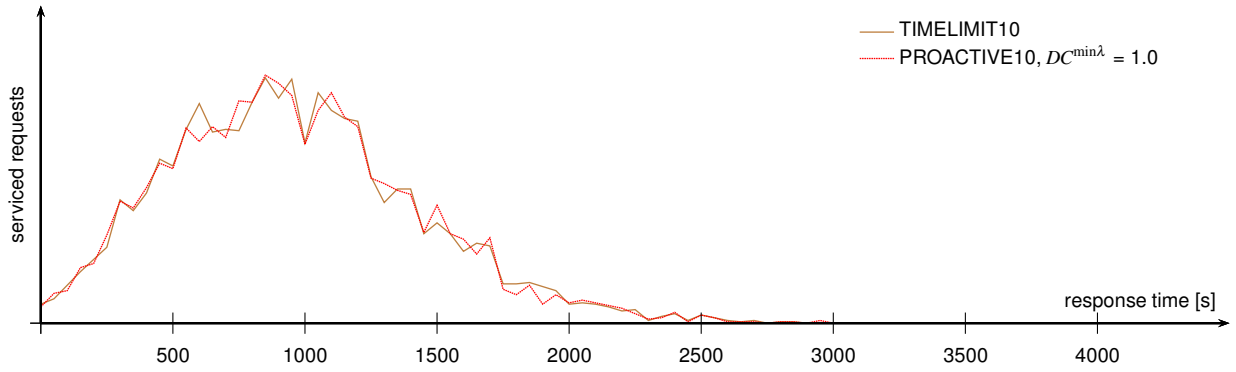


Fig. D.118 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.00$ grouped by intervals of 50 seconds

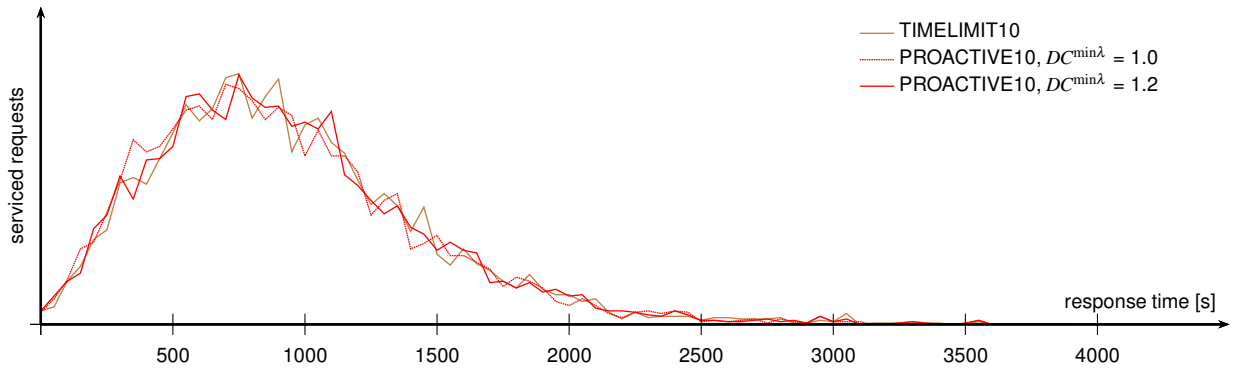


Fig. D.119 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.25$ grouped by intervals of 50 seconds

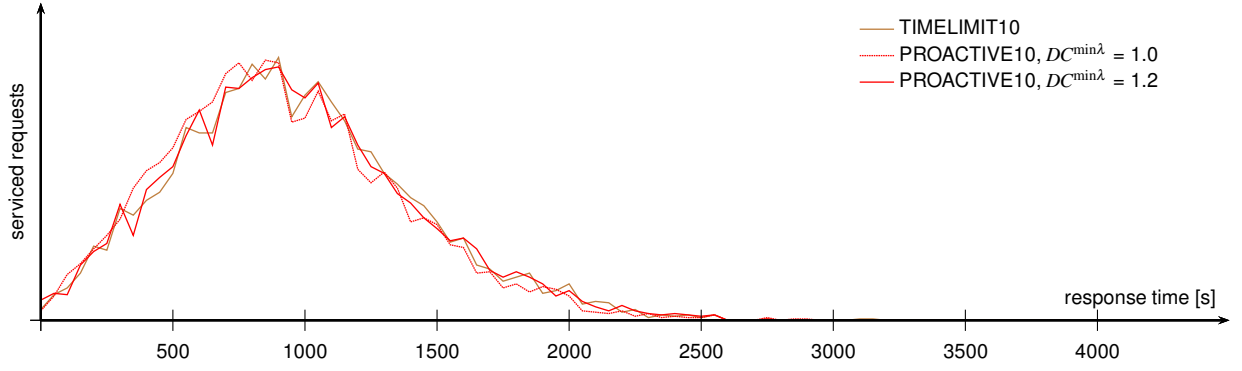


Fig. D.120 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.25$ grouped by intervals of 50 seconds

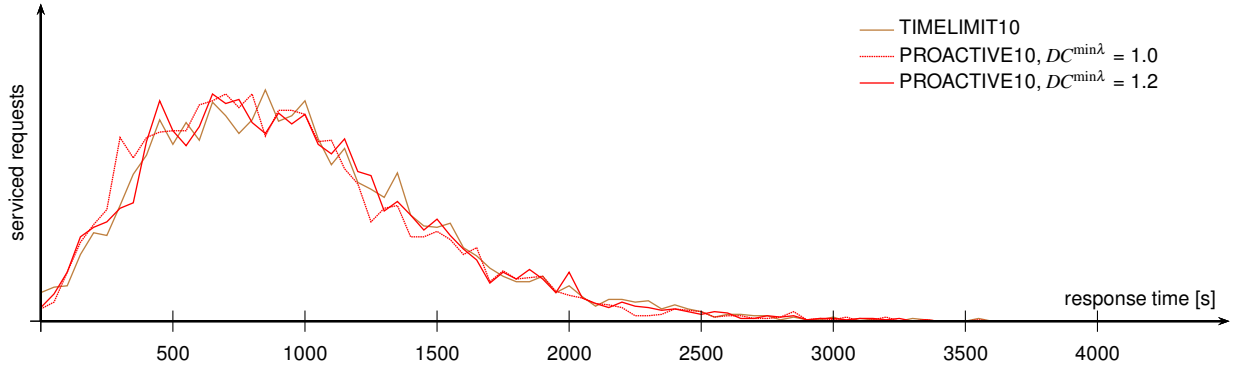


Fig. D.121 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.50$ grouped by intervals of 50 seconds

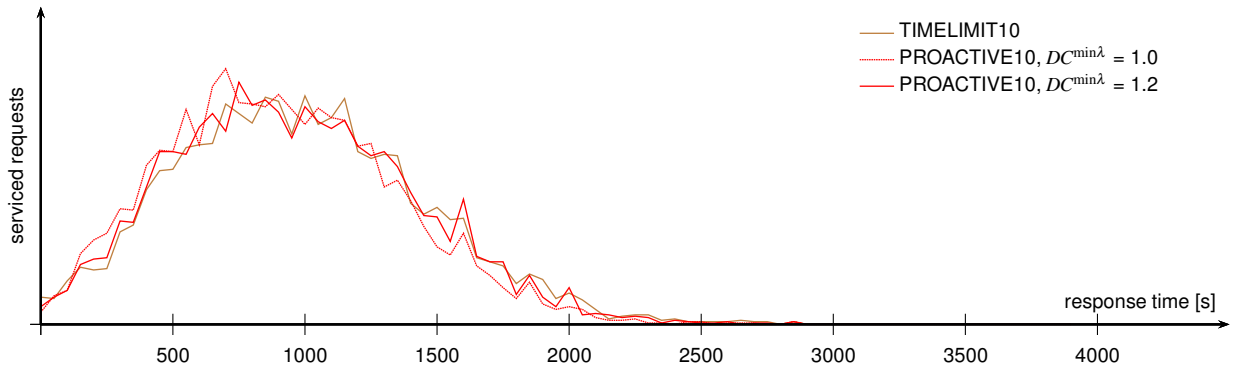


Fig. D.122 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.50$ grouped by intervals of 50 seconds

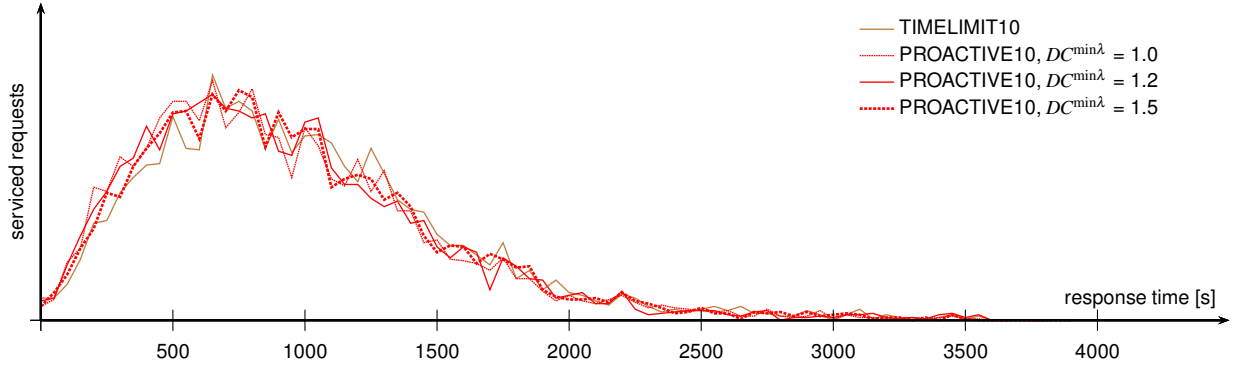


Fig. D.123 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 0.75$ grouped by intervals of 50 seconds

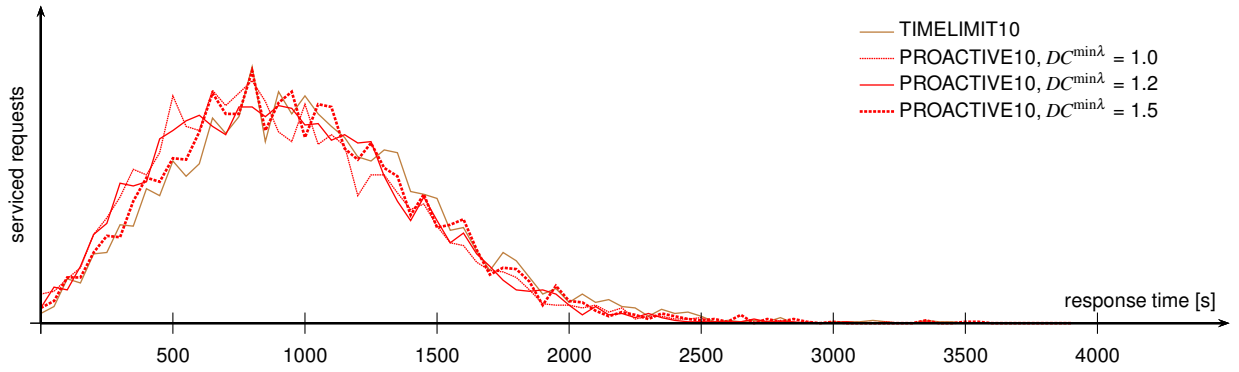


Fig. D.124 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 0.75$ grouped by intervals of 50 seconds

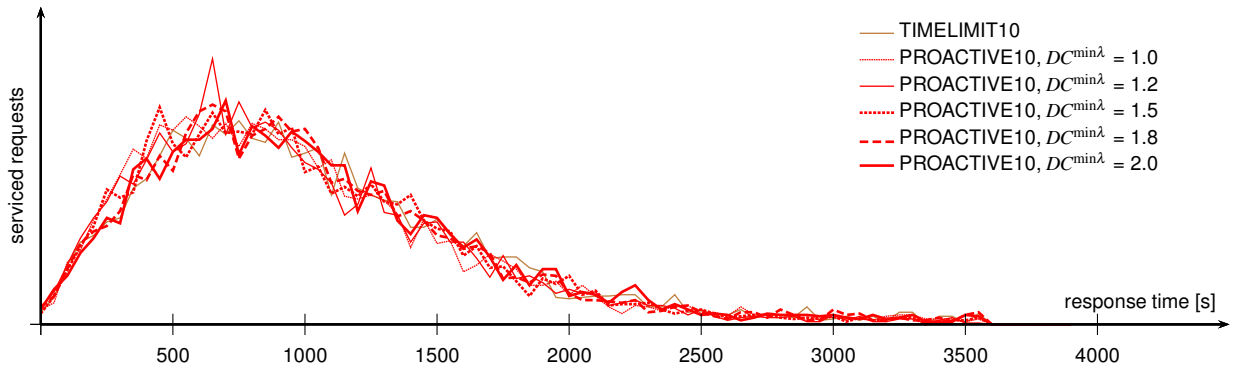


Fig. D.125 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.25$ and $TD = 1.00$ grouped by intervals of 50 seconds

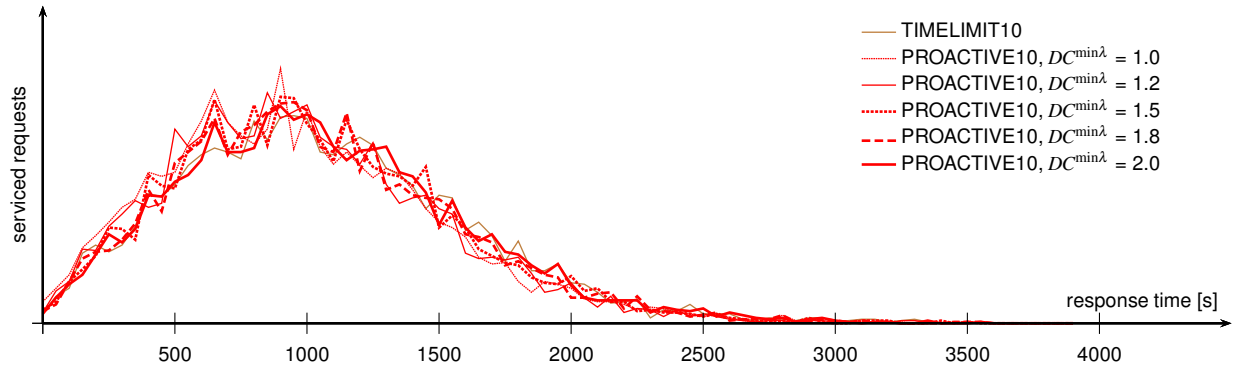


Fig. D.126 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.25$ and $TD = 1.00$ grouped by intervals of 50 seconds

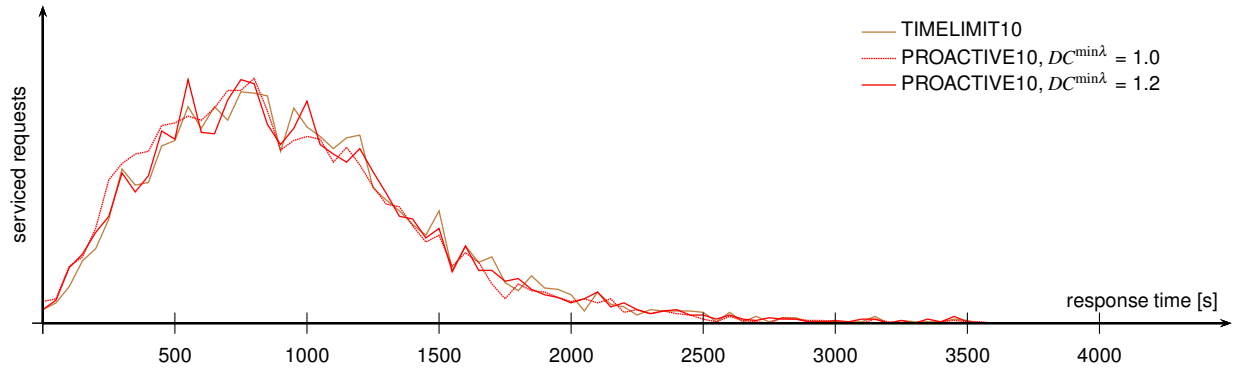


Fig. D.127 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.00$ grouped by intervals of 50 seconds

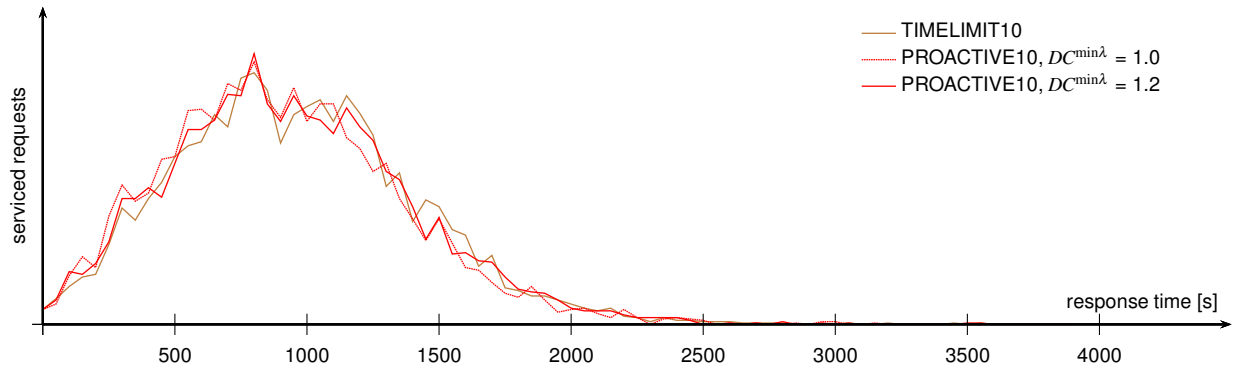


Fig. D.128 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.00$ grouped by intervals of 50 seconds

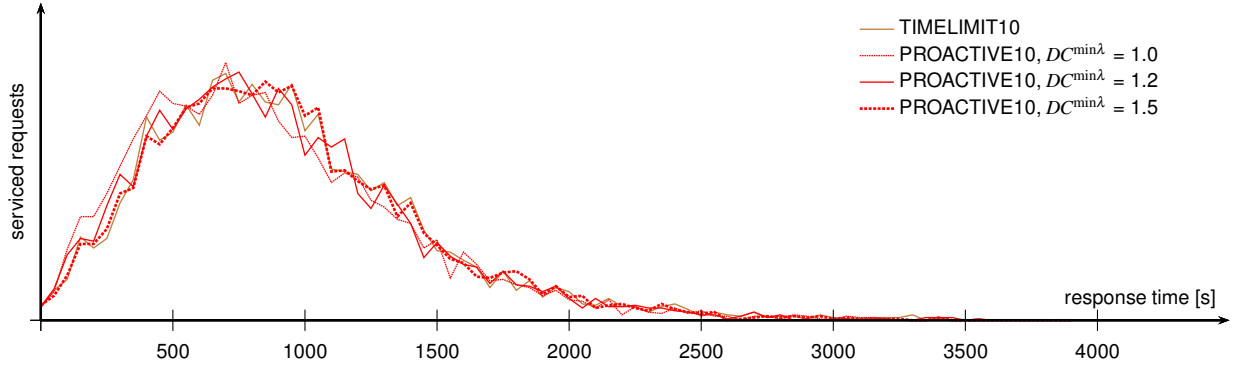


Fig. D.129 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.25$ grouped by intervals of 50 seconds

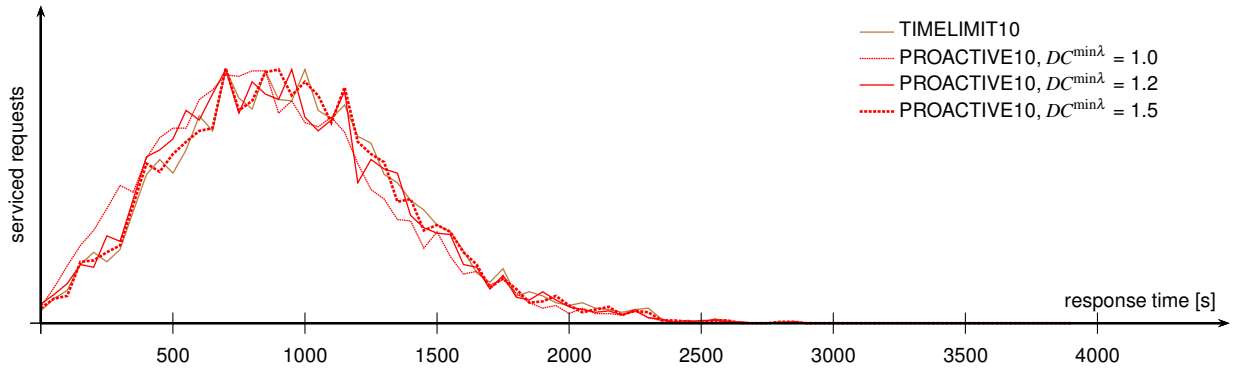


Fig. D.130 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.25$ grouped by intervals of 50 seconds

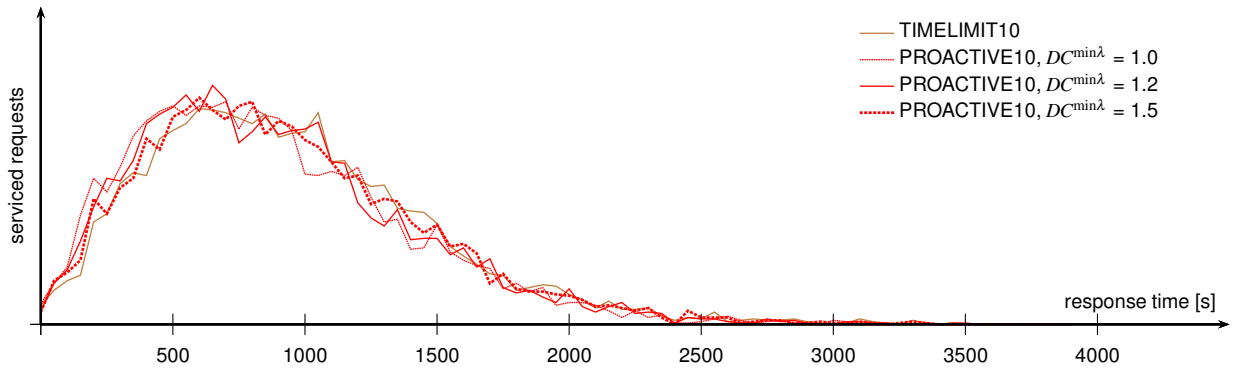


Fig. D.131 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.50$ grouped by intervals of 50 seconds

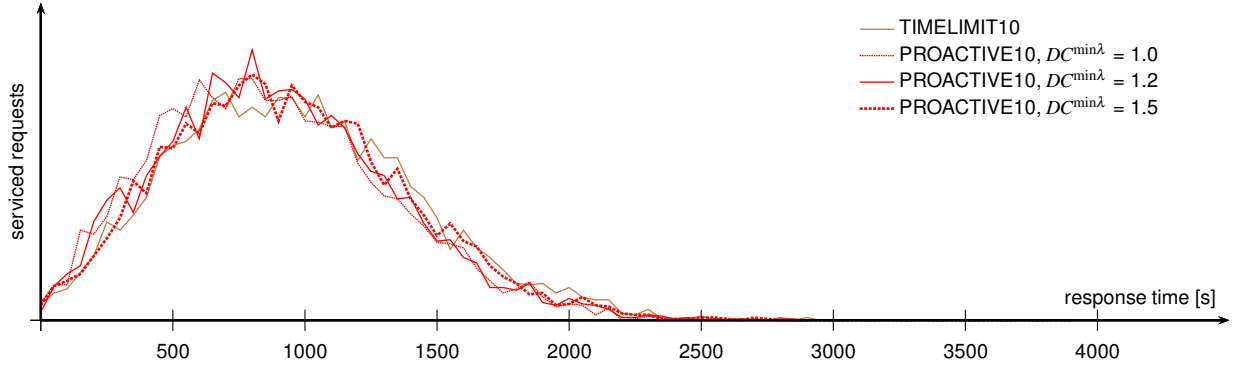


Fig. D.132 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.50$ grouped by intervals of 50 seconds

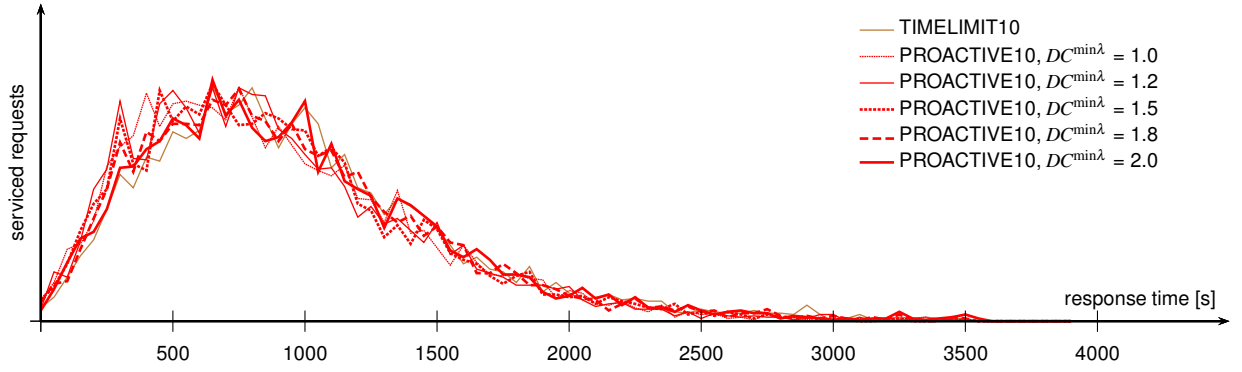


Fig. D.133 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 0.75$ grouped by intervals of 50 seconds

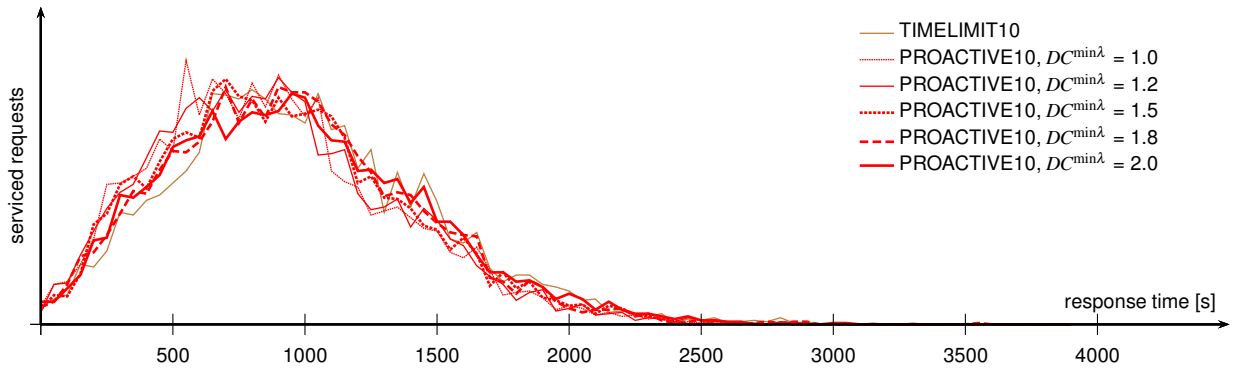


Fig. D.134 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 0.75$ grouped by intervals of 50 seconds

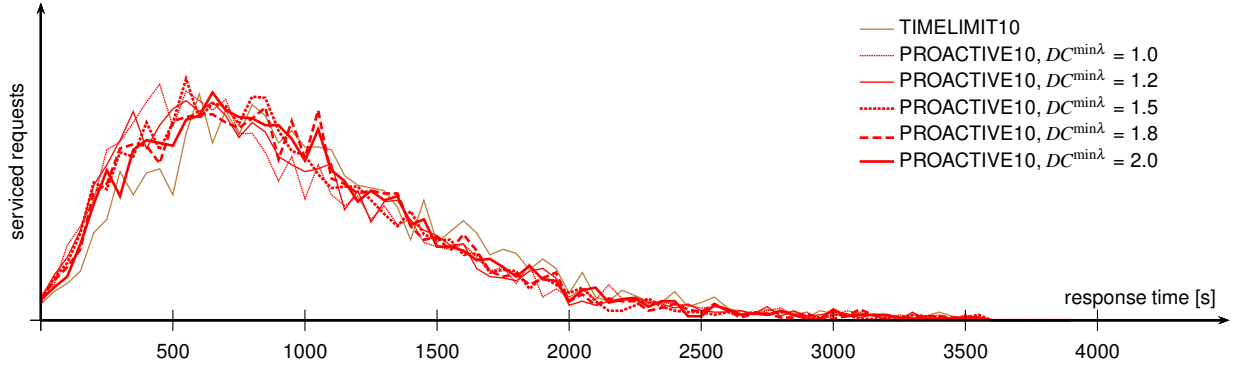


Fig. D.135 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.50$ and $TD = 1.00$ grouped by intervals of 50 seconds

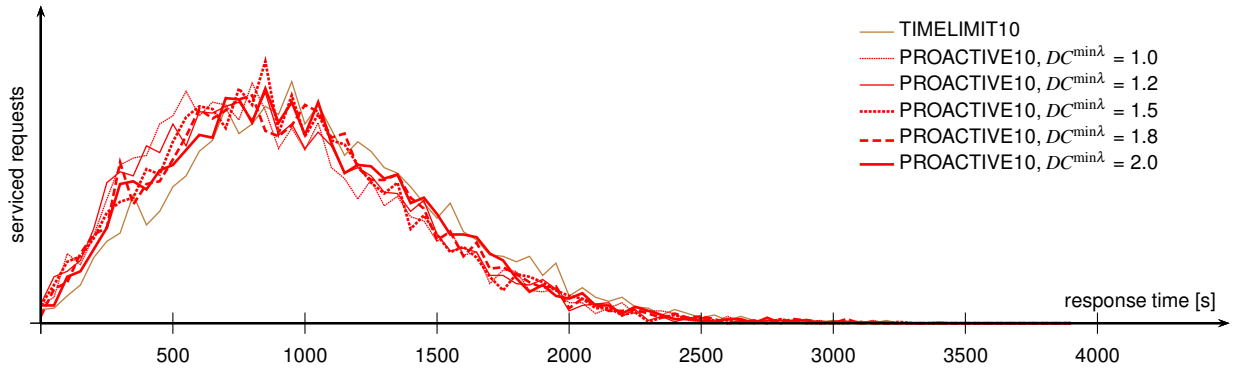


Fig. D.136 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 0.50$ and $TD = 1.00$ grouped by intervals of 50 seconds

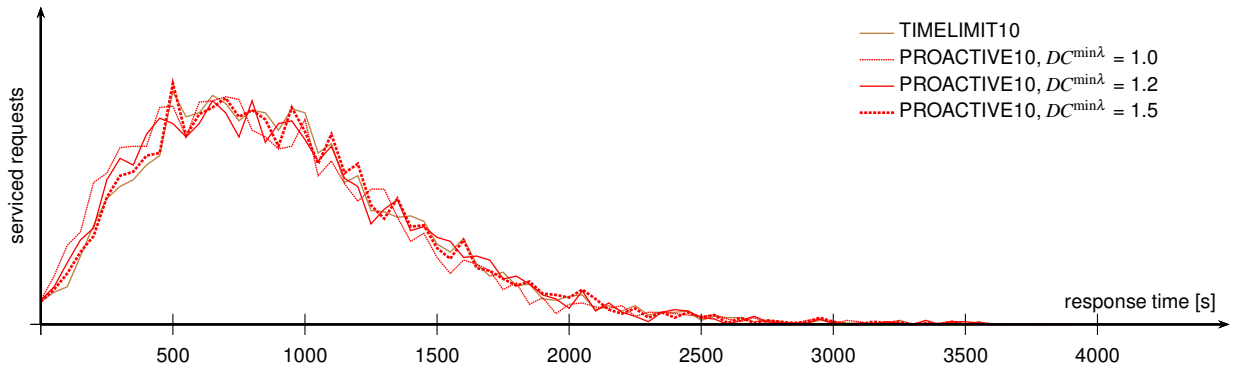


Fig. D.137 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.00$ grouped by intervals of 50 seconds

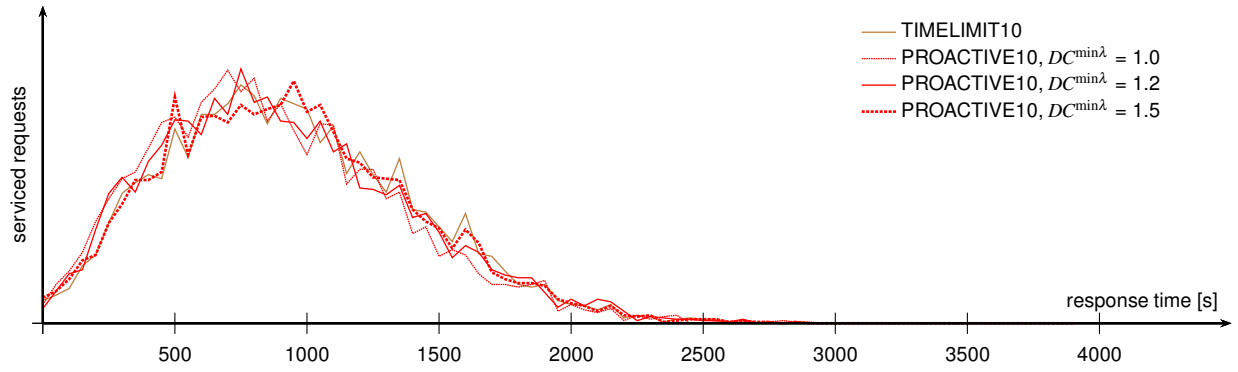


Fig. D.138 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.00$ grouped by intervals of 50 seconds

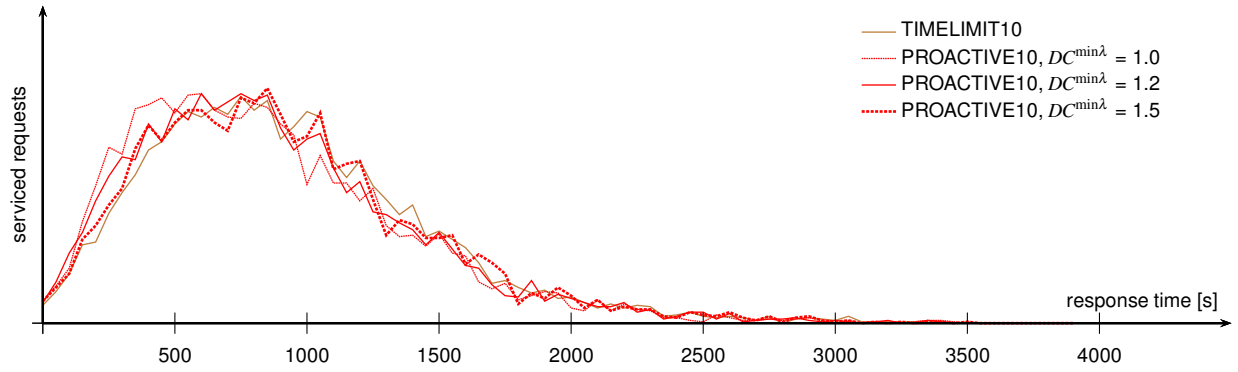


Fig. D.139 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.25$ grouped by intervals of 50 seconds

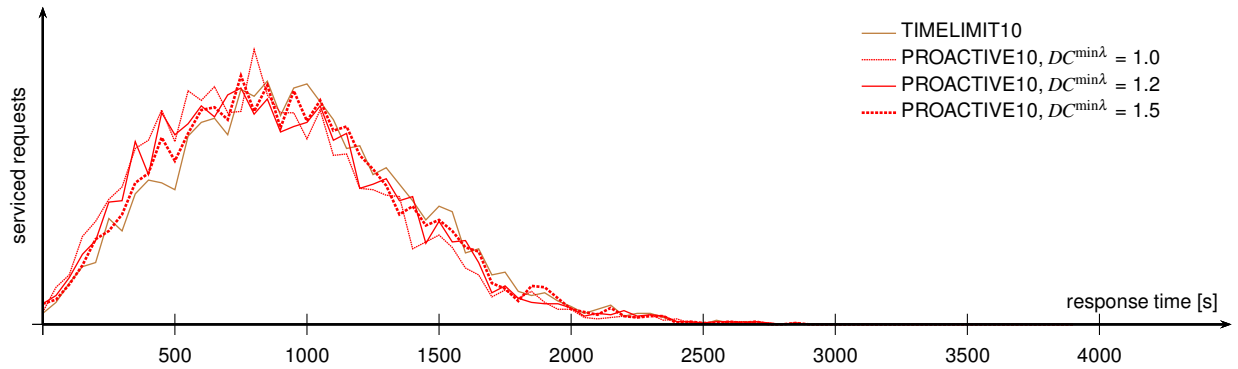


Fig. D.140 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.25$ grouped by intervals of 50 seconds

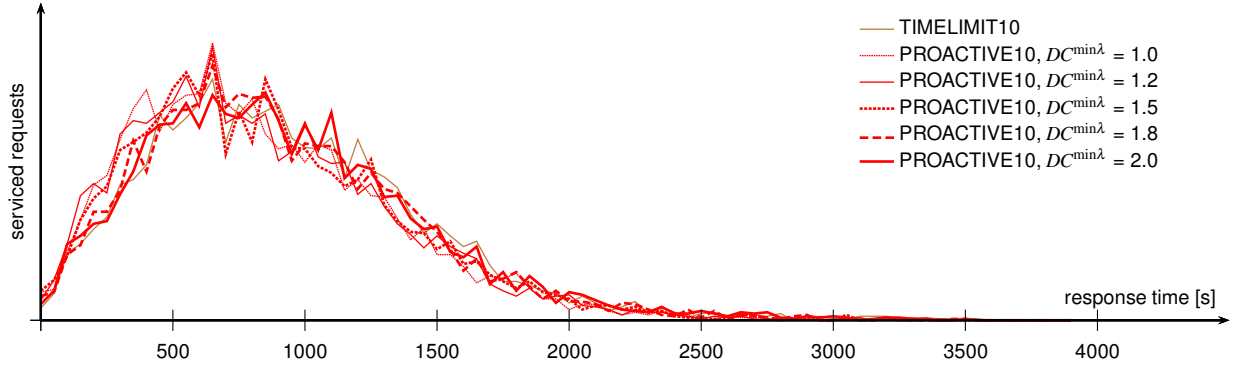


Fig. D.141 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.50$ grouped by intervals of 50 seconds

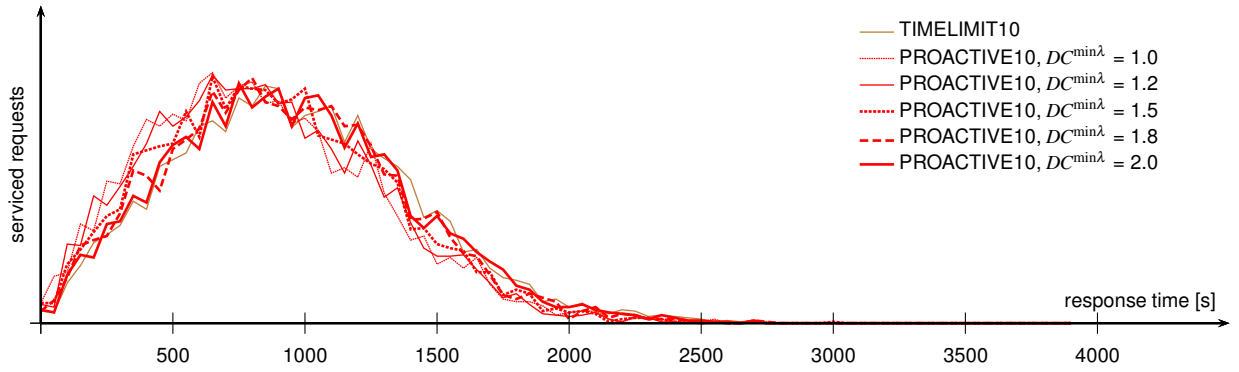


Fig. D.142 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.50$ grouped by intervals of 50 seconds

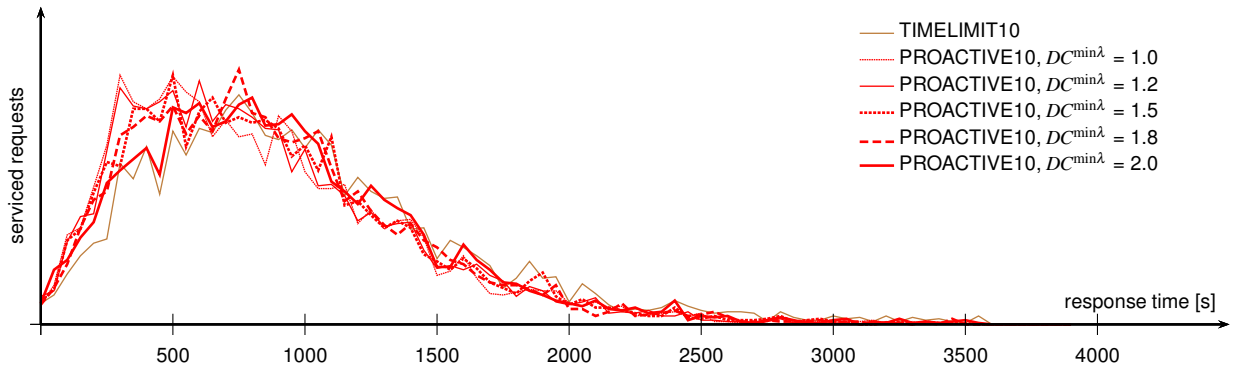


Fig. D.143 Request response times on S^{GEN} using 12 vehicles and $DC^{\text{min}\lambda} = 1.0, 1.2, 1.5, 1.8, \text{ and } 2.0$, linear2X customer inconvenience, $RD = 0.75$ and $TD = 0.75$ grouped by intervals of 50 seconds

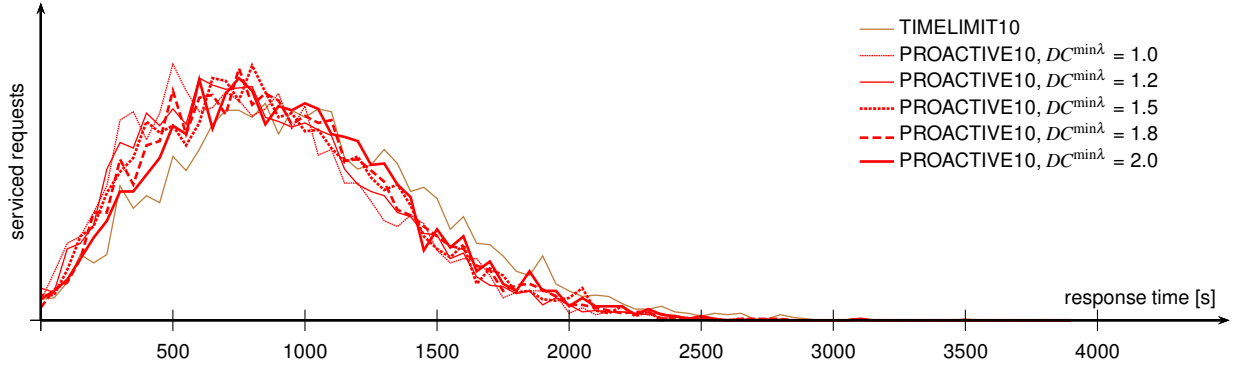


Fig. D.144 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 0.75$ grouped by intervals of 50 seconds

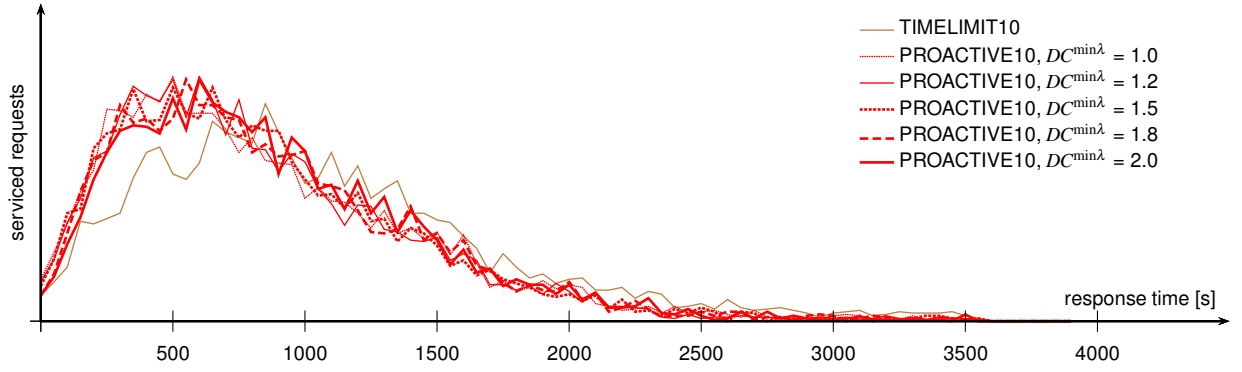


Fig. D.145 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , linear2X customer inconvenience, $RD = 0.75$ and $TD = 1.00$ grouped by intervals of 50 seconds

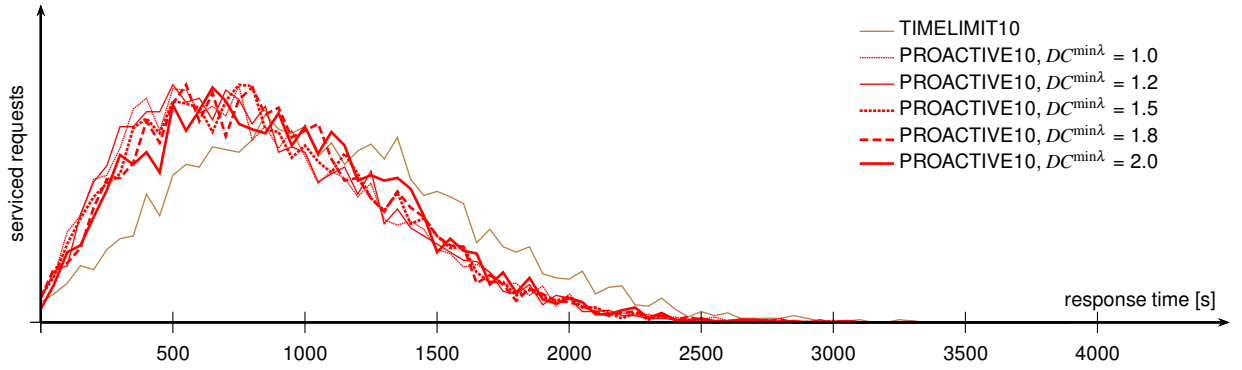


Fig. D.146 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8$, and 2.0 , quadratic customer inconvenience, $RD = 0.75$ and $TD = 1.00$ grouped by intervals of 50 seconds

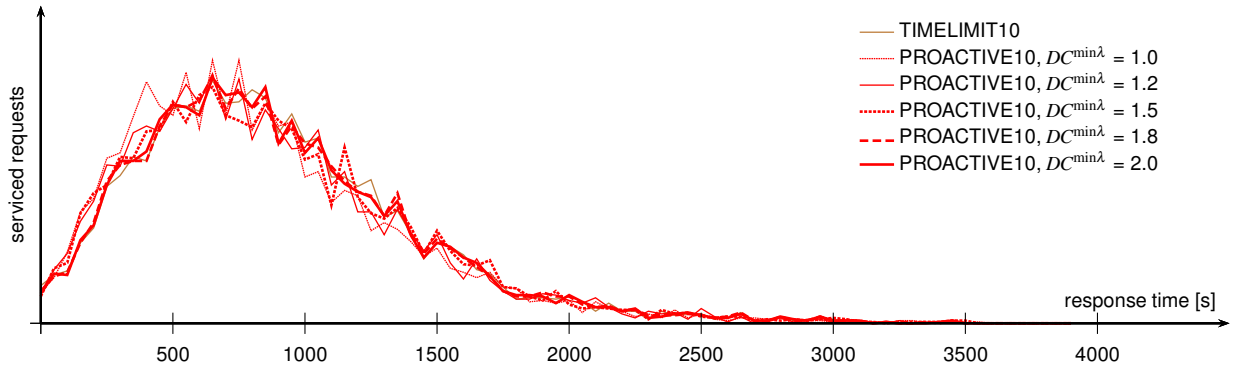


Fig. D.147 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

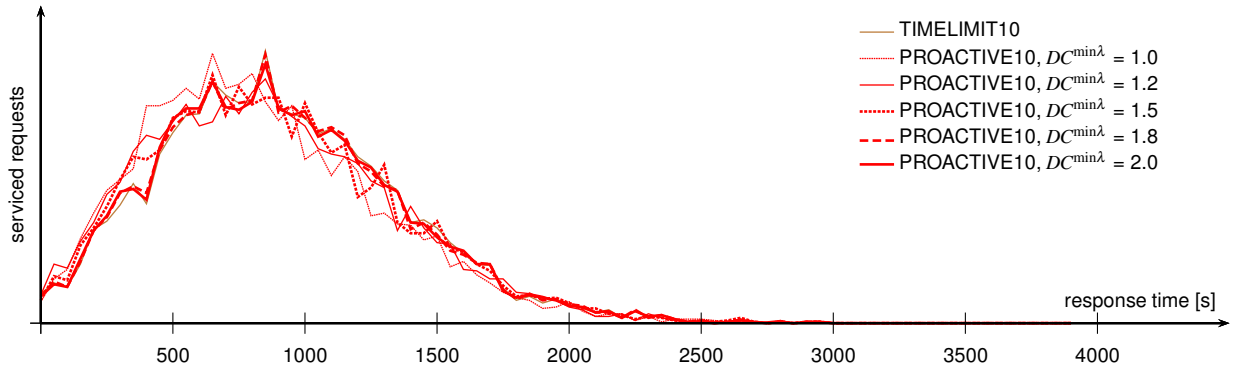


Fig. D.148 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.00$ grouped by intervals of 50 seconds

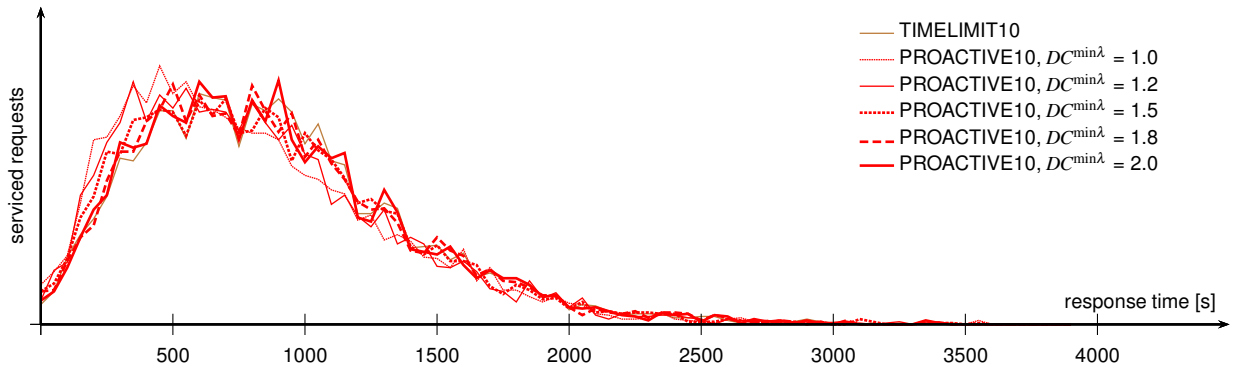


Fig. D.149 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

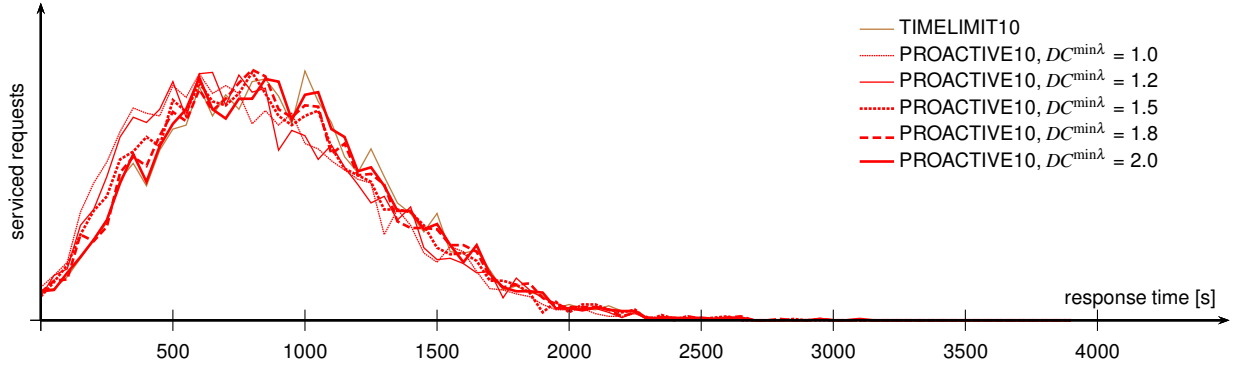


Fig. D.150 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.25$ grouped by intervals of 50 seconds

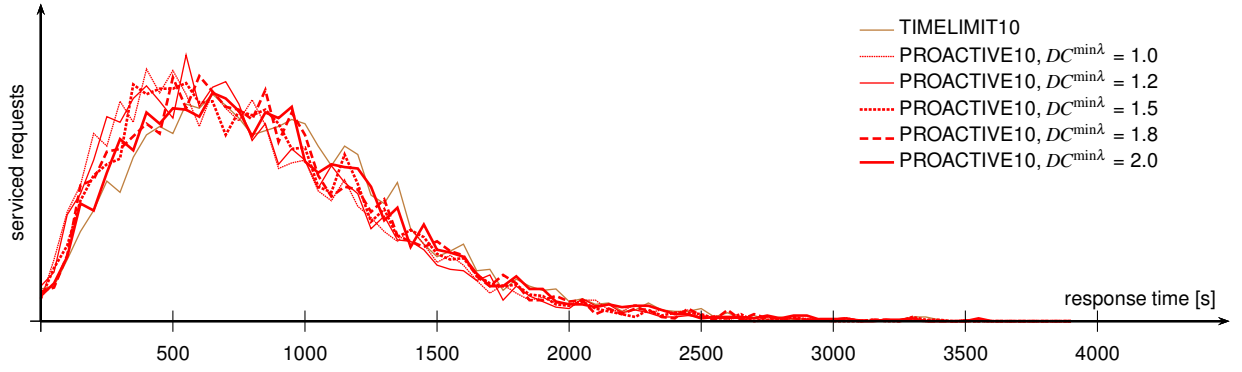


Fig. D.151 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

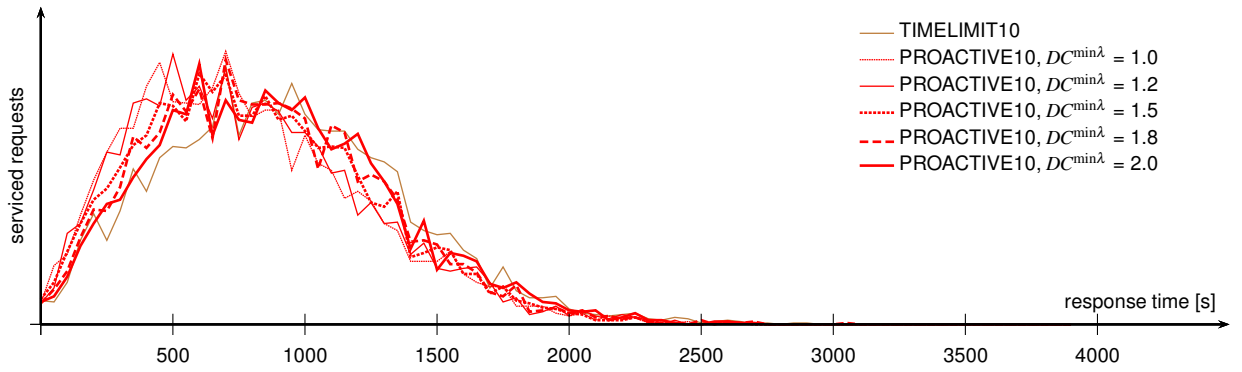


Fig. D.152 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.50$ grouped by intervals of 50 seconds

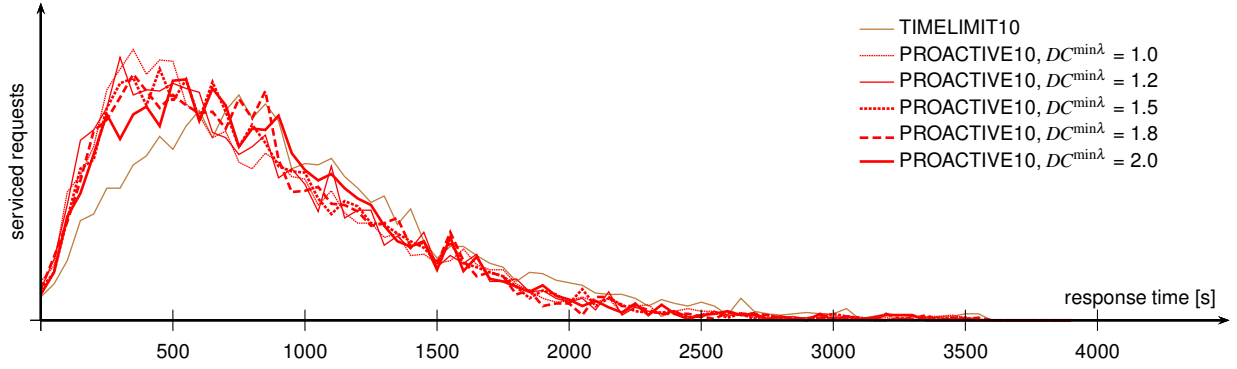


Fig. D.153 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

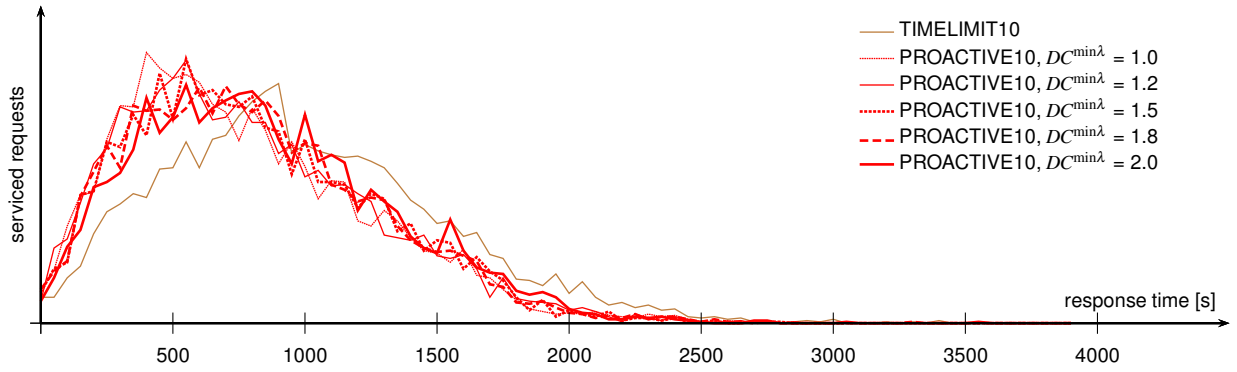


Fig. D.154 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 0.75$ grouped by intervals of 50 seconds

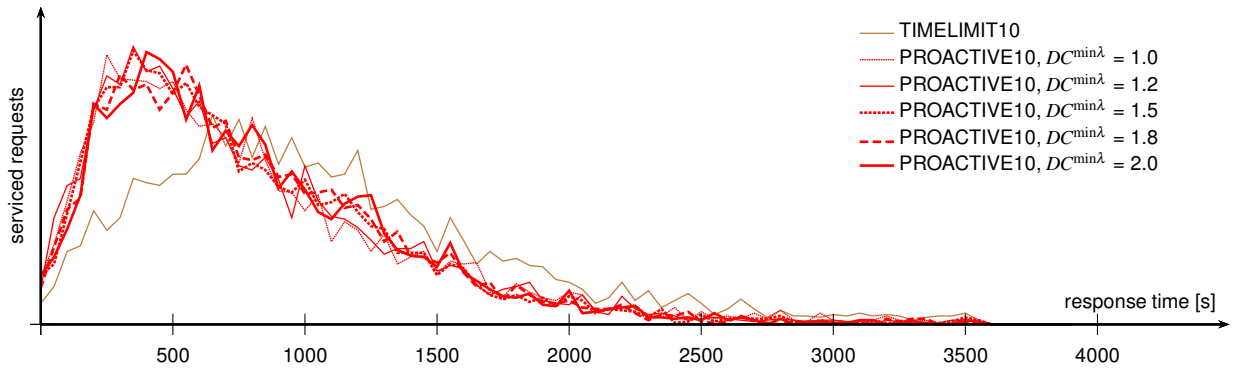


Fig. D.155 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , linear2X customer inconvenience, $RD = 1.00$ and $TD = 1.00$ grouped by intervals of 50 seconds

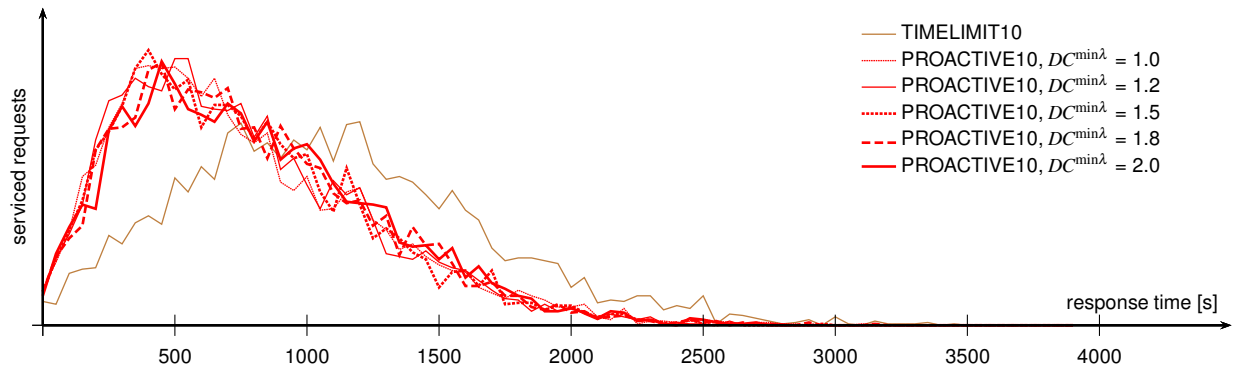


Fig. D.156 Request response times on S^{GEN} using 12 vehicles and $DC^{\min\lambda} = 1.0, 1.2, 1.5, 1.8,$ and 2.0 , quadratic customer inconvenience, $RD = 1.00$ and $TD = 1.00$ grouped by intervals of 50 seconds